

2020 ANNUAL REPORT OF  
WATER USE,  
WATER DIVERSION AND  
RETURN FLOW  
FOR THE CITY OF  
NEW BERLIN, WISCONSIN

CITY OF NEW BERLIN  
WAUKESHA COUNTY, WISCONSIN  
MARCH 2021



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# 2015 ANNUAL REPORT OF WATER USE, WATER DIVERSION AND RETURN FLOW FOR THE CITY OF NEW BERLIN, WISCONSIN

## INTRODUCTION

The information contained in this document provides the needed data and related explanations of the data required to satisfy the conditions of the WATER SUPPLY SERVICE AREA PLAN AND DIVERSION APPROVAL issued by the Wisconsin Department of Natural Resources (DNR) dated May 21, 2009. In particular, the data and explanations report the following information for calendar year 2020 for the City of New Berlin (CITY):

1. The total amount of water purchased from Milwaukee on a monthly basis. Note: All water used by New Berlin Utility customers is purchased from the City of Milwaukee. **ALL City of New Berlin Wells are out of service.**
2. The amount of water sold to each category and the subcategory of customer on a quarterly basis within the City limits.
3. The amount of water sold to each category and the subcategory of customer on a quarterly basis within the approved diversion area.
4. Average residential per capita use.
5. There is currently NO water pumped from City of New Berlin wells. All wells are out of service.
6. Average residential per capita use.
7. A description of the efforts made by the City to improve water conservation and efficiency and minimize the infiltration and inflow into the sanitary system.
8. Estimates of the total monthly sewerage flow within the City.
9. Estimates of the monthly sewerage return flow from within the approved water supply service area and approved diversion area.

The information is presented in 9 sections with titles identical to those above. Data is presented in a tabular format preceded by explanation of each table, how the data was obtained and how the data was interpreted using estimating techniques, engineering judgment and data analysis. Table titles first contain the section number they refer to then the number of the table.

## SECTION 1 - THE TOTAL AMOUNT OF WATER PURCHASED FROM THE CITY OF MILWAUKEE

The City of Milwaukee provides all of the water used by the CITY. In 2009, the CITY still used groundwater until July for some of their water needs. In July 2009, the improvements needed to allow the entire CITY to be served with Lake Michigan water via the City of Milwaukee were completed, thus allowing for discontinuance of groundwater supplies. These projects were completed following the Diversion Approval. All City of New Berlin groundwater wells are abandoned. (Appendix E)

Table 1-1 provides the "Total Amount of Water Purchased from the City of Milwaukee" as measured by Milwaukee and billed to the CITY. Table 1-1 contains 4 columns, the

first listing the month, the second representing the cubic feet of water purchased and the third the number of gallons purchased from the City of Milwaukee and the average daily use. All of these totals are determined by the amount of water purchased (and measured) from the City of Milwaukee Water Works. Note: Milwaukee water had an inaccurate meter in 2014.

## SECTION 2 - THE AMOUNT OF WATER SOLD TO EACH CATEGORY AND SUBCATEGORY OF CUSTOMER ON A QUARTERLY BASIS WITHIN THE CITY LIMITS

The CITY records and reports all water sold in a report to the Wisconsin Public Service Commission (PSC) by customer class each year. The four customer classes are Residential, Commercial, Industrial and Public. The CITY can further break these water sales records down by geographic location east and west of the sub continental divide and by residential units comprised of condominiums and apartments that are tracked as commercial establishments. Table 2-1 provides a breakdown of these water sales on a quarterly basis for the entire City and by the standard PSC customer classes and the subcategories tracked by the CITY.

## SECTION 3 - THE AMOUNT OF WATER SOLD TO EACH CATEGORY AND SUBCATEGORY OF CUSTOMER ON A QUARTERLY BASIS WITHIN THE APPROVED DIVERSION AREA

Table 3-1 reports only water used in the Mississippi river basin on a quarterly basis and also provides a breakdown of residential use by condominiums and apartments in the Mississippi Basin.

## SECTION 4 - THE AMOUNT OF WATER DIVERTED TO THE APPROVED DIVERSION AREA ON A MONTHLY BASIS (TO BE ESTIMATED BY THE CITY)

Table 4-1 provides the estimates of the diversion amounts. The estimates are based upon actual percentages of total water use determined by applying an average factor of 57.3 percent groundwater pumpage and 42.7 percent Lake Michigan water usage in 2009. This approximates the water use patterns where the groundwater pumpage was Mississippi River basin pumpage and the Lake Michigan pumping stations was Great Lakes basin pumpage. For the year, the total usage was multiplied by .573 to estimate the diverted amount. The CITY previously maximized the area where Lake Michigan Water was provided to customers so this method provides a reliable estimate of diverted water pumpage.

## SECTION 5 - THE AMOUNT OF WATER PUMPED FROM EACH MUNICIPAL WELL WITHIN THE CITY LIMITS ON A QUARTERLY BASIS, NOTING THE BASIN IN WHICH EACH WELL IS LOCATED

Table 5-1 provides a list of all City of New Berlin wells were disconnected in 2009 per the DNR after the diversion request was approved. All City of New Berlin groundwater wells have been abandoned. (Appendix E)

## SECTION 6 – AVERAGE RESIDENTIAL PER CAPITA USE

Table 6-1 provides a calculation of average residential per capita use. That calculation shows residential per capita use to be 55.21 gallons per capita per day City wide. The calculation takes into account single family residential, condominium residential, and apartment residential and also breaks the information down by basin. The per capita residency occupation rate of 2.62 in 2020 is from the MMSD Operating Manual. The calculation method used in Table 6-1 to determine the population served by the water system has been added at the bottom of the page. Information from the MMSD Cost Recovery Manual is found in Appendix E.

## SECTION 7 – A DESCRIPTION OF THE EFFORTS MADE BY THE CITY TO IMPROVE WATER CONSERVATION AND EFFICIENCY AND MINIMIZE INFILTRATION AND INFLOW TO THE SANITARY SEWER SYSTEM

### Water Conservation

The CITY adopted a Water Conservation Plan on December 8, 2009. A copy of the plan is attached to this document in appendix A and includes the revisions made in 2013. The Plan has six distinct goals to promote water conservation.

- Reduce per capita residential water consumption from January 1, 2008 by not less than ten (10) percent by the year 2020 for utility customers as per an agreement between the City of New Berlin and the Wisconsin Department of Natural resources (WDNR).
- Enable the City to meet future needs of our growing population.
- Protect Ground and Surface water supplies from unsustainable depletion. Since acquiring Milwaukee water, the Utility was able to reduce hydrant flushing to once per year. This practice alone has saved substantial water each year (Appendix E).
- Eliminate unnecessary waste in water use practices. The Water Conservation Plan provides the necessary authority to limit lawn sprinkling on an odd/even day and time of day schedule. The dry conditions during summer in 2012 prompted a Press Release limiting water sprinkling (Appendix E). The summer of 2015 provided adequate rainfall to assist our water conservation efforts. The Utility posts information on the website, newsletter and Utility bill in an effort to educate customers in water conservation measures (Appendix E)
- Reduce wastewater treatment volume and associated municipal expenditures.

- Promote the increased use of harvested and recycled water for irrigation needs through the use of cisterns where appropriate for commercial and industrial development. The City has had a Rain Garden display at the recycling center for several years. This display includes a working rain barrel. Information on the various native plants, where to obtain rain barrels and lists of classes are included on the City's website (<http://www.newberlin.org/index.aspx?nid=422>). The Water Resources Management Utility has also used rain gardens and bioretention in several of their projects (Appendix E)

In 2017, the City of New Berlin has eliminated the Third Quarter Sewer Credit to residential customers.

Specific accomplishments include the preparation of the plan near the end of the reporting year. That plan includes a savings projected of 9.4 million gallons of water per year by not using water softeners in the diversion area and a savings of 8.7 million gallons by reducing hydrant flushing from twice per year to once per year for a total estimated annual savings of 18.1 million gallons. Hydrant flushing is performed in spring and fall. Every other hydrant is flushed in spring and the remaining ones in the fall. This ensures that each hydrant is flushed annually on a scheduled basis for maximum efficiency. The CITY also adopted sprinkling restrictions for residents to follow year round. Per capita residential water use decreased city wide from 68.03 in 2007 down to 55.21 in 2020. Adequate rainfall this summer assisted water conservation efforts. (Appendix E)

Beginning in April of 2010, the CITY has a toilet rebate program designed to provide incentives for utility customers to abandon 5 gallon per use toilets and install a water sense 1.3 gallon per flush toilets. The amount of the rebate is \$100 per toilet.

Toilet Replacements By Year

2010	78	2013	6	2016	7	2019	3
2011	45	2014	7	2017	9	2020	4
2012	12	2015	10	2018	6		

The PSC approved the program to continue in 2020. (For Examples of reduced water consumption after low flow toilet installation, Appendix E)The Utility also performed 35 leak detection tests in 2020 and provides this service free of charge to utility customers. In addition, the Badger Meter RTR/Neptune meter system that we now use can verify whether a customer has a leak. This allows us to notify the customer to set up an appointment to perform a free leak inspection to help reduce the amount of water that is wasted. (Appendix E) Our numbers are down as to follow the COVID-19 guidelines.

In 2013 the Utility began offering customers free toilet leak dye tablets available at City Hall and the Library. This continued in 2020 and will be offered in 2021. The City's website advertised the EPA's WaterSense "Fix A Leak Week" which gives tips on checking for and fixing leaks.(Appendix D)

The Utility has implemented the cross connection inspection program that was mandated by the DNR for commercial and industrial customers and has been inspecting residential customers since 2012 when meters are replaced or when answering a customer service call. In 2020 there were 184 residential inspections were conducted. (Appendix E) The Utility began documenting if customers are operating water softeners or have removed or disconnected the unit. Since March 2012 Utility personnel that perform meter pulls have documented whether softeners have been disconnected or removed from residences. They have found over 90% of softeners were not in use. (Appendix E) In 2005 and also in 2009 when Milwaukee water was delivered to Utility customers on various sides of the continental divide, letters were sent to customers that provided information regarding the changes in water, including water hardness data and encouraged customers to disconnect their softeners. (Appendix E) Based on estimates and an average softener regeneration of once a week, the average residential customer would save over 2,600 gallons per year. (Appendix E). Because of variables such as weather, occupancy rates, economic conditions and the fact that meters are read quarterly in thousand gallon increments, it is difficult to provide an actual water savings realized in 2011 through disconnection of water softeners. Hydrant flushing water usage has reduced since we began this program. (Appendix E). A 5 Year Water Use Analysis is also listed (see Appendix E).

The City of New Berlin began a member of the Alliance for Water Efficiency in 2013 and began using the AWE Tracking tool to monitor conservation efforts. The Utility teamed with the Energy Efficiency Program's Focus on Energy, sponsored by WE Energies to provide residential citizens with a no-cost energy savings program that provided high efficiency faucet aerators, showerheads, kitchen flip aerators, insulation of hot and cold water heater pipes and water heater temperature setback assistance. The results were impressive with 943 homes responding to the program for a total water savings of 5,772,429 gallons.

In 2015 Kaempfer and Associates conducted a new water study of the entire Utility area. The Utility has a 20 year project schedule to improve reliability and conservation.

The Utility repaired 4 water main breaks, repaired 5 leaking service lines, performed 2 valve replacement and repairs and replaced 2 hydrants.

With the completion of the conservation plan and use of the CITY web site to provide public education on the need for water conservation, New Berlin is committed to continuing to educate the public. Along with the Water Conservation Plan, Utility personnel use a "Residential Demand Management Program" to monitor high consumption, show customers the amount of water caused by leaks, and provide informational material on water conservation. (Appendix E) Many studies have shown the value of public education is an important component of water conservation efforts. The City's website contains educational information with kid's pages for water conservation activities and links to a drip calculator and other resources to provide

helpful information to utility customers. The Utility also provides classes to schools and businesses and hands out coloring books and water usage wheels to promote water conservation and information on Water Smart Landscape Designs on the website (see Appendix D)

Infiltration and Inflow (I/I)

The City has an annual I/I program that has been in place since 1997. The City spent \$156,094.00 in 2020 on I/I reduction. Table 7-1 lists the I/I reduction projects from 2015. The Utility has invested an average of \$764,012 per year from 2000-2013 in I & I reduction. (Appendix B) Private I & I investigation and implementation began in 2013.

Infiltration and Inflow (I/I) occurs in all sanitary sewerage systems. Infiltration refers to rainwater and groundwater that seeps into the system through defective pipes and joints. Inflow refers to storm water and surface water that enters the sewer directly. Both cause "clear water" to enter the system and increase treatment costs, cause sewer backups, bypassing and overflows.

Wastewater systems all have differing designs, construction, ages and are located in varying climates. With this in mind, there are not national standards for allowable I/I. Rather, EPA has required through the NPDES permit program that all wastewater overflows be eliminated. This requirement has prompted many sewerage systems to take active measures to reduce I/I. The MMSD is one of these.

MMSD addresses I/I reduction by placing limits on peak hourly flow rates. If a metered area exceeds the limits, I/I reduction is required. The requirements for these metered areas, also called "meter sheds" as listed in the MMSD 2035 Facility Plan are:

Sanitary Meter Shed Area ( <u>acres</u> )	Maximum Allowable Peak Hourly Flow Rate ( <u>gallons per acre per day</u> )
Less than 250	18,400
250 to 499	17,700
500 to 999	16,400
1,000 to 2,499	13,700
2,500 to 4,999	9,400
Greater than 5,000	4,000

Based upon the MMSD Facility Plan sewer flows for New Berlin, all areas of the City are currently in compliance with the above limits.

The City of New Berlin annually contracts with a consultant to monitor sewer flows during wet periods and prepare a report quantifying I/I. Preliminary results of the 2009



flow monitoring plan and analysis of flows by the city's consultant and 2010-2020 results are provided in Appendix C.

Precise quantification of I/I is impossible with today's technology. Area and velocity flow meters are used annually by the City to derive estimates of I/I by basin and sub-basin. These meters replace older style "level only" meters and are considered to be more accurate. Still, the environment in which they are placed has flooding, toxic gases, high levels of solids and other impairments which readily affect the meters performance. Data that is collected must be collated and suspect data discarded. The remaining reliable data is then professionally analyzed and reasonable professional estimates of I/I can then be made. This is the program used by New Berlin.

The most current estimates of I/I by the City's consultant indicate that total average daily sewer flows are 5.71 MGD. The attached email correspondence from the City and R.A. Smith indicates how they arrived at this figure. Using basin monitors this flow can be divided into flow east and west of the sub continental divide. This was determined by using all of the flow from basins 5 and 6 (Meter 5A) and 50 percent of the flow from basin 7 (Meter 7B). Based upon 2015 metered water use and estimates of sewerage flow the following average daily flows and I/I estimates can be derived:

These are the most current and accurate estimates of I/I available for the City of New Berlin. These volumes change regularly and there will be differing estimates each year depending on a number of factors including groundwater levels and precipitation amounts and severity of precipitation events.

The City has spent over \$20 million since 1997 on I/I reduction efforts. This includes all capital projects for manhole rehabilitation, studies and sanitary sewer replacement or relining. They received only 1 of 2 awards given by MMSD for their I/I reduction efforts in 2003. Listings of past projects are attached. Future projects will focus on higher I/I areas as identified by annual studies.

New Berlin ranks 5<sup>th</sup> out of 29 communities in expenditures for I/I reduction. This places them well ahead of many larger and older communities with more I/I.

It is important to realize that the I/I will occur and transmit some quantity of water across the basin divide. It is more important to realize that approval of the diversion has eliminated about 2.0 MGD of pumped water from outside the basin flowing into the basin on a daily basis. This, coupled with the strong commitment to reducing I/I by New Berlin, as evidenced above, absolutely minimizes the amount of water entering the basin from outside the basin.

Going forward, New Berlin proposes to monitor the amount of water used inside and outside the basin by customer water meter. Further, they propose to continue with the annual I/I quantification studies and will use the results of those studies to estimate I/I on both sides of the divide. This information will be available on an annual basis for the previous year.

## SECTION 8 – ESTIMATES OF TOTAL MONTHLY SEWERAGE FLOW WITHIN THE CITY

Appendix C contains excerpts from an email provided by R.A. Smith to the City on Sewerage flows. These estimates were developed based upon metering performed by that firm and by MMSD during 2011-2020

## SECTION 9 – ESTIMATES OF THE MONTHLY SEWERAGE RETURN FLOW FROM WITHIN THE APPROVED WATER SUPPLY SERVICE AREA AND DIVERSION AREA

Table 9-1 provided by R.A. Smith estimated flows both in the Great Lakes basin and Mississippi basin. The estimates assume all of basin 5 and 6 and 50 percent of basin 7 provide sewerage flows from the Mississippi Basin, and the remaining flow is from the Great Lakes Basin.

**Table 1-1**

**Total Amount of Water Purchased From the City of Milwaukee  
Annual Report of Water Use, Water Diversion and Return Flow - 2020  
City of New Berlin, Wisconsin**

Month	Cubic Feet	Monthly Total Amount of Water Purchased From The City of Milwaukee	Average Daily Usage (SCADA)
January	100,088	74,871,029	2,415,194
February	87,242	65,261,553	2,250,398
March	102,672	76,803,995	2,477,548
April	95,613	71,523,496	2,384,117
May	100,428	75,125,366	2,423,399
June	125,930	94,202,188	3,140,073
July	124,977	93,489,295	3,015,784
August	126,774	94,833,544	3,059,147
September	107,064	80,089,439	2,669,648
October	96,256	72,004,493	2,322,726
November	97,800	73,159,486	2,438,650
December	96,522	72,203,475	2,329,144
<b>Total Annual Pumpage</b>	<b>1,261,366</b>	<b>943,567,359</b>	<b>30,925,828</b>

**Source:** City of Milwaukee, Wisconsin Public Service Commission, and SCADA

**Note:** ALL of water used by the City of New Berlin Utility customers was purchased from the City of Milwaukee. New Berlin wells are no longer in service

**Average:** 2.578 million gallons per day  
78,630,613 gallons per month

**Highest Day:** August 20, 2020 4,838,000 gallons per day

**Lowest Day:** November 11, 2020 2,134,000 gallons per day

**Table 2-1**

**Amount of Water Sold to Each Category and Subcategory of Customer on a Quarterly Basis Within the City Limits 2020**

**Annual Report of Water Use, Water Diversion and Return Flow - 2020**

**City of New Berlin, Wisconsin**

	Major Category (Gallons Sold in Thousands)				
	Residential	Commercial	Industrial	Public	Total
1st Quarter 2020	94,410	75,232	17,732	1,915	189,289
2nd Quarter 2020	95,859	67,968	16,253	1,004	181,084
3rd Quarter 2020	139,314	79,665	18,351	2,221	239,551
4th Quarter 2020	112,265	76,372	19,096	1,933	209,666
<b>Total</b>	<b>441,848</b>	<b>299,237</b>	<b>71,432</b>	<b>7,073</b>	<b>819,590</b>

	Residential Subcategory (Gallons Sold in Thousands)		
	Great Lakes Basin	Mississippi Basin	Totals
1st Quarter 2020	62,642	31,768	94,410
2nd Quarter 2020	63,355	32,504	95,859
3rd Quarter 2020	95,124	44,190	139,314
4th Quarter 2020	75,803	36,462	112,265
<b>Total</b>	<b>296,924</b>	<b>144,924</b>	<b>441,848</b>

	Condominium and Apartment Subcategory of Commercial Category (Gallons Sold in Thousands)		
	Great Lakes Basin	Mississippi Basin	Totals
1st Quarter 2020	16,131	20,683	36,814
2nd Quarter 2020	15,948	20,723	36,671
3rd Quarter 2020	17,097	23,361	40,458
4th Quarter 2020	16,441	22,070	38,511
<b>Total</b>	<b>65,617</b>	<b>86,837</b>	<b>152,454</b>

Source: City of New Berlin, Wisconsin

Table 3-1

Amount of Water Sold to Each Category and Subcategory of Customer on a Quarterly Basis Within the Approved Diversion Area  
2020

Annual Report of Water Use, Water Diversion and Return Flow - 2020

City of New Berlin, Wisconsin

	Major Category Mississippi Basin (Gallons Sold in Thousands)				
	Residential	Commercial	Industrial	Public	Total
1st Quarter 2020	31,768	50,977	15,679	1,278	99,702
2nd Quarter 2020	32,504	45,061	14,260	732	92,557
3rd Quarter 2020	44,190	53,481	15,176	1,871	114,718
4th Quarter 2020	36,462	51,623	16,072	1,472	105,629
<b>Total</b>	<b>144,924</b>	<b>201,142</b>	<b>61,187</b>	<b>5,353</b>	<b>412,606</b>

Condominium and Apartment Subcategory of Commercial (Gallons Sold in Thousands)	
	Mississippi Basin
1st Quarter 2020	20,683
2nd Quarter 2020	20,723
3rd Quarter 2020	23,361
4th Quarter 2020	22,070
<b>Total</b>	<b>86,837</b>

Source: City of New Berlin, Wisconsin

**Table 4-1**

**Amount of Water Diverted to the Approved Diversion Area on a Monthly Basis**

**Annual Report of Water Use, Water Diversion and Return Flow - 2020**

**City of New Berlin, Wisconsin**

Month	Estimated Amount Diverted in Gallons
January	42,901,099
February	37,394,870
March	44,008,689
April	40,982,963
May	43,046,835
June	53,977,854
July	52,996,366
August	54,339,621
September	45,891,249
October	41,258,574
November	41,920,385
December	41,372,591
<b>Total</b>	<b>540,091,096</b>

Source: City of New Berlin, Wisconsin and Ruekert & Mielke, inc.

### **Table 5-1**

All water provided to City of New Berlin Utility customers are serviced by City of Milwaukee water.

There are NO New Berlin ground water wells in service.

We have abandoned wells 1, 2, 3, 4, 5, 7, 8, 9, 10 and 11

All wells were disconnected when we received permission for our diversion request and all water is provided by Milwaukee Water.

**Table 6-1**

**Average Residential Per Capita Use  
Annual Report of Water Use, Water Diversion and Return Flow - 2020  
City of New Berlin, Wisconsin**

Basin	Cust Class	2020 Quarter (Use in Thousands)				Total	Population	Average Residential Per capita Use in Gallons per Day
		1st	2nd	3rd	4th			
		Cons	Cons	Cons	Cons			
Great Lakes	C-CONDO/APT	16,131	15,948	17,097	17,097	66,273	3,511	
Great Lakes	R Residential	62,642	63,355	95,124	75,803	296,924	13,594	
	<b>TOTALS</b>					<b>363,197</b>	<b>17,104</b>	<b>58.18</b>
Mississippi	C-CONDO/APT	20,683	20,723	23,361	22,070	86,837	4,797	
Mississippi	R Residential	31,768	32,504	44,190	36,462	144,924	7,623	
	<b>TOTALS</b>					<b>231,761</b>	<b>12,420</b>	<b>51.12</b>
<b>Combined City Wide Residential Per Capita Water Use</b>						<b>594,958</b>	<b>29,524</b>	<b>55.21</b>

Source: City of New Berlin, Milwaukee Metropolitan Sewerage District

Calculations: We took the average number of residential connections and multiplied it by the occupancy factor. Then, we broke down the number of bedrooms and multiplied that by the appropriate occupancy factor and finally added the number of condos multiplied by their occupancy factors. We took the occupancy factors out of MMSD's Cost Recovery Manual. The calculation is complicated by two factors; 1) a significant portion of the city is not served by municipal water and 2) the PSC & DNR have different classification methods for residential customers specific to condo and apartment units. (See Table 6-1, P.2)



**Table 6-1, P.2**

**2020 Connections**

Basin	Customer Class	Q1	Q2	Q3	Q4	Average	Occupancy Factor	Population
		Count	Count	Count	Count			
MILW	C-CONDO/APT	173	173	173	173			
MILW	R Residential	5203	5207	5209	5214	5,208	2.62	13,646
MISB	C-CONDO/APT	817	817	819	819			
MISB	R Residential	2910	2919	2924	2930	2,921	2.62	7,652

**2020 Condo/Apartment Population Calculation**

Basin	Bedroom	Units	Factor	Population	Total	
MILW	Apartment	1	458	1.50	687	
MILW	Apartment	2	937	2.50	2,343	
MILW	Apartment	3	79	2.61	206	
MILW	Condo		110	2.50	275	<b>3,511</b>
MISB	Apartment	1	398	1.50	597	
MISB	Apartment	2	897	2.50	2,243	
MISB	Apartment	3	21	2.61	55	
MISB	Condo		761	2.50	1,903	<b>4,797</b>

**29,605**

Factors are from MMSD Cost Recovery Manual

Table 7-1

**Water Conservation Efforts and I/I Reduction Efforts  
Annual Report of Water Use, Water Diversion and Return Flow - 2020  
City of New Berlin, Wisconsin**

Year	Project Title	Work Involved	Project Expenditures
2009	Glendale Road	Sewer Rehabilitation, Relining and Manhole Repairs to Reduce I/I	\$711,000.00
2009	Deer Creek Interceptor	Sewer Rehabilitation, Relining and Manhole Repairs to Reduce I/I	\$247,945.00
2010	Various Areas	Sewer Rehabilitation, Relining and Manhole Repairs to Reduce I/I	\$352,785.00
2011	Greenridge/various	Sewer Rehabilitation, Relining and Manhole Repairs to Reduce I/I	\$283,000.00
2012	124th & Greenfield	Relay Section of sewer main, Relining and Manhole Repairs to Reduce I/I	\$73,000.00
2013	Various Areas	Dye Testing/Leak Inspection for PPI/I	\$460,000.00
2013	Citywide	Manhole Grouting (areas identified from dye testing results)	\$2,400.00
2013	Citywide	Manhole Grouting (areas identified from dye testing results)	\$36,056.00
2014	Citywide	Grant Work	\$5,000.00
2015	Citywide	Manhole Grouting	\$15,212.00
2015	Calhoun Road	Boot Installation	\$846.00
2015	Various Areas	Dye Testing/Leak inspection for PPI/I	\$233,258.00
2016	Citywide	Manhole & Lateral Grouting	\$13,740.00
2016	Citywide	Boot Installation	\$24,586.00
2016	Citywide	Manhole Lid Replacement	\$10,287.00
2017	Hearthridge Drive	Sewer Relining	\$24,890.00
2017	124th & Cleveland	Sewer Obstruction Removal & Lining	\$22,523.00
2018	Citywide	Manhole Grouting	\$4,000.00
2018	Rogers Drive	Sectional Relining	\$21,400.00
2018	124th & Howard	Sanitary Frame Replacement	\$7,500.00
2018	Linnie Lac Lift Station	MH Deck Replacement	\$7,500.00
2018		PPI/I Program Lateral Lining	\$937,419.35
2019	Moorland Rd	Sewer Relining	\$78,979.00
2019	124th Cleveland	Sewer Relining	\$16,165.00
2019	Citywide	Manhole Grouting	\$48,500.00
2019	Citywide	Grant Work	\$32,301.00
2020	Citywide	Recoat Manholes (36 total)	\$126,469.00
2020	Karrington	Mid City Repair Annular Space in Manholes	\$29,625.00
	<b>Total</b>		<b>\$3,826,386.35</b>

Source: City of New Berlin Utility Department

**Table 8- 1 & 9-1**

**Estimates of the Monthly sewerage return Flow From Within the Approved Water Supply  
Service Area and approved Diversion Area  
Annual Report of Water Use, Water Diversion and Return Flow - 2020  
City of New Berlin, Wisconsin**

<b>Basin</b>	<b>Average Daily Flow (MGD)</b>	<b>Monthly (30-Day Flow Gallons)</b>	<b>Annual Flow (Gallons)</b>
Great Lakes Basin	3.33	99,900,000	1,198,800,000
Mississippi River Basin	2.38	71,400,000	856,800,000
<b>Total</b>	<b>5.710</b>	<b>171,300,000</b>	<b>2,055,600,000</b>

Source:

R.A. Smith and Milwaukee Metropolitan Sewerage District

## RA Smith 2020 Report

See below for the flows across the divide. The 2020 flow for the Mississippi River Basin is similar to the reading we calculated for the basin in 2019 (2.34 MGD). The 2020 flow for the Great Lakes Basin is about a 22% decrease from the reading we calculated for the basin in 2019 (4.29 MGD). The table is what needs to be submitted, but feel free to review the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	3.33	99,900,000	1,198,800,000
Mississippi River Basin	2.38	71,400,000	856,800,000
Total	5.71	171,300,000	2,055,600,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2020.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during 2020.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2020 through October 2020.)

(New Berlin Basins 1, 4, 5, and 6) = 2.18 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, 2.00 in 2014, 1.66 in 2015, 2.05 in 2016, 2.21 in 2017, 2.06 in 2018 and 2.47 in 2019 )

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2020 through October 2020.)

(New Berlin Basin 9) = 0.994 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, 0.474 in 2014, 0.967 in 2015, 1.17 in 2016, 1.04 in 2017, 1.07 in 2018 and 1.23 in 2019)

(New Berlin Basin 2, utility owned meter 2002-A) = 0.123 MGD (0.084 MGD in 2013, .095 in 2014, 0.141 in 2015, .075 in 2016, 0.146 in 2017, 0.14 in 2018, and 0.158 in 2019)

(New Berlin Basin 3, utility owned meters 2003-A and 2003-E) = 0.517 MGD (0.503 in 2009, 0.551 in 2014, 0.327 in 2015 .41 in 2016, 0.45 in 2017, 0.49 in 2018, and 0.749 in 2019)

## RA Smith 2020 Report

(New Berlin Basins 7 and 10, utility owned meters 2007-B and 2010-A) = 1.87 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, 1.834 in 2014, 1.55 in 2016, 1.88 in 2017, 1.89 in 2018, and 2.01 in 2019)

(New Berlin Basin 8, utility owned meter 2008-C and lift station 6) = 0.026 MGD (0.041 MGD in 2015, 0.058 in 2016, 0.026 in 2017, 0.02 in 2018, and 0.016 in 2019)

Total 2020 Average Daily Flow = 5.71 MGD à \* 365 = 2.08 Billion Gallons  
(about a 14.0% decrease from 2019 numbers and about a .48% increase from 2018 numbers)

Total 2019 Average Daily Flow = 6.63 MGD à \* 365 = 2.42 Billion Gallons  
(about a 16.9% increase from 2018 numbers and about a 15.2% increase from 2017 numbers)

Total 2018 Average Daily Flow = 5.67 MGD à \* 365 = 2.07 Billion Gallons  
(about a 1.4% decrease from 2017 numbers and about a 6.78% increase from 2016 numbers)

Total 2017 Average Daily Flow = 5.75 MGD à \* 365 = 2.10 Billion Gallons  
(about a 8% increase from 2016 numbers and about a 16.2% increase from 2015 numbers)

Total 2016 Average Daily Flow = 5.31 MGD à \* 365 = 1.94 Billion Gallons  
(about a 8.6% increase from 2015 numbers and about a 6.9% increase from 2014 numbers)

Total 2015 Average Daily Flow = 4.89 MGD à \* 365 = 1.785 Billion Gallons  
(about a 1.5% decrease from 2014 numbers and about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD à \* 365 = 1.813 Billion Gallons  
(about a 25% decrease from 2013 numbers and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD à \* 365 = 2.404 Billion Gallons  
(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD à \* 365 = 1.780 Billion Gallons  
(about a 10% decrease from 2011 numbers)

## RA Smith 2020 Report

Total 2011 Average Daily Flow =  $5.397 \text{ MGD} \times 365 = 1.970 \text{ Billion Gallons}$   
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow =  $5.979 \text{ MGD} \times 365 = 2.182 \text{ Billion Gallons}$   
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow =  $6.025 \text{ MGD} \times 365 = 2.199 \text{ Billion Gallons}$   
(about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD Meter DC0306 = 2.18 MGD
  - New Berlin Flow Meter Basin 1 (utility meter 3001-G, 0.57 MGD) and Basin 4 (utility meter 3001-A, 0.191 MGD)
  - Resultant Basin 5 and 6 flows = 1.419 MGD

Assuming that half of flow from Basin 7 and 10 is pumped over the sub-divide line we get:

- New Berlin Basins 7 and 10 (utility owned meters 2007-B and 2010-A) =  $1.87 \text{ MGD} / 2 = \underline{.935} \text{ MGD}$

Add Basin 8 (utility owned meter 2008-C and lift station 6), and the above two together and we get our number  $\rightarrow 1.419 + 0.935 + 0.026 = \underline{2.38} \text{ MGD}$

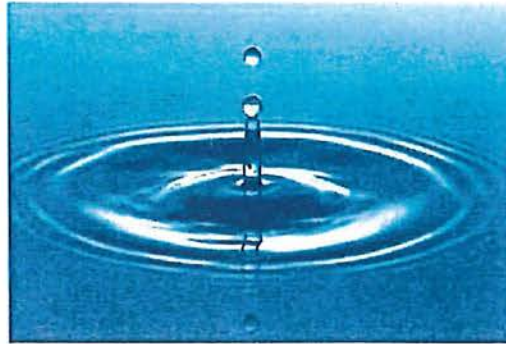
Thanks and let me know if you have any questions.

Ben G. High, P.E.  
Project Manager  
16745 West Bluemound Road, Brookfield, WI 53005-5938  
direct: 262-317-3273  
[Ben.High@raSmith.com](mailto:Ben.High@raSmith.com)

# **Appendix A**

## **Water Conservation Plan**

# City of New Berlin Water Conservation Plan



*Adopted by the New Berlin Common Council on 12/8/09*

*Updated February 2019*



## WATER CONSERVATION PLAN MISSION STATEMENT

To promote water conservation and protection measures throughout the City of New Berlin to ensure a viable and healthy water supply for future generations.

### **Goals:**

- Reduce overall water consumption.
- Enact water protection / conservation ordinances and codes.
- Protect wellhead recharge areas.
- Provide incentives for water conservation.
- Promote 3-Dimensional (groundwater, stormwater and surface-water) water management.
- Implement good stormwater Best Management Practices ("BMPs") that enhance recharge areas.

## INTRODUCTION

This document presents the City of New Berlin's ("City") Water Conservation Plan. Over the years, the City, as well as the Southeastern Wisconsin Regional Planning Commission (SEWRPC) have conducted a number of water supply studies. All of these studies are referenced in one form or another throughout this document.

New Berlin is uniquely positioned within southeast Wisconsin as it straddles the "Sub-Continental Divide", which runs north-south through the eastern part of the City. Nearly 27 square miles in the western part of the City, or about 73 percent of the City's total land area, is located in the Fox River Watershed. This portion is west of the Sub-Continental Divide and part of the Mississippi River Watershed. The remaining City land area is tributary to the Great Lakes / St. Lawrence River drainage basin.

The Utility Service Area is supplied with water from Lake Michigan which is purchased from the Milwaukee Water Works. In this portion of the City wastewater is returned to Lake Michigan via the Milwaukee Metropolitan Sewerage District sewer system. The western portions of the City, outside of the Utility Service Area, use groundwater / private wells as their water supply source.

New Berlin is located within Waukesha County, one of the fastest growing counties within the southeast Wisconsin region. The County's population in 2005 was 377,348. New Berlin is the sixth largest city in terms of land area in the state and the third most populated municipality in the County with a 2005 population of 38,969. Population trends for New Berlin indicate an approximate two to three percent increase in five year increments out to 2020. At that point in time, the estimated New Berlin population is expected to be 42,228. The City has experienced steady, moderate growth over the past 20 years.

## City of New Berlin Water Conservation Plan

There are three City entities that are involved with water conservation and water resource protection; they include the Water Utility, Department of Community Development (DCD) and the Water Resources Management Utility (a division of DCD).

*The Mission of the Water Utility is to be the responsible custodian for and to provide a good quality, potable water supply at adequate pressures and in sufficient quantity for consumption and fire protection purposes, to all current and future Utility customers consistent with State/Federal Regulations and water industry practices and standards, in the most cost effective manner possible, and to educate the public about the benefits of being a good water use steward.*

*The Department of Community Development promotes and maintains the careful development of land, and preservation of the natural resources in the City of New Berlin. To accomplish this, the Department is involved in both current and long-range land use planning, engineering, building and capital improvement planning. This Department regulates every aspect of the development/construction process. DCD reviews, documents, permits, regulates and inspects all development/construction activity in the city. These efforts include reviewing and documenting development, economic development, geographic information systems (GIS)/land information systems (LIS), zoning enforcement, building inspection, construction/field inspections for new development, capital planning, mapping and in-house capital project design. It also includes the dissemination of this information to the public, working and coordinating with county, regional, state, and federal officials.*

*The long-term vision of the Water Resources Management Utility is to "promote a three-dimensional approach to efficiently and effectively manage storm water and to protect the water resource needs of the City of New Berlin". The Utility's Mission is dedicated to the management, construction, maintenance, protections, control, regulation, use, and enhancement of storm & surface water systems, flood protection, water quality, and groundwater recharge through education, coordination, development, maintenance and management of projects & programs in concert with other community development programming in an efficient and cost effective manner that considers the needs for protection of public health, private property, the natural environment, and economic development.*

### **PURPOSE OF THE PLAN**

The City has developed a Water Conservation Plan in order to be good stewards of a finite resource. Its loss can impact the quality of life for residents and dramatically affect policy decisions. In order to maintain quality of life and economic activity, a sustainable water supply is needed. To be good stewards, the City should conserve water by working closely with all residents and businesses to promote water conservation, and work with other governmental jurisdictions in the region to effectively manage water resources.

## City of New Berlin Water Conservation Plan

To this end, the City views water resource management three-dimensionally. That is the protection & management of our groundwater, surface water and storm water through various means and methods. The City has set the following Plan goals to promote water conservation:

- ⇒ Reduce per capita residential water consumption from January 1, 2008 by not less than ten (10) percent by the Year 2020 for Utility customers as per an agreement between the City of New Berlin and the Wisconsin Department of Natural Resources (WDNR)
- ⇒ Enable the City to meet future needs of our growing population
- ⇒ Protect ground and surface water supplies from unsustainable depletion
- ⇒ Eliminate unnecessary waste in water use practices
- ⇒ Reduce wastewater treatment volume and associated municipal expenditures
- ⇒ Promote the increased use of harvested and recycled water for irrigation needs through the use of cisterns where appropriate for commercial and industrial development

Much of this Plan was developed by referencing the numerous water studies and current, relevant industry materials that are available. According to our Department's records, twenty-two (22) studies at a cost of over \$500,000 have been conducted analyzing and studying water issues in New Berlin. This does not include the current ongoing work related to the redevelopment of the New Valley Sand & Gravel quarry site (Mill Valley Business Park). There will be a geo-technical component to that report. A comprehensive list of recent water studies conducted for New Berlin can be found in Appendix A.

### **WATER UTILITY ACCOMPLISHMENTS**

The Water Utility has worked hard to reduce water usage to help conserve a very valuable resource. We have in place an odd-even sprinkling schedule citywide to reduce water usage to lawns and gardens. In addition, we have a program in place whereby we change out water meters on a 10-year cycle instead of the 20-year program that the Public Service Commission requires. Changing the meters on a 10-year cycle ensures more accurate water consumption usage totals. Now that water utility customers are supplied with Milwaukee Water throughout the entire service area, the Water Utility will see reductions in water usage as follows:

1. 90% of all customers will NOT USE water softeners
  - ⇒ 180 gallons of water passes through every time the softener runs
  - ⇒ 9.4 million gallons of water will be saved by not using softeners
2. 8.7 million gallons will be saved annually due to the reduction of hydrant flushing from twice per year to once per year.

A total of 18.1 million gallons of water will be saved annually with just these two changes. Since 2006, the Utility has seen a decrease in the total water usage by approximately 21%.

### **CURRENT REGULATIONS AND ACTIVITIES**

Current development standards, regulations and activities are already being implemented within in the City. The goal of this plan is to expand on the current City actions and implement additional water conservation strategies. Below is a list of current City initiatives:

- ⇒ Codes/ordinances – numerous City regulations are in place to protect water quality and quantity. These ordinances follow DNR requirements for storm water management.
- ⇒ Sprinkling restrictions – the Utility Department has enacted sprinkling restrictions for residents to follow year-round. The restrictions are as follows: even numbered addresses water on even days of each month and odd numbered addresses water on odd days of each month.
- ⇒ Utility activities – the Utility Department utilizes the City webpage to provide information to residents. The webpage includes information on water conservation, kids activities to learn more about water, a water drip calculator and sprinkling restrictions. The Utility Department has also placed informational articles in the City's "Leaflet" quarterly newsletter, and has included conservation techniques in the City's Annual Water Quality Report. The department also offers free "leak test" for customers to have their toilets or water softeners tested for leaks. New meters that are currently being installed have a "leak detection" feature on them for residential and industrial usages.
- ⇒ Development/land use regulations – The Department of Community Development encourages Low Impact Development (LID) techniques when reviewing projects. The Zoning Code has minimum open space requirements to limit the amount of impervious surface on development sites. Alternative stormwater Best Management Practices ("BMPs") that use vegetation to naturally infiltrate the ground is also encouraged.
- ⇒ Wellhead protection – the City also has a Wellhead Protection Area in the southeast portion of the City. This area is important to groundwater recharge and regulations are in place to protect the groundwater in this area.
- ⇒ 3-D Storm water regulations (groundwater, surface water and storm water) – the City's ordinances and codes are in place to protect the City's water resources. The regulations work to promote protection of groundwater, surface water and storm water. The DNR regulates many activities surrounding these resources and the City's regulations adhere to the DNR requirements. Currently the City has a storm water management ordinance (Ord. #2193) to set storm water management requirements, an erosion control ordinance (Ord. #2268) to prevent erosion from construction sites and a post-construction storm water management ordinance (Ord. #2267) to prevent erosion for the long-term after construction.

## City of New Berlin Water Conservation Plan

The City also has an illicit discharge ordinance to prevent and remedy any illegal discharges to the storm drain system.

- ⇒ Public awareness/education – Aside from the Utility Department's activities, the City utilizes the website, "Leaflet" newsletter and mailing inserts to promote water conservation and protection. The Water Resources Management Utility (WRM) has partnered with a number of other communities from Kenosha, Racine, Milwaukee and Waukesha counties (known as the Root-Pike Watershed Initiative Network) to conduct programming to work to protect, restore, and sustain the ecosystems of the Root River and Pike River. The City recently hosted a Rain Garden Workshop that educated participants on ways of keeping storm water runoff from polluting streams, rivers and lakes by learning how to build and maintain a rain garden. The WRM is also involved in a number of other educational initiatives in relation to the City's Wisconsin Pollutant Discharge Elimination System Permit (WPDES) ranging from neighborhood meetings, development reviews to discussing local water resources issues to newsletter articles.

### **WISCONSIN'S GREAT LAKES COMPACT**

The Great Lakes Basin is comprised of Lake Erie, Lake Huron, Lake Michigan, Lake Ontario, Lake Superior and the St. Lawrence River – represented by eight (8) Great Lakes states and two (2) Canadian Provinces (Minnesota, Wisconsin, Illinois, Indiana, Ohio, Michigan, Pennsylvania, New York, Quebec and Ontario). The Compact, in and of itself is significant as it encompasses ten (10) jurisdictions across international boundaries that have collectively agreed to manage the largest surface freshwater resource in the world. This is the first multi-jurisdictional agreement of this type in the world.

Each state and/or province adopted statutes further implementing the Compact within their respective jurisdictions. The Wisconsin Legislature adopted Act 227 in early 2008. Governor Doyle signed the law into effect on May 27, 2008. Wisconsin Act 227 adopts text of the Compact into state statute and provides implementation provisions for both pre and post Compact. In summary, Act 227 now regulates:

- ⇒ "Interbasin Transfers"
- ⇒ New Statewide Water Supply Planning for Public Water Supply Systems
- ⇒ New Statewide Water Use Regulations & Reporting System
- ⇒ New In-basin Water Use Permitting System; and
- ⇒ New Water Conservation and Efficiency Program

As a complimentary document to Wisconsin Act 227, the Southeastern Wisconsin Regional Planning Commission (SEWRPC) has prepared a draft Regional Water Supply Study. The complete study can be referenced on the SEWRPC website via the following link <http://www.sewrpc.org/water/watersupplystudy>. The scope of this study is as follows:

## City of New Berlin Water Conservation Plan

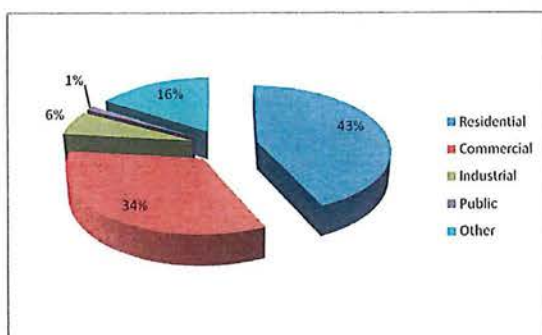
- ⇒ Forecast future water use demand in the Region
- ⇒ Consider potential of water conservation to reduce future demand
- ⇒ Identify groundwater recharge areas which should be protected from development
- ⇒ Assess potential for shallow groundwater recharge through infiltration of storm water runoff
- ⇒ Consider potential alternative sources of supply
  - Shallow groundwater
  - Lake Michigan water replacing groundwater east of the sub-continental divide
  - Lake Michigan water replacing groundwater in "straddling communities" which already have "return flow"
  - Lake Michigan water replacing groundwater in "straddling communities" and "communities in straddling counties" and providing for "return flow"
- ⇒ Estimate costs and impacts of alternatives
  - Groundwater-Surface Water Interdependence and Impacts
- ⇒ Identify any development constraints necessary to assure water supply sustainability
- ⇒ Amend regional land use plan if necessary.

The Regional Water Supply Study has identified and evaluated seven (7) different scenarios for providing adequate and clean water supplies to the region. It is important that this Plan be used as a guide as future water resource planning and conservation policy decisions are made.

### **EVALUATION OF HISTORICAL WATER USAGE AND PAST & CURRENT CONSERVATION MEASURES**

In 2015, the breakdown, by use, for City Water Utility customers is as follows:

⇒ Residential	43%	
⇒ Commercial	34%	
⇒ Industrial	6%	
⇒ Public	1%	
⇒ Other	16%	<i>(Hydrant flushing, equipment malfunction, lost water, meter inaccuracies)</i>



Source: New Berlin Water Utility

According to numbers provided by the City's Water Utility Department, the total yearly usage was as follows:

2016	1,004,682,932
2017	940,313,792
2018	959,770,020
2019	897,864,383
2020	943,567,359

The maximum usage (in gallons – highest day) for the last four years were:

2017	4,247,000	12/14/2017
2018	5,919,000	05/28/2018
2019	4,432,000	07/15/2019
2020	4,838,000	08/20/2020

*Source: New Berlin Water Utility*

Water usage is tracked by quarterly billing to show high consumption with a high/low report for residential and industrial usage. The average residential water use per residential customer in New Berlin for 2007 was 70 gallons per customer per day (gpcd). The 2020 average is 50.21 gallons per customer per day.

New Berlin has moved ahead with its water conservation measures whether it be through promoting and/or limiting water usage and loss or through land use planning, storm water management and development review. Utility activities implemented to date include:

- Sprinkling restriction in effect year around
- Notices of sprinkling restrictions on the City's website, quarterly leaflet, utility billings and on the local access cable channel

## City of New Berlin Water Conservation Plan

- ⇒ Leaflets available on the City website and references in the annual consumer confidence report
- ⇒ Rain barrels
- ⇒ Fixture replacement rebate program
- ⇒ Conduct annual water audits assessing utility system water losses
- ⇒ Leak detection program
- ⇒ Flag significant quarterly changes in water meter readings
- ⇒ Meter individual multi-family and residential condominium units
- ⇒ Replace water meters on a 10 year cycle
- ⇒ A water rate service charge that includes certain fixed charges but no water use, encouraging even those with lower water use to conserve
- ⇒ Adoption of the Storm water Management Ordinances
- ⇒ Water rate requests to the Public Service Commission reflecting full cost pricing
- ⇒ There are no bulk water sales within the Water Utility service area.

### **LAND USE PLANNING, STORMWATER MANAGEMENT AND DEVELOPMENT REVIEW MEASURES**

The following is a summary of several ways that the Department of Community Development (DCD) furthers water conservation efforts here in New Berlin through the regulation of land use, storm water management and construction activities. Many of these items described below are not directly related to water conservation "per se" but, they do reflect our efforts surrounding water preservation and improving water quality.

The Department of Community Development (DCD) literally aids in the coordination and regulation of all construction activity within the city. The DCD also establishes and coordinates compliance with all storm water regulations. The DCD practices what we call "*three-dimensional water resource planning*". Focusing efforts on protection of groundwater, surface water and storm water resources.

Many of the water studies listed in Appendix A of this report have been utilized over the years in refining the City's Comprehensive Plan and utility needs. This was especially true during the preparation of the Growth and Development Master Plan update to the City's 1987 Comprehensive Plan. Since that time, DCD has been involved in the following initiatives and/or ways of promoting Low Impact Development (LID) in order to preserve our water resources.

- ⇒ The Department promotes the use of alternative "Best Management Practices" ("BMPs") for handling storm water. The encouragement of "green-roofs", bio-retention swales, rain gardens, rain barrels and "prairie restorations", all promote habitat restoration and groundwater recharge. The Department has effectively promoted these ideals over the past two or more years. For example, the Settler's Ridge Subdivision located off of Wehr Road is 15 lots on 75 acres. Our Department required the developer to restore and enhance the open space into a "prairie habitat" that will be forever preserved offering not only visual benefits but



## City of New Berlin Water Conservation Plan

functional as well, for overland flow of storm water allowing for groundwater recharge.

- ⇒ The Department has over the past several years, developed a number of ordinances and policies to assist in our efforts to promote *"Three-Dimensional Water Resource Planning"*. This is the protection of groundwater, surface water and managing storm water conveyance. With assistance from Mr. Randall Arendt (one of the nation's foremost experts in conservation subdivision design & development), the City developed a conservation subdivision ordinance requiring that 75% of lands in any given conservation subdivision be set aside for permanent open space preservation for those without public utilities. For those conservation subdivisions with public utilities, our ordinance requires that 65% of the land be set-aside for permanent preservation. To the best of our knowledge, this is one of, if not the strictest conservation requirements within the State in terms of minimum open space requirements. Our ordinance also allows a transfer of density option in order to preserve additional open lands while allowing compensation to the parcels giving away their development rights. In the past, the Department has proposed a purchase of development rights program. However, that program was not funded.
- ⇒ Another example of how "BMPs" have been incorporated into a new development is the recent Living Word Church project. They are installing bio-infiltration swales that will contain engineered soils. These swales will be planted to follow DNR Technical Standards. They will also have temporary diversion swales during construction, which will protect the bio-infiltration swales.
- ⇒ The recently approved Crossroads Community Church is an additional example of the incorporation of "BMPs". This project will include bio-infiltration swales with engineered soils. A portion of the parking that will be used for larger church services will be grass covered with geo-blocks. This will help treat runoff as it comes off the parking lot before it enters the storm water ponds.
- ⇒ A recent project in the New Berlin Industrial Park was a Dog Day Care. This was a new use to the City. In working with the applicant, Staff had some concerns about the amount of animal waste and runoff from chemicals that this site would generate. Working collectively, DCD staff, DNR staff and the applicant worked on incorporating a rain garden and the proper use of environmentally friendly chemicals that do not degrade water quality and do not negatively impact the drainage ways and watershed.
- ⇒ Through continuing education, the Department is beginning to learn more about applying the standards found under the Leadership in Energy Efficient Design (LEED) program. With the recently approved Willowtree Development, an approximately 350,000 square foot building, the developer coordinated with our Department and was able to incorporate storm water "BMPs" into the site design and also various LEED design criteria. Besides incorporating energy efficient elements into the building's construction, the property will also be water efficient in terms of watering its landscaping. Irrigation water will be used from the site's retention pond to reduce water usage by 50% or more. In addition, a portion of the parking lot used for overflow parking will be grass covered with geo-blocks, further allowing infiltration and treating runoff prior to reaching the retention pond.

## City of New Berlin Water Conservation Plan

- ⇒ Another project that is promoting groundwater recharge, enhancing aquatic habitat, and helping to protect our water resource assets is the Underwood Creek "Prospect Parkway" project being managed by the City's Water Resources Management Utility. Depending upon funding availability, this project is incorporating rain gardens, bio-retention swales, infiltration basins & trenches, native / prairie plantings and providing for additional wetland plantings that will help absorb additional water & pollutants and detaining additional water from entering the creek causing flooding problems downstream.
- ⇒ The current study underway for the redevelopment of the New Valley Sand & Gravel Quarry (Mill Valley Business Center) is being site designed to support 100% groundwater recharge of all storm water. In addition, LEED standards will also be recommended for new development.
- ⇒ The City's upcoming Comprehensive Plan update will focus on neighborhood planning efforts and identification of significant environmental features in the city and ways to preserve their integrity and further our three-dimensional water resource planning ideals.
- ⇒ In 2001, the Department conducted and prepared an Urban Ecological Analysis report. The project used the CITYgreen software that American Forests utilizes to examine the environmental and economic benefits of trees and green spaces within the City. This information is currently used on various maps within the City including the Map of Potential Conservation Lands and the Departments front counter maps to help staff and others quickly see areas of the City and their associated tree canopy.
- ⇒ The Department promotes water quality management measures to meet the City's WPDES Permit requirements by administering and enforcing the provisions of the City's Storm Water Ordinance No. 2193, the Illicit Discharge Ordinance No. 2269, the Erosion Control Ordinance No. 2268 and the Post Construction Ordinance No. 2267. The intent of this enforcement is to reduce the amount of sediment and other pollutants reaching the waters of the State. Our Department, through the Water Resources Management Utility have implemented a strong code compliance program to monitor all on-site construction activities related to erosion control and storm water management to ensure that all construction sites are in compliance with federal, state and local laws regulating water quality and storm water. All of which ultimately protects our water resources.
- ⇒ In addition, our Department is responsible for inspecting all plumbing devices pursuant to Comm 84.20 regarding flow control and flow restricting devices. Members of our Department also serve on various statewide or regional boards or commissions that focus on improving land use planning and / or improving watershed & water resource management.

Due to increasing and complicated legislation & regulations relating to water resource protection, there needs to be a change in community development programming at all levels of government. Managing water resources is critical in high-quality land use planning and the overall health & integrity of these vital resources.

## CONSERVATION MEASURES

Programs or activities to achieve water conservation can be classified into three categories: 1) program actions, 2) voluntary, and 3) mandatory. Program actions are those activities that can be directly taken up by the City. Voluntary activities are those that use education or incentives to promote water conservation. Mandatory activities are those that use regulations and ordinances. These measures can be combined or phased in over time.

### Suggested/Recommended "Program" Actions:

- ⇒ Install more rain gardens at public buildings
- ⇒ Install low flow fixtures at City Hall or other City buildings and monitor decrease in water usage
- ⇒ Install a rain barrel at City Hall
- ⇒ Remove obstacles in the zoning and building code to allow for rain harvesting tanks in all zoning districts. Encourage new subdivisions through homeowner association declarations of restrictions to allow them as well.
- ⇒ Encourage all new subdivisions to plant trees and use water harvesting for landscape irrigation.
- ⇒ Reduce hydrant flushing from two times to one time per year
- ⇒ Detect and reduce leakage in the New Berlin water system. Leakage from the water system provides an opportunity to reduce the amount of water that is being used by utility customers. The New Berlin Water Utility should institute a more detailed water audit for the system to identify priority areas for water main replacement. Reducing leaks increases water pressure within the system and reduces energy costs for water pumping.

### Suggested/Recommended "Voluntary" Actions:

- ⇒ When brushing your teeth, do not let the water run
- ⇒ Use water conserving shower heads and replace them as necessary
- ⇒ Check every faucet in your home for leaks (just a slow drip can waste 15-20 gallons per day).
- ⇒ Install rain barrels
- ⇒ Use native plantings in landscaping
- ⇒ Install a rain garden
- ⇒ Install low-flow fixtures with rebate assistance from the Utility for installation of water efficient fixtures
- ⇒ Bypass water softener system
- ⇒ Do not water lawns, gardens and landscaping between the hours of 9:00 a.m. and 9:00 p.m.

## City of New Berlin Water Conservation Plan

- ⇒ Cleaning of sidepaths, driveways, parking areas, tennis courts, patios, decks or other hard-surface areas should be accomplished with brooms – the use of water should be avoided
- ⇒ Limit the outdoor use of any water-play apparatus connected to a water source to one hour per day
- ⇒ The operation of outdoor misting systems used to cool people or areas should be avoided unless their use is necessary to alleviate an immediate threat to a person's health or safety
- ⇒ Water obtained by means of a fire hydrant shall not be used for cleaning equipment of any kind
- ⇒ Pools larger than 500 cubic feet should be supplied with water *obtained* from a source on that property's side of the sub-continental divide
- ⇒ The watering of gardens, trees and landscaping (except invasive species) through the use of a hand-held watering can or other hand-held container or hose is encouraged, provided any such watering device is utilized manually and in conjunction with an automatic hand-held shut-off valve
- ⇒ The watering or irrigation of new landscaping would also be allowed
- ⇒ Avoid showering, doing laundry, or running a dishwasher during a rain storm

### Suggested/Recommended "Mandatory" Actions:

- ⇒ Sprinkling Ordinance – impose fines when not followed (odd/even days)
- ⇒ Sprinkling Ordinance – prohibit sprinkling during a significant portion of the mid-day hours when evaporation rates are high
- ⇒ Require an automatic hand-held shut-off valve for all outdoor domestic water hose use
- ⇒ Require rain and moisture sensors on all new lawn irrigation systems
- ⇒ Require low flow fixtures

The simplest application to minimize impact on City residents is to require conservation measures for all new development, so that it is incorporated from the outset. As new technology becomes available, its implementation into our codes and wide spread use should be encouraged.

### **PROGRAM IMPLEMENTATION**

The City designates the Water Utility and the Department of Community Development (including the WRM) as the responsible departments for implementing this Water Conservation Plan. Each department would work cooperatively in administering, educating and implementing the programs and policies identified herein. To further the Plans' implementation, the City should set city-wide and household conservation goals and publicize them.

New Berlin should act as a role model for water conservation. Some of the areas where the City can lead by example are as follows:

## City of New Berlin Water Conservation Plan

- ⇒ Continue to promote three-dimensional water resource planning
- ⇒ Implement best management practices (“BMPs”) for conservation and utilize public lands as pilot projects
- ⇒ Actively coordinate all land use planning elements thru sound community development; and
- ⇒ Provide water resource utility fee credits to property owners who utilize “BMPs” on their property (ie. pervious paving, rain gardens, bio-swales, etc.).

### **REDUCING WATER USE**

Reduce per capita residential water consumption from January 1, 2008 by not less than (10) percent by the Year 2020 for Utility customers as per an agreement between the City of New Berlin and the Wisconsin Department of Natural Resources (WDNR). This goal is based on prior experience with other municipal water conservation programs. New Berlin is also seeking to reduce peak water demand by 1 MGD through controls in water sprinkling. The city will develop a program that provides monetary and other incentives to water users to reduce water use. Many water utilities use incentive-based programs to encourage water use reductions. This is usually done in tandem with a change in the rate structure that discourages increases in water usage.

### **INCENTIVE PROGRAM FOR RESIDENTS (Toilet and Fixture Replacements)**

#### **Toilet Replacements**

The City of New Berlin Water Utility will develop a program to offer rebates of up to \$100 for residential customers who replace their high water using toilets with EPA WaterSense-rated High Efficiency Toilet (HET) models. The program is part of the utility's Water Conservation Plan to reduce per capita residential water usage ten (10) percent by the year 2020.

Toilets eligible for rebate must be HETs (which use an average of 1.28 gallons per flush) and must be on the Environmental Protection Agency's (EPA) WaterSense list. Any toilet that meets the criteria and is purchased after January 1, 2010, will be eligible. Rebates will be in the form of checks sent to the customer's residence of record; the check amount will not exceed the purchase price of the toilet.

To apply for the rebate, an applicant must submit two items: the original, dated sales receipt for the toilet showing the manufacturer's model name and number and the completed application form. These items would be submitted to the City's Water Utility Office.

#### **Eligibility**

## City of New Berlin Water Conservation Plan

Participants in the program must be residential customers of the New Berlin Water Utility, and the installation address must be in the customer service area of the utility. Qualified customers are those who live in single-family homes, condos, or apartments in buildings no larger than two units. Rebates are for replacement of existing larger-capacity toilets, and are not for new construction. Rebates are first-come, first-served, until funding is exhausted. The program is for only two toilet rebates per household. Eligible replacement toilets must be HETs listed on the EPA WaterSense website ([http://epa.gov/watersense/pp/find\\_het.htm](http://epa.gov/watersense/pp/find_het.htm)).

### **Installation**

Homeowners may install the toilets themselves, or they may hire a plumber or contractor to do the job. Owners are responsible for proper installation and associated costs. All applicable building and/or plumbing permits shall be obtained from the Department of Community Development – Inspection Services Division and pass all inspections. Installation may also be subject to verification by water utility personnel. Toilets may be purchased at any supplier as long as they are on the WaterSense list of HETs. Where applicable, permit fees will be waived for these installations.

### **Rebates**

Rebate checks of up to \$100/toilet (not to exceed actual purchase price) will be sent to the customer's address four to six weeks after applications are processed and the Utility has received notification that the installation has passed inspection. Rebates are not available for the costs of installation. The program will be based upon a "first come-first served" basis and will be limited to the amount budgeted within a given year.

### **Fixture Replacement**

Greater water savings are achieved when ALL fixtures are replaced with High Efficiency ones. In addition to offering rebates for the installation of HETs, the Water Utility will also offer rebates for the installation of high efficiency showerheads and faucets.

For High Efficiency Showerheads (HES), participants will receive a \$10.00 rebate (not to exceed the purchase price) when they purchase and install 1.5 gallon per minute (gpm) showerheads (maximum of two (2)). Or, participants may exchange their old showerheads for free (maximum of two (2)) for new high efficiency ones at either the City's Utility Office or the Department of Community Development – Permit Application Center. Where applicable, permit fees will be waived for these installations.

Regarding, High Efficiency Faucets (HEF), participants may receive a \$25.00 rebate (not to exceed the purchase price) when they purchase and install 1.5 gallon per minute (gpm) kitchen/bathroom faucet (maximum of two (2)). Faucets must be EPA WaterSense certified.

## City of New Berlin Water Conservation Plan

All rebates shall be granted on a first-come, first-served basis until program funds are exhausted. This program is subject to available funds and the City of New Berlin Utility Committee would reserve the right to alter program funding or program requirements at any time without notice. The Water Utility would not guarantee that program funding would be sufficient nor that all persons submitting applications shall receive a rebate.

Only High-Efficiency Toilets labeled as EPA's WaterSense and 1.5 gallons per minute showerheads and/or faucets qualify for a rebate. Proof of WaterSense labeled High Efficiency Faucet and/or proof of 1.5 gpm Showerhead is required to be submitted with application. No substitutions will be accepted under this Program. Original dated sales receipt for new showerhead or faucet must be submitted with the rebate application. New construction is not covered by this rebate. Rebate amount applies to purchase of approved toilets/faucets/showerheads only.

### **IMPLEMENT CONSERVATION PLAN and CONDUCT PUBLIC OUTREACH & EDUCATION**

The New Berlin Water Utility and Department of Community Development will implement the final conservation plan encompassing the information gathered. The City will circulate the plan to local stakeholders, government officials, and utility staff to generate support for and comment on the plan. The Department's will implement the plan's measures and track progress.

The City will actively promote implementation of the conservation plan through public education and outreach in the New Berlin schools and the press. The City will utilize existing educational and outreach materials available through: the California Urban Water Conservation Council – [www.h2ouse.org](http://www.h2ouse.org); [www.everydrop.org](http://www.everydrop.org); [www.waterwiser.org](http://www.waterwiser.org); and the American Water Works Association at [www.awwa.org](http://www.awwa.org).

The Utility will also conduct an ongoing monitoring program to assess the effectiveness of water use reduction activities through actual water use savings, customer participation, and costs of device maintenance.

The Water Utility will regularly report on the program effectiveness to the Utility Committee and through annual reports to the public.

### **APPENDIX A – RECENT NEW BERLIN WATER STUDIES**

⇒ City of New Berlin Application for Water Diversion	2006
⇒ Radium Compliance Study	2002
⇒ Lake Michigan Water Study	2001
⇒ Report on the Geophysical Logging Study on Well 8	2001
⇒ Sand and Gravel Test Boring Results	2001
⇒ New Berlin Energy Park Studies & Groundwater Monitoring	2000
⇒ Report on the Geologic Reconnaissance Study for the Siting of Shallow Sand and Gravel Wells	2000

## City of New Berlin Water Conservation Plan

⇒ Water System Study Update for Impact Fees	1998
⇒ Westbrook Water Service Study	1998
⇒ Update Supply and Storage Analysis	1994
⇒ Geothermal Survey for Dolomite Well Site – Valley View Park	1992
⇒ Geothermal Survey for Locating a Dolomite Well Site – Westridge Subdivision	1992
⇒ Shallow Geothermal Survey for Valley View Park Test Well Site	1992
⇒ Report on the Phase II, Sand and Gravel Well Exploration Studies at the High Pointe and Woodfield Sites in the East Half of the City of New Berlin	1991
⇒ Report on the Phase II, Dolomite Well Exploration Study at the Westridge and Valley View Park Sites in the East Half of the City of New Berlin	1991
⇒ Report on the Phase I Study of the Groundwater Exploration Program for the East Half of the City of New Berlin	1991
⇒ Water System Facilities Study	1989-'91
⇒ Westbrook Water Service Study	1998
⇒ Update Supply and Storage Analysis	1994
⇒ Water System Facilities Study	1989-'91
⇒ Radium Compliance Study	1986
⇒ Section 25 Water Study	1985

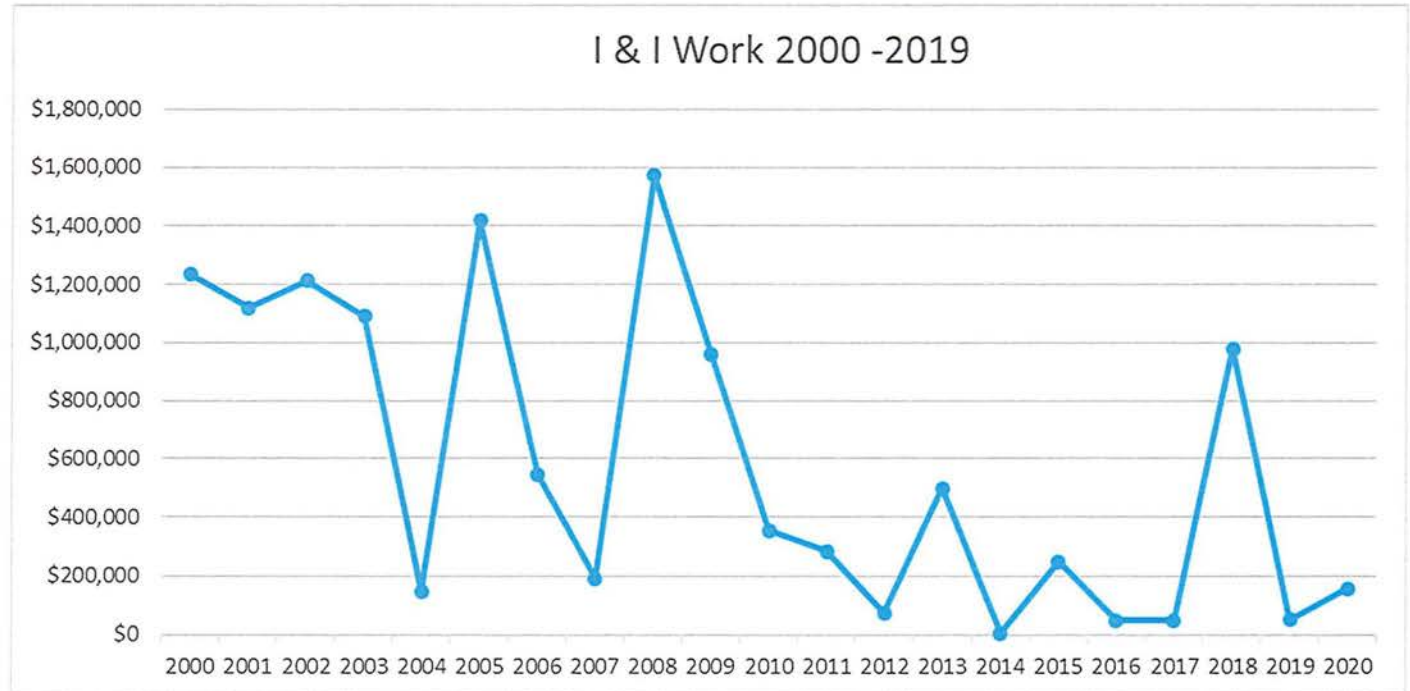


**Appendix B**  
**I/I Reduction**  
**Efforts**

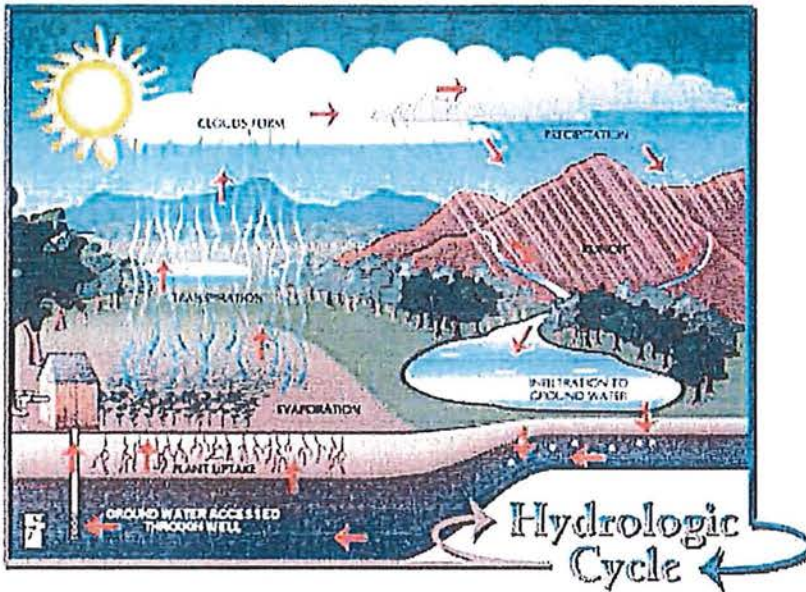
# City of New Berlin

## I & I WORK

Year	Amount
2000	\$1,234,824
2001	\$1,118,524
2002	\$1,212,340
2003	\$1,089,713
2004	\$148,310
2005	\$1,418,395
2006	\$544,788
2007	\$192,847
2008	\$1,570,444
2009	\$958,745
2010	\$352,785
2011	\$283,000
2012	\$73,000
2013	\$498,456
2014	\$5,000
2015	\$249,317
2016	\$48,613
2017	\$47,413
2018	\$977,819
2019	\$50,000
2020	\$156,094
<b>Total</b>	<b>\$12,230,427</b>



**APPENDIX B – GROUNDWATER CYCLE**



*Source: Illustrations depicting the world water supply and hydrologic cycle were developed by Stephen ADDucci, studio d'ADDuci, for original use in the Purdue Pesticide Programs Pesticide and Water Quality publication PPP-35 (1995). Reuse in this program is by express agreement with the illustrator. Developed in the Agricultural & Biological Engineering Department, Purdue University, 1997. Funded jointly by Purdue and U.S. EPA Region 5.*

*Illustrations depicting the world water supply and hydrologic cycle were developed by Stephen ADDucci, studio d'ADDuci, for original use in the Purdue Pesticide Programs Pesticide and Water Quality publication PPP-35 (1995). Reuse in this program is by express agreement with the illustrator.*

# **Appendix C**

## **Sewage Flow Estimates**

## RA Smith 2020 Report

See below for the flows across the divide. The 2020 flow for the Mississippi River Basin is similar to the reading we calculated for the basin in 2019 (2.34 MGD). The 2020 flow for the Great Lakes Basin is about a 22% decrease from the reading we calculated for the basin in 2019 (4.29 MGD). The table is what needs to be submitted, but feel free to review the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	3.33	99,900,000	1,198,800,000
Mississippi River Basin	2.38	71,400,000	856,800,000
Total	5.71	171,300,000	2,055,600,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2020.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during 2020.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2020 through October 2020.)

(New Berlin Basins 1, 4, 5, and 6) = 2.18 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, 2.00 in 2014, 1.66 in 2015, 2.05 in 2016, 2.21 in 2017, 2.06 in 2018 and 2.47 in 2019 )

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2020 through October 2020.)

(New Berlin Basin 9) = 0.994 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, 0.474 in 2014, 0.967 in 2015, 1.17 in 2016, 1.04 in 2017, 1.07 in 2018 and 1.23 in 2019)

(New Berlin Basin 2, utility owned meter 2002-A) = 0.123 MGD (0.084 MGD in 2013, .095 in 2014, 0.141 in 2015, .075 in 2016, 0.146 in 2017, 0.14 in 2018, and 0.158 in 2019)

(New Berlin Basin 3, utility owned meters 2003-A and 2003-E) = 0.517 MGD (0.503 in 2009, 0.551 in 2014, 0.327 in 2015 .41 in 2016, 0.45 in 2017, 0.49 in 2018, and 0.749 in 2019)

## RA Smith 2020 Report

(New Berlin Basins 7 and 10, utility owned meters 2007-B and 2010-A) = 1.87 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, 1.834 in 2014, 1.55 in 2016, 1.88 in 2017, 1.89 in 2018, and 2.01 in 2019)

(New Berlin Basin 8, utility owned meter 2008-C and lift station 6) = 0.026 MGD (0.041 MGD in 2015, 0.058 in 2016, 0.026 in 2017, 0.02 in 2018, and 0.016 in 2019)

Total 2020 Average Daily Flow = 5.71 MGD à \* 365 = 2.08 Billion Gallons  
(about a 14.0% decrease from 2019 numbers and about a .48% increase from 2018 numbers)

Total 2019 Average Daily Flow = 6.63 MGD à \* 365 = 2.42 Billion Gallons  
(about a 16.9% increase from 2018 numbers and about a 15.2% increase from 2017 numbers)

Total 2018 Average Daily Flow = 5.67 MGD à \* 365 = 2.07 Billion Gallons  
(about a 1.4% decrease from 2017 numbers and about a 6.78% increase from 2016 numbers)

Total 2017 Average Daily Flow = 5.75 MGD à \* 365 = 2.10 Billion Gallons  
(about a 8% increase from 2016 numbers and about a 16.2% increase from 2015 numbers)

Total 2016 Average Daily Flow = 5.31 MGD à \* 365 = 1.94 Billion Gallons  
(about a 8.6% increase from 2015 numbers and about a 6.9% increase from 2014 numbers)

Total 2015 Average Daily Flow = 4.89 MGD à \* 365 = 1.785 Billion Gallons  
(about a 1.5% decrease from 2014 numbers and about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD à \* 365 = 1.813 Billion Gallons  
(about a 25% decrease from 2013 numbers and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD à \* 365 = 2.404 Billion Gallons  
(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD à \* 365 = 1.780 Billion Gallons  
(about a 10% decrease from 2011 numbers)

## RA Smith 2020 Report

Total 2011 Average Daily Flow =  $5.397 \text{ MGD} \times 365 = 1.970 \text{ Billion Gallons}$   
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow =  $5.979 \text{ MGD} \times 365 = 2.182 \text{ Billion Gallons}$   
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow =  $6.025 \text{ MGD} \times 365 = 2.199 \text{ Billion Gallons}$   
(about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD Meter DC0306 = 2.18 MGD
  - New Berlin Flow Meter Basin 1 (utility meter 3001-G, 0.57 MGD) and Basin 4 (utility meter 3001-A, 0.191 MGD)
  - Resultant Basin 5 and 6 flows = 1.419 MGD

Assuming that half of flow from Basin 7 and 10 is pumped over the sub-divide line we get:

- New Berlin Basins 7 and 10 (utility owned meters 2007-B and 2010-A) =  $1.87 \text{ MGD} / 2 = \underline{.935}$  MGD

Add Basin 8 (utility owned meter 2008-C and lift station 6), and the above two together and we get our number  $\rightarrow 1.419 + 0.935 + 0.026 = \underline{2.38}$  MGD

Thanks and let me know if you have any questions.

Ben G. High, P.E.  
Project Manager  
16745 West Bluemound Road, Brookfield, WI 53005-5938  
direct: 262-317-3273  
[Ben.High@raSmith.com](mailto:Ben.High@raSmith.com)

## 2019 RA Smith Report

See below for the flows across the divide. The average daily flow for the Great Lakes Basin has increased by about 24% from the 2018 value (3.24 MGD). The average daily flow for the Mississippi River Basin has decreased by about 4% from the 2018 value (2.43 MGD). The table is what needs to be submitted, but feel free to review the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	4.29	128,700,000	1,565,850,000
Mississippi River Basin	2.34	70,200,000	854,100,000
Total	6.63	198,900,000	2,419,950,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2019.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during 2019.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from March 2019 through October 2019.)

(New Berlin Basins 1, 4, 5, and 6) = 2.47 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, 2.00 in 2014, 1.66 in 2015, 2.05 in 2016, 2.21 in 2017 and 2.06 in 2018)

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from March 2019 through November 2019.)

(New Berlin Basin 9) = 1.23 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, 0.474 in 2014, 0.967 in 2015, 1.17 in 2016, 1.04 in 2017 and 1.07 in 2018)

(New Berlin Basin 2, utility owned meter 2002-A) = 0.158 MGD (0.084 MGD in 2013, .095 in 2014, 0.141 in 2015, .075 in 2016, 0.146 in 2017 and 0.14 in 2018)

(New Berlin Basin 3, utility owned meters 2003-B and 2003-C) = 0.749 MGD (0.503 in 2009, 0.551 in 2014, 0.327 in 2015 .41 in 2016, 0.45 in 2017 and 0.49 in 2018)



## 2019 RA Smith Report

(New Berlin Basins 7 and 10, utility owned meters 2007-B and 2010-A) = 2.01 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, 1.834 in 2014, 1.55 in 2016, 1.88 in 2017 and 1.89 in 2018)

(New Berlin Basin 8, utility owned meter 2008-C and lift station 6) = 0.016 MGD (0.041 MGD in 2015, 0.058 in 2016, 0.026 in 2017 and 0.02 in 2018)

Total 2019 Average Daily Flow = 6.63 MGD → \* 365 = 2.42 Billion Gallons  
(about a 16.9% increase from 2018 numbers and about a 15.2% increase from 2017 numbers)

Total 2018 Average Daily Flow = 5.67 MGD → \* 365 = 2.07 Billion Gallons  
(about a 1.4% decrease from 2017 numbers and about a 6.78% increase from 2016 numbers)

Total 2017 Average Daily Flow = 5.75 MGD → \* 365 = 2.10 Billion Gallons  
(about a 8% increase from 2016 numbers and about a 16.2% increase from 2015 numbers)

Total 2016 Average Daily Flow = 5.31 MGD → \* 365 = 1.94 Billion Gallons  
(about a 8.6% increase from 2015 numbers and about a 6.9% increase from 2014 numbers)

Total 2015 Average Daily Flow = 4.89 MGD → \* 365 = 1.785 Billion Gallons  
(about a 1.5% decrease from 2014 numbers and about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD → \* 365 = 1.813 Billion Gallons  
(about a 25% decrease from 2013 numbers and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD → \* 365 = 2.404 Billion Gallons  
(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD → \* 365 = 1.780 Billion Gallons  
(about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5.397 MGD → \* 365 = 1.970 Billion Gallons  
(about a 10% decrease from 2010 numbers)

## 2019 RA Smith Report

Total 2010 Average Daily Flow = 5.979 MGD →  $5.979 * 365 = 2.182$  Billion Gallons  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6.025 MGD →  $6.025 * 365 = 2.199$  Billion Gallons  
(about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD Meter DC0306 = 2.47 MGD
  - New Berlin Flow Meter Basin 1 (utility meter 3001-G, 0.77 MGD) and Basin 4 (utility meter 3001-A, 0.336 MGD)
  - Resultant Basin 5 and 6 flows = 1.364 MGD

Assuming that half of flow from Basin 7 and 10 is pumped over the sub-divide line we get:

- New Berlin Basins 7 and 10 (utility owned meters 2007-B and 2010-A) =  $2.01 \text{ MGD} / 2 = \underline{1.005}$  MGD

Add Basin 8 (utility owned meter 2008-C and lift station 6), and the above two together and we get our number →  $1.364 + 1.005 + 0.016 = \underline{2.34}$  MGD

Thanks and let me know if you have any questions.

Ben G. High, P.E.  
Project Manager

raSmith  
16745 West Bluemound Road, Brookfield, WI 53005-5938  
direct: 262-317-3273  
[Ben.High@raSmith.com](mailto:Ben.High@raSmith.com)

**Hart, Jim**

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**From:** High, Ben <ben.high@raSmith.com>  
**Sent:** Tuesday, January 29, 2019 8:19 AM  
**To:** Hart, Jim  
**Cc:** Stamborski, Chris  
**Subject:** RE: Diversion Report

Hi Jim,

See below for the flows across the divide. The figures for 2018 are similar to the readings we calculated for 2017 for both the Great Lakes Basin (3.19 MGD) and Mississippi River Basin (2.56 MGD). The table is what needs to be submitted, but feel free to review the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	3.24	97,200,000	1,182,600,000
Mississippi River Basin	2.43	72,900,000	886,950,000
Total	5.67	170,100,000	2,069,550,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2018.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during 2018.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from March 2018 through October 2018.)

(New Berlin Basins 1, 4, 5, and 6) = 2.06 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, 2.00 in 2014, 1.66 in 2015, 2.05 in 2016 and 2.21 in 2017)

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from March 2018 through November 2018.)

(New Berlin Basin 9) = 1.07 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, 0.474 in 2014, 0.967 in 2015, 1.17 in 2016 and 1.04 in 2017)

(New Berlin Basin 2, utility owned meter 2002-A) = .14 MGD (0.084 MGD in 2013, .095 in 2014, 0.141 in 2015, .075 in 2016 and .146 in 2017)

(New Berlin Basin 3, utility owned meters 2003-B and 2003-C) = .49 MGD (.503 in 2009, .551 in 2014, 0.327 in 2015 .41 in 2016 and .45 in 2017)

(New Berlin Basins 7 and 10, utility owned meters 2007-B and 2010-A) = 1.89 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, 1.834 in 2014, 1.55 in 2016 and 1.88 in 2017)

(New Berlin Basin 8, utility owned meter 2008-C and lift station 6) = .02 MGD (.041 MGD in 2015, .058 in 2016 and .026 in 2017)

Total 2018 Average Daily Flow = 5.67 MGD → \* 365 = 2.07 Billion Gallons  
(about a 1.4% decrease from 2017 numbers and about a 6.78% increase from 2016 numbers)

Total 2017 Average Daily Flow = 5.75 MGD → \* 365 = 2.10 Billion Gallons  
(about a 8% increase from 2016 numbers and about a 16.2% increase from 2015 numbers)

Total 2016 Average Daily Flow = 5.31 MGD → 5.31 \* 365 = 1.94 Billion Gallons  
(about a 8.6% increase from 2015 numbers and about a 6.9% increase from 2014 numbers)

Total 2015 Average Daily Flow = 4.89 MGD → 4.89 \* 365 = 1.785 Billion Gallons  
(about a 1.5% decrease from 2014 numbers and about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD → 4.966 \* 365 = 1.813 Billion Gallons  
(about a 25% decrease from 2013 numbers and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD → 6.586 \* 365 = 2.404 Billion Gallons  
(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD → 4.874 \* 365 = 1.780 Billion Gallons  
(about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5.397 MGD → 5.397 \* 365 = 1.970 Billion Gallons  
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow = 5.979 MGD → 5.979 \* 365 = 2.182 Billion Gallons  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6.025 MGD → 6.025 \* 365 = 2.199 Billion Gallons  
(about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD Meter DC0306 = 2.06 MGD
  - New Berlin Flow Meter Basin 1 (utility meter 3001-G, 0.43 MGD) and Basin 4 (utility meter 3001-A, 0.17 MGD)
  - Resultant Basin 5 and 6 flows = 1.46 MGD

Assuming that half of flow from Basin 7 and 10 is pumped over the sub-divide line we get:

- New Berlin Basins 7 and 10, (utility owned meters 2007-B and 2010-A) =  $1.89 \text{ MGD} / 2 = \underline{.95} \text{ MGD}$

Add Basin 8 (utility owned meter 2008-C and lift station 6), and the above two together and we get our number  $\rightarrow 1.46 + .95 + .02 = \underline{2.43} \text{ MGD}$

Thanks and let me know if you have any questions.

Ben G. High, P.E.  
Project Engineer



direct: 262-317-3273

**From:** Hart, Jim <jhart@newberlin.org>  
**Sent:** Monday, January 28, 2019 2:06 PM  
**To:** High, Ben <ben.high@raSmith.com>  
**Subject:** RE: Diversion Report

Thank you!

**From:** High, Ben <ben.high@raSmith.com>  
**Sent:** Monday, January 28, 2019 1:43 PM  
**To:** Hart, Jim <jhart@newberlin.org>  
**Subject:** RE: Diversion Report

Jim,

I will get right on that.

Thanks.

Ben G. High, P.E.

**From:** "High, Ben" <ben.high@raSmith.com>  
**Date:** January 15, 2018 at 12:13:30 PM CST  
**To:** "jhart@newberlin.org" <jhart@newberlin.org>  
**Cc:** "Stamborski, Chris" <Chris.Stamborski@raSmith.com>  
**Subject:** 2017 New Berlin Sanitary Sewer Flows - East/West of Divide

Hi Jim,

See below for the flows across the divide. The figures for 2017 are higher for the Mississippi Basin but lower for the Great Lakes Basin. Looking back at historical data, the overall flow from New Berlin for 2017 (5.75 MGD) seems to relate the best with the total flow data from 2016 (5.31 MGD) & 2011 (5.397 MGD). Since we depend on a combination of our meters, lift stations and MMSD meters, this is all that we have to go on. So, review if you'd like, but the table is what needs to be submitted, not the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email. Compared to 2016, 2017 was a rainier year which contributes to the higher total flows.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	3.19	95,700,000	1,164,350,000
Mississippi River Basin	2.56	76,800,000	934,400,000
Total	5.75	159,300,000	2,098,750,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2017.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during 2017.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2017 through October 2017.)  
 (New Berlin Basins 1, 4, 5, and 6) = 2.21 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, 2.00 in 2014, 1.66 in 2015 and 2.05 in 2016)

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2017 through October 2017.)  
 (New Berlin Basin 9) = 1.04 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, 0.474 in 2014, 0.967 in 2015 and 1.17 in 2016)

(New Berlin Basin 2, utility owned meter 2002-A) = .146 MGD (0.084 MGD in 2013, .095 in 2014, 0.141 in 2015 and .075 in 2016)

(New Berlin Basin 3, utility owned meters 2003-B and 2003-C) = .45 MGD (.503 in 2009, .551 in 2014, 0.327 in 2015 and .41 in 2016)

(New Berlin Basins 7 and 10, utility owned meters 2007-B and 2010-A) = 1.88 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, 1.834 in 2014 and 1.55 in 2016)

(New Berlin Basin 8, utility owned meter 2008-C and lift station 6) = .026 MGD (.041 MGD in 2015 and .058 in 2016)

**Total 2017 Average Daily Flow = 5.75 MGD → \* 365 = 2.10 Billion Gallons**  
**(about a 8% increase from 2016 numbers and about a 16.2% increase from 2015 numbers)**

Total 2016 Average Daily Flow = 5.31 MGD → 5.31 \* 365 = 1.94 Billion Gallons  
 (about a 8.6% increase from 2015 numbers and about a 6.9% increase from 2014 numbers)

Total 2015 Average Daily Flow = 4.89 MGD → 4.89 \* 365 = 1.785 Billion Gallons  
 (about a 1.5% decrease from 2014 numbers and about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD → 4.966 \* 365 = 1.813 Billion Gallons  
 (about a 25% decrease from 2013 numbers and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD → 6.586 \* 365 = 2.404 Billion Gallons  
 (about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD → 4.874 \* 365 = 1.780 Billion Gallons  
 (about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5.397 MGD → 5.397 \* 365 = 1.970 Billion Gallons  
 (about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow = 5.979 MGD → 5.979 \* 365 = 2.182 Billion Gallons  
 (about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6.025 MGD → 6.025 \* 365 = 2.199 Billion Gallons  
 (about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD Meter DC0306 = 2.21 MGD
  - New Berlin Flow Meter Basin 1 (utility meter 3001-G, 0.37 MGD) and Basin 4 (utility meter 3001-A, 0.25 MGD)
  - Resultant Basin 5 and 6 flows = 1.59 MGD

Assuming that half of flow from Basin 7 and 10 is pumped over the sub-divide line we get:

- New Berlin Basins 7 and 10, (utility owned meters 2007-B and 2010-A) = 1.878 MGD / 2 = .939 MGD

Add Basin 8 (utility owned meter 2008-C and lift station 6), and the above two together and we get our number →  $1.59 + .939 + .0026 = \underline{2.56}$  MGD

Thanks and let me know if you have any questions.

Ben G. High, P.E.  
Project Engineer

16745 West Bluemound Road, Brookfield, WI 53005-5938  
direct: 262-317-3273  
[Ben.High@rasmith.com](mailto:Ben.High@rasmith.com)  
[LinkedIn](#)  
[raSmith.com](http://raSmith.com)



2016

**From:** High, Ben [mailto:Ben.High@rasmithnational.com]  
**Sent:** Wednesday, January 11, 2017 10:48 AM  
**To:** Hart, Jim  
**Cc:** Stamborski, Chris  
**Subject:** 2016 New Berlin Sanitary Sewer Flows - East/West of Divide

Hi Jim,

See below for the flows across the divide. The figures for 2016 are higher for the Mississippi Basin but lower for the Great Lakes Basin. Looking back at historical data, the overall flow from New Berlin for 2016 (5.31 MGD) seems to relate the best with the total flow data from 2013 (6.586 MGD) & 2011 (5.397 MGD). Since we depend on a combination of our meters, lift stations and MMSD meters, this is all that we have to go on. So, review if you'd like, but the table is what needs to be submitted, not the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email. Compared to 2015, 2016 was a rainier year which contributes to the higher total flows.

Basin	Average Dally Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	2.897	86,910,000	1,057,405,000
Mississippi River Basin	2.413	72,390,000	880,745,000
Total	5.31	159,300,000	1,938,150,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2016.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during 2016.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2016 through October 2016.)

(New Berlin Basins 1, 4, 5, and 6) = 2.05 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, 2.00 in 2014, and 1.66 in 2015)

2016

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2016 through October 2016.)

(New Berlin Basin 9) = 1.17 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, 0.474 in 2014, and 0.967 in 2015)

(New Berlin Basin 2, utility owned meter 2002-A) = .075 MGD (0.084 MGD in 2013, .095 in 2014, and 0.141 in 2015)

(New Berlin Basin 3, utility owned meters 2003-B and 2003-C) = .41 MGD (.503 in 2009, .551 in 2014, and 0.327 in 2015)

(New Berlin Basins 7 and 10, utility owned meters 2007-B and 2010-A) = 1.55 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, and 1.834 in 2014)

(New Berlin Basin 8, utility owned meter 2008-C and lift station 6) = .058 MGD (.041 MGD in 2015)

Total 2016 Average Daily Flow = 5.31 MGD → \* 365 = 1.94 Billion Gallons  
(about a 8.6% increase from 2015 numbers and  
about a 6.9% increase from 2014 numbers)

Total 2015 Average Daily Flow = 4.89 MGD → 4.89 \* 365 = 1.785 Billion Gallons  
(about a 1.5% decrease from 2014 numbers and  
about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD → 4.966 \* 365 = 1.813 Billion Gallons  
(about a 25% decrease from 2013 numbers and  
about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD → 6.586 \* 365 = 2.404 Billion Gallons  
(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD → 4.874 \* 365 = 1.780 Billion Gallons  
(about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5.397 MGD → 5.397 \* 365 = 1.970 Billion Gallons  
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow = 5.979 MGD → 5.979 \* 365 = 2.182 Billion Gallons  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6.025 MGD → 6.025 \* 365 = 2.199 Billion Gallons  
(about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD Meter DC0306 = 2.05 MGD
  - New Berlin Flow Meter Basin 1 (utility meter 3001-G, 0.33 MGD) and Basin 4 (utility meter 3001-A, 0.14 MGD)
  - Resultant Basin 5 and 6 flows = 1.58 MGD

Assuming that half of flow from Basin 7 and 10 is pumped over the sub-divide line we get:

- New Berlin Basins 7 and 10, (utility owned meters 2007-B and 2010-A) = 1.55 MGD / 2 = .775 MGD

Add Basin 8 (utility owned meter 2008-C and lift station 6), and the above two together and we get our number  
→  $1.58 + .775 + .058 = \underline{2.413 \text{ MGD}}$

Thanks and let me know if you have any questions.

Ben G. High, P.E.  
**R.A. Smith National, Inc.**  
262-317-3273

2015

Hanley, Sue

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**From:** Hart, Jim  
**Sent:** Thursday, February 04, 2016 1:05 PM  
**To:** Hanley, Sue  
**Subject:** FW: 2015 New Berlin Sanitary Sewer Flows - East/West of Divide

**From:** High, Ben [mailto:Ben.High@rasmlthnational.com]  
**Sent:** Monday, January 25, 2016 8:33 AM  
**To:** Hart, Jim  
**Cc:** Stamborski, Chris  
**Subject:** 2015 New Berlin Sanitary Sewer Flows - East/West of Divide

Jim,

See below for the flows across the divide. The figures for 2015 are higher for the Great Lakes Basin but lower for the Mississippi Basin. Looking back at historical data, the overall flow from New Berlin for 2015 (4.89 MGD) seems to relate the best with the total flow data from 2014 (4.97 MGD) & 2012 (4.87 MGD). Since we depend on a combination of our meters, lift stations and MMSD meters, this is all that we have to go on. So, review if you'd like, but the table is what needs to be submitted, not the rest of the information, which we've always just used to justify the data we present.

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email. Compared to 2013, 2014 was a much drier year which contributes to significantly lower total flows.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (Gallons)
Great Lakes Basin	3.012	90,360,000	1,084,320,000
Mississippi River Basin	1.878	56,340,000	676,080,000
Total	4.89	146,700,000	1,760,400,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2015.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during the above time period.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2015 through October 2015.)

(New Berlin Basins 1, 4, 5, and 6) = 1.66 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, 2.479 in 2013, and 2.00 in 2014)

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2015 through October 2015.)

# 2015

(New Berlin Basin 9) = 0.967 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, 0.982 in 2013, and 0.474 in 2014)

(New Berlin Basin 2) = 0.141 MGD (0.084 MGD in 2013 and .095 in 2014)

(New Berlin Basin 3, utility owned meters 2003-B and 2003-C) = 0.327 MGD (.503 in 2009 and .551 in 2014)

New Berlin Meters 2007-B and 2010-A

-We installed a meter in basin 10A in 2014 to measure flows from Sections 35 and 36. This meter had been in place in prior programs. We have always had a meter at 7B (Cortez and LaSalle Drives) that gives us good data. Adding these two Utility meters together gives us a good approximation of what is coming from these areas.

(New Berlin Basins 7 and 10) = 1.75 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012, 2.527 in 2013, and 1.834 in 2014)

The flow data for Basin 8 has been predominately taken from lift station 5 & 6, but in 2015 we installed a flow meter to meter all of basin 2008-C and some of basin 2008-A.

New Berlin Flow Meter 2008-C = .016 MGD

New Berlin Lift Station 6 = 0.025 MGD (0.003 MGD in 2009, 0.007 in 2010, 0.007 in 2011, 0.005 in 2012, 0.006 in 2013, and .007 in 2014)

Total 2015 Average Daily Flow = 4.89 MGD →  $4.89 * 365 = 1.785$  Billion Gallons  
(about a 1.5% decrease from 2014 numbers, and about a 25.75% decrease from 2013 numbers)

Total 2014 Average Daily Flow = 4.966 MGD →  $4.966 * 365 = 1.813$  Billion Gallons  
(about a 25% decrease from 2013 numbers, and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD →  $6.586 * 365 = 2.404$  Billion Gallons  
(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD →  $4.874 * 365 = 1.780$  Billion Gallons  
(about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5.397 MGD →  $5.397 * 365 = 1.970$  Billion Gallons  
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow = 5.979 MGD →  $5.979 * 365 = 2.182$  Billion Gallons  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6.025 MGD →  $6.025 * 365 = 2.199$  Billion Gallons  
(about a 10% increase from 2006 numbers)

2015

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD 1, 4, 5, and 6 Meter = 1.664 MGD
  - New Berlin Flow Meter Basin 1 (0.44 MGD) and Basin 4 (0.262 MGD)
  - Resultant Basin 5 and 6 flows = .962 MGD

Another MMSD meter measures flows from all of New Berlin Basins 7 and 10. Assuming that half of this flow is pumped over the sub-divide line we get:

- New Berlin 7B and 10A Meter = 1.75 →  $1.75/2 = \underline{.875 \text{ MGD}}$

Add Basin 8, and the above two together and we get our number →  $0.875 + .962 + .041 = \underline{1.878 \text{ MGD}}$

Thanks and let me know if you have any questions.

Ben G. High, P.E.  
Civil Engineer  
262-317-3273  
262-781-8466 fax

**R.A. Smith National, Inc.**  
16745 West Bluemound Road, Suite 200, Brookfield, WI 53005-5938

Design with vision | Deliver excellence | Provide the most responsive service to our clients

2014

Hanley, Sue

From: Hart, Jim  
Sent: Thursday, February 05, 2015 11:38 AM  
To: Hanley, Sue  
Subject: FW: 2014 New Berlin Sanitary Sewer Flows - East/West of Divide

Hi,

FYI

Thanks,

Jim

From: Stamborski, Chris M. [mailto:Chris.Stamborski@rasmithnational.com]  
Sent: Thursday, February 05, 2015 7:53 AM  
To: Hart, Jim  
Cc: High, Ben; Pichler, Lucas  
Subject: 2014 New Berlin Sanitary Sewer Flows - East/West of Divide

Jim-

See below for the flows across the divide. The figures for 2014 were lower than 2013, but looking closer at the historical data that we've collected on this, 2013 looked like it was artificially high. Since we depend on a combination of our meters, lift stations and MMSD meters, this is all that we have to go on. So, review if you'd like, but the table is what needs to be submitted, not the rest of the information, which we've always just used to justify the data we present.

Thanks.

Chris

Chris M. Stamborski, P.E.  
R.A. Smith National, Inc.  
262-317-3337

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email. Compared to 2013, 2014 was a much drier year which contributes to significantly lower total flows.

Basin	Average Daily Flow (MGD)	Monthly (30-Day) Flow (Gallons)	Annual Flow (Gallons)
Great Lakes Basin	2.728	81,840,000	995,720,000
Mississippi River Basin	2.238	67,140,000	816,870,000
Total	4.966	148,980,000	1,812,590,000

Here is the formula and information for first calculating the total sewer flows and then once again across the divide...

## 2014

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift-station pumping data. The information below gives a conservative estimate of the flows from the City to MMSD in 2014.

Because MMSD has only two meters monitoring flows from the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. The following are the average flows for the City during the above time period.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from April 2014 through November 2014.)

(New Berlin Basins 1, 4, 5, and 6) = 2.00 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012, and 2.479 in 2013)

MMSD Meter MS0213 (This is an area-velocity meter similar to what the utility uses. I trust the accuracy of this data. The average flow below is from January 2014 through November 2014.)

(New Berlin Basin 9) = 0.474 MGD (0.403 MGD in 2009, 0.452 in 2010, 0.369 in 2011, 0.65 in 2012, and 0.982 in 2013)

(New Berlin Basin 2) = 0.095 MGD (0.084 MGD in 2013)

(New Berlin Basin 3, utility owned meters 2003-B and 2003-C) = 0.551 MGD (.503 in 2009)

New Berlin Meters 2007-B and 2010-A

-We installed a meter in basin 10A in 2014 to measure flows from Sections 35 and 36. This meter had been in place in prior programs. We have always had a meter at 7B (Cortez and LaSalle Drives) that gives us good data. Adding these two Utility meters together gives us a good approximation of what is coming from these areas.

(New Berlin Basins 7 and 10) = 1.834 MGD (2.292 MGD in 2009, 2.530 in 2010, 2.083 in 2011, 1.420 in 2012 and 2.527 in 2013)

The flow from New Berlin Basin 8 (Lift Station 5 and 6 predominantly) flow unmetered through Muskego.

New Berlin Lift Station 5 = 0.005 MGD (0.012 MGD in 2009, 0.009 in 2010, 0.005 in 2011, 0.004 in 2012, and 0.005 in 2013)

New Berlin Lift Station 6 = 0.007 MGD (0.003 MGD in 2009, 0.007 in 2010, 0.007 in 2011, 0.005 in 2012, and 0.006 in 2013)

Total 2014 Average Daily Flow = 4.966 MGD →  $4.966 * 365 = 1.813$  Billion Gallons

(about a 25% decrease from 2013 numbers, and about a 2% increase from 2012 numbers)

Total 2013 Average Daily Flow = 6.586 MGD →  $6.586 * 365 = 2.404$  Billion Gallons

(about a 35% increase from 2012 numbers)

Total 2012 Average Daily Flow = 4.874 MGD →  $4.874 * 365 = 1.780$  Billion Gallons

(about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5.397 MGD →  $5.397 * 365 = 1.970$  Billion Gallons

(about a 10% decrease from 2010 numbers)



2014

Total 2010 Average Daily Flow = 5,979 MGD  $\rightarrow 5,979 \times 365 = 2.182$  Billion Gallons  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6,025 MGD  $\rightarrow 6,025 \times 365 = 2.199$  Billion Gallons  
(about a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide... here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD 1, 4, 5, and 6 Meter = 2,000 MGD
  - New Berlin Flow Meter Basin 1 (0,498 MGD) and Basin 4 (0,193 MGD)
  - Resultant Basin 5 and 6 flows = 1,309 MGD

Another MMSD meter measures flows from all of New Berlin Basins 7 and 10. Assuming that half of this flow is pumped over the sub-divide line we get:

- New Berlin 7B and 10A Meter = 1,834  $\rightarrow 1,834/2 = \underline{0,917}$  MGD

Add Basin 8, and the above two together and we get our number  $\rightarrow 0,917 + 1,309 + .012 = \underline{2,238}$  MGD

Lucas Pichler  
Civil Engineer I  
(262) 317-3218

**R.A. Smith National, Inc.**  
16745 West Bluemound Road, Suite 200, Brookfield, WI 53005-5938

Design with vision | Deliver excellence | Provide the most responsive service to our clients

Hanley, Sue

2013

**From:** Hart, Jim  
**Sent:** Tuesday, January 28, 2014 2:54 PM  
**To:** Hanley, Sue  
**Subject:** FW: 2013 Sanitary Sewer Flows - East/West of Divide

Susie,

For the Diversion Report from Chris.

Thanks,

Jim

**From:** Stamborski, Chris M. [mailto:Christopher.Stamborski@rasmithnational.com]  
**Sent:** Tuesday, January 28, 2014 2:43 PM  
**To:** Hart, Jim  
**Subject:** 2013 Sanitary Sewer Flows - East/West of Divide

Jim-

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email. Because 2013 experience a more normal rainfall pattern than in past years, the amount of sewage generated is much higher than in recent years. The only difference is the reliance on Utility-owned meters for data, as the MMSD meters installed were not in service for most, or all, of 2013 as they are being replaced with newer, more accurate models. What we've seen is that the MMSD meters may have been 'underreporting' data with these older meters, which also contributes to the increase seen in the numbers below, as the Utility-owned meters appear to be much more accurate with what is actually happening at each site.

Basin	Average Daily Flow (MGD)	Monthly (30-Day) Flow (Gallons)	Annual Flow (Gallons)
Great Lakes Basin	3.457	103,710,000	1,261,805,000
Mississippi River Basin	3.129	93,870,000	1,142,085,000
Total	6.586	197,580,000	2,403,890,000

Please let me know if you have any questions.

Chris

Chris M. Stamborski, P.E.  
R.A. Smith National, Inc.  
262-317-3337

Here is the formula and information for first calculating the total sewer flows and then once again across the divide....

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. The information below gives a conservative estimate of flows from the City to MMSD in 2013.

Because MMSD was servicing its main metering locations in the City, we needed to rely more heavily on Utility-Owned meters to estimate the flows below. In some cases we needed to use historical data to predict flows due to the lack of metered information available in 2013. You will notice that there was no data provided for the meters that monitor basins 2 or 3 in the City. For the purposes of this summary, I used the 2009 average flows for basin 3, assuming that they would remain similar in 2012, as that basin has probably not changed much since then. There is no data for basin 2 in the City, as the District has not had a meter in place in this basin in quite some time. The following are the average flows for the City during the above time period.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the Utility uses. I trust the accuracy of this data. The average flow below is from January 2013 through November 2013.)

(New Berlin Basins 1, 4, 5, and 6) = 2.479 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011, 2.292 in 2012)

(New Berlin Basin 2) = 0.084 MGD (location metered in 2013 with Utility-owned meter, no previous data available)

MMSD Meter 027C = no data available (0.160 MGD in 2009)  
(New Berlin Basins 3A and 3B)

MMSD Meter 027D = no data available (0.343 MGD in 2009)  
(New Berlin Basins 3C, 3D, and 3E)

New Berlin Meters 9A and 9B (formerly taken from an MMSD meter, which was not in service in 2013)

- I believe that the MMSD meter at this location has always 'under' reported data. In this case, we used Utility-owned meters (one upstream, and another downstream of the MMSD monitoring location) to develop the total flow from this basin. In 2012 we used the MMSD data because it was a smaller number. In 2013 we are using the Utility meter data, which should be more accurate, but higher.

(New Berlin Basin 9) = 0.982 MGD (0.403 MGD in 2009, 0.452 MGD in 2010, 0.369 in 2011, 0.65 MGD in 2012)

New Berlin Meters 7B and 10A (formerly taken from an MMSD, which was not in service in 2013)

- We installed a meter in basin 10A in 2012 to measure flows from Sections 35 and 36. This meter had been in place in prior programs, but was removed due to the lack of I/I witnessed at that location. We will be using the 2012 average to help predict what was coming from this area in 2013. We have always had a meter at 7B (Cortez and LaSalle Drives) that gives us good data. Adding these two Utility meters together gives us a good approximation of what is coming from these areas.

(New Berlin Basins 7 and 10) = 2.527 MGD (2.292 MGD in 2009, 2.530 MGD in 2010, 2.083 in 2011, 1.420 in 2012)

The flow from New Berlin Basin 8 (Lift Station 5 and 6 predominantly) flow unmetered through Muskego.

New Berlin Lift Station 5 = 0.005 MGD (0.012 MGD in 2009, 0.009 MGD in 2010, 0.005 in 2011, 0.004 in 2012)  
(New Berlin Basin 8C)

New Berlin Lift Station 6 = 0.006 MGD (0.003 MGD in 2009, 0.007 MGD in 2010, 0.007 in 2011, 0.005 in 2012)

Total 2013 Average Daily Flow = 6.586 MGD →  $6.586 * 365 = 2.404$  Billion Gallons  
(about a 35% increase from 2012 numbers,

but only 9% from 2009 numbers)

2013

Total 2012 Average Daily Flow = 4,874 MGD →  $4,874 * 365 = 1,780$  Billion Gallons  
(about a 10% decrease from 2011 numbers)

Total 2011 Average Daily Flow = 5,397 MGD →  $5,397 * 365 = 1,970$  Billion Gallons  
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow = 5,979 MGD →  $5,979 * 365 = 2,182$  Billion Gallons  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6,025 MGD →  $6,025 * 365 = \underline{2,199}$  Billion Gallons  
(approximately a 10% increase from 2008

numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide.....here is how we do it.....

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD 1, 4, 5, and 6 Meter = 2,479 MGD
  - New Berlin Flow Meter Basin 1 (0.36 MGD) and Basin 4 (0.25 MGD)
  - Resultant Basin 5 and 6 flows = 1,869 MGD

Another MMSD meter measures flows from all of New Berlin Basins 7 and 10. Assuming that half of this flow is pumped over the sub-divide line we get:

- New Berlin 7B and 10A Meter = 2,527 MGD →  $2,527/2 = \underline{1,263}$  MGD

Add the above together and we get our number →  $1,869 + 1,263 = \underline{3,132}$  MGD

2012

From: Stamborski, Chris M. [mailto:Christopher.Stamborski@rasmithnational.com]  
Sent: Wednesday, January 30, 2013 1:53 PM  
To: Hart, Jim  
Subject: Sanitary Sewer Flows - East/West of Divide

Jim-

Below is Table 9-1, which has been used in past reporting by the City, which estimates the monthly sewage return flow across the divide. As in past years, I've also included the methodology used to arrive at the numbers below for your reference later in this email. The slight change in this year's calculation is the reliance more on the New Berlin metering data than that collected by MMSD. MMSD did provide us information from their sites as they have in the past, but for whatever reason, their meters did not record data for the entire year, leaving their average numbers higher than they actually are.

Basin	Average Daily Flow (MGD)	Monthly (30 Day) Flow (Gallons)	Annual Flow (Gallons)
Great Lakes Basin	2.632	78,960,000	960,680,000
Mississippi River Basin	2.242	67,260,000	818,330,000
Total	4.874	146,220,000	1,779,010,000

Please let me know if you have any questions.

Chris

Chris M. Stamborski, P.E.  
R. A. Smith National, Inc.  
202-317-3337

Here is the formula and information for first calculating the total sewer flows and then once again across the divide....

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. In order to compare all figures "apples to apples", we only included the average flows at each location from January through October, as that is when we have common data from all three data sources. The information below gives a conservative estimate of flows from the City to MMSD in 2012.

You will notice that there was no data provided for the meters that monitor basins 2 or 3 in the City. For the purposes of this summary, I used the 2009 average flows for basin 3, assuming that they would remain similar in 2012, as that basin has probably not changed much since then. There is no data for basin 2 in the City, as the District has not had a meter in place in this basin in quite some time. The following are the average flows for the City during the above time period.

MMSD Meter DC0306 (This is an area-velocity meter similar to what the Utility uses. I trust the accuracy of this data.)  
 (New Berlin Basins 1, 4, 5, and 6) = 2.292 MGD (2.812 MGD in 2009, 2.766 in 2010, 2.430 in 2011)

(New Berlin Basin 2) = no data available

MMSD Meter 027C = no data available (0.160 MGD in 2009)  
 (New Berlin Basins 3A and 3B)

MMSD Meter 027D = no data available (0.343 MGD in 2009)  
 (New Berlin Basins 3C, 3D, and 3E)

New Berlin Meters 9A and 9B (formerly taken from an MMSD meter, but I don't trust the accuracy of that meter, and it was out of service for half of the year, resulting in poor data collection.)

- I believe that the MMSD meter at this location has always 'under' reported data. In this case, their meter is 'over' reporting the data at 1.235 MGD, so I took the lower number measured by our meters located one manhole upstream from the MMSD monitoring point.

(New Berlin Basin 9) = 0.65 MGD (0.403 MGD in 2009, 0.452 MGD in 2010, 0.369 in 2011)

New Berlin Meters 7B and 10A (formerly taken from an MMSD, but I don't trust the accuracy of that meter now that we have comparable results from the Utility meters)

- We installed a meter in basin 10A to measure flows from Sections 35 and 36. This meter had been in place in prior programs, but was removed due to the lack of I/I witnessed at that location. I wanted to re-install the meter this year to give us an idea of how the new sewer in Section 35 will perform, and also to help determine what the actual flows are in this area. We have always had a meter at 7B (Cortez and LaSalle Drives) that gives us good data. Adding these two Utility meters together gives us a good approximation of what is coming from these areas.

(New Berlin Basins 7 and 10) = 1.420 MGD (2.292 MGD in 2009, 2.530 MGD in 2010, 2.083 in 2011)

The flow from New Berlin Basin 8 (Lift Station 5 and 6 predominantly) flow unmeasured through Muskego.

New Berlin Lift Station 5 = 0.004 MGD (0.012 MGD in 2009, 0.009 MGD in 2010, 0.005 in 2011)  
 (New Berlin Basin 8C)

New Berlin Lift Station 6 = 0.005 MGD (0.003 MGD in 2009, 0.007 MGD in 2010, 0.007 in 2011)

Total 2012 Average Daily Flow = 4.874 MGD → 4,874 \* 365 = 1.780 Billion Gallons Per Year

from 2011 numbers) (about a 10% decrease)

Total 2011 Average Daily Flow = 5,397 MGD →  $5,397 * 365 = 1,970$  Billion  
Gallons Per Year

from 2010 numbers) (about a 10% decrease)

Total 2010 Average Daily Flow = 5,979 MGD →  $5,979 * 365 = 2,182$  Billion  
Gallons Per Year

from 2009 numbers) (about a 1% decrease)

Total 2009 Average Daily Flow = 6,025 MGD →  $6,025 * 365 = 2,199$  Billion  
Gallons Per Year

Increase from 2006 numbers) (approximately a 10%

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide.....here is how we do it....

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- MMSD 1, 4, 5, and 6 Meter = 2,292 MGD
  - New Berlin Flow Meter Basin 1 (0.24 MGD) and Basin 4 (0.13 MGD)
  - Resultant Basin 5 and 6 flows = 1,922 MGD

Another MMSD meter measures flows from all of New Berlin Basins 7 and 10. Assuming that half of this flow is pumped over the sub-divide line we get:

- New Berlin 7B and 10A Meter = 1,420 MGD →  $1,420/2 = 0,710$  MGD

Add the above together and we get our number →  $1,922 + 0,710 = 2,632$  MGD

Hanley, Sue

From: Hanley, Sue  
Sent: Thursday, February 02, 2012 9:26 AM  
To: Hanley, Sue  
Subject: FW: Sanitary Sewer Flows - East/West of Divide

From: Hart, Jim  
Sent: Wednesday, January 25, 2012 1:57 PM  
To: Hanley, Sue  
Subject: FW: Sanitary Sewer Flows - East/West of Divide

Susie,

Here is Table 9 - 1. I'm on the phone with Chris so I'll call you in a minute.

Jim Hart  
Utility Supervisor

From: Stamborski, Chris M. [mailto:Chris.Stamborski@rasmithnational.com]  
Sent: Wednesday, January 25, 2012 1:19 PM  
To: Hart, Jim  
Subject: Sanitary Sewer Flows - East/West of Divide

Jim-

As we discussed briefly last night, below is Table 9-1 used in last year's report by the City to estimate the monthly sewage return flow across the divide. I also included the background information used to arrive at the numbers below for your reference later in this email.

Basin	Average Daily Flow (MGD)	Monthly (30-Day Flow Gallons)	Annual Flow (MG)
Great Lakes Basin	2.912	87,360,000	1,062,880
Mississippi River Basin	2.485	74,550,000	907,025

2/2/2012

2011



Total	5,397	161,910,000	1,969,905,000
-------	-------	-------------	---------------

The important thing to note here is that we used New Berlin flow monitoring data to arrive at the numbers below, which means it will be important to continue monitoring this year (as we've discussed). I also believe, based on last night, that we could be using the flow monitoring data more for the planning of future /I/ work in the City. I envision a graphic that shows age of sewer, rehabilitation year, flow monitoring priority locations, etc. that stresses which areas are important for public rehab only, but also which will need to be considered for private rehab as well. Hopefully we can talk more on this.

Please let me know if you have any questions.

Chris

Chris M. Stamborski, P.E.  
R.A. Smith National, Inc.  
262-317-3337

Here is the formula and information for first calculating the total sewer flows and then once again across the divide.

The following information is a summary of metered information from the MMSD, City-wide flow monitoring, and lift station pumping data. In order to compare all figures "apples to apples", we only included the average flows at each location from March through October, as that is when we have common data from all three data sources. The information below essentially give a conservatively high estimate of flows from the City to MMSD in 2011.

You will notice that there was no data provided for the meters that monitor basins 2 or 3 in the City. For the purposes of this summary, I used the 2009 average flows for basin 3, assuming that they would remain similar in 2011. There is no data for basin 2 in the City, as the District has not had a meter in place in this basin in quite some time. The following are the average flows for the City during the above time period.

MMSD Meter DC0306  
(New Berlin Basins 1, 4, 5, and 6) = 2,430 MGD (2,812 MGD in 2009, 2,766 in 2010)

(New Berlin Basin 2) = no data available

MMSD Meter 027C  
(New Berlin Basins 3A and 3B) = no data available (0,160 MGD in 2009)

MMSD Meter 027D  
(New Berlin Basins 3C, 3D, and 3E) = no data available (0,343 MGD in 2009)

2/2/2012

2011

MMSD Meter MS0213  
(New Berlin Basin 8) = 0.369 MGD (0.403 MGD in 2009, 0.452 MGD in 2010)

MMSD Meter MS0210  
(New Berlin Basins 7 and 10) = 2.083 MGD (2.292 MGD in 2009, 2.530 MGD in 2010)

The flow from New Berlin Basin 8 (Lift Station 5 and 6 predominantly) flow unmetered through Muskego. The following is total flow data from lift station 5 and 6 recorded between February 2010 and September 2010 to get an estimate of the total flows produced by these areas, even though there are gravity areas that are not included in these numbers.

New Berlin Lift Station 5  
(New Berlin Basin 8) = 0.005 MGD (0.012 MGD in 2009, 0.009 MGD in 2010)

New Berlin Lift Station 6 = 0.007 MGD (0.003 MGD in 2009, 0.007 MGD in 2010)

Total 2011 Average Daily Flow = 5.397 MGD à  $5.397 * 365 = 1.970$  Billion Gallons Per Year  
(about a 10% decrease from 2010 numbers)

Total 2010 Average Daily Flow = 5.979 MGD à  $5.979 * 365 = 2.182$  Billion Gallons Per Year  
(about a 1% decrease from 2009 numbers)

Total 2009 Average Daily Flow = 6.025 MGD à  $6.025 * 365 = 2.199$  Billion Gallons Per Year  
(approximately a 10% increase from 2006 numbers)

Since the above indicates total flow from the City, we need to estimate what it is on each side of the divide...here is how we do it...

One MMSD meter measured flows from all of New Berlin Basins 1, 4, 5, and 6. Since we only wanted the flows from 5 and 6, I subtracted the flows recorded for 1 and 4 from the flow monitoring data that we have been collecting for the City every year. The result should give us a good idea of what flows basins 5 and 6 are contributing.

- o MMSD 1, 4, 5, and 6 Meter = 2.430 MGD (average flow from 3/1/11 through 10/31/11)
  - o New Berlin Flow Meter Basin 1 (0.35 MGD) and Basin 4 (0.21 MGD) (average flow from 3/1/11 through 10/31/11)
  - o Resultant Basin 5 and 6 flows = 1.870 MGD

Another MMSD meter measures flows from all of New Berlin Basins 7 and 10. Assuming that half of this flow is pumped over the sub-divide line we get:

2/2/2012

2011

**Appendix D**

**Education Efforts**  
**Kids Pages &**  
**Teacher Resources**

## Before You Dig

### Digger's Hotline

Please contact the Digger's Hotline at 800-242-8511 or 8-1-1 at least three days before you dig.

### Utility Locations and Coordination Council Uniform Color Code

- **Blue** - Water, irrigation, and slurry lines
- **Green** - Sewers and drain lines
- **Orange** - Communication, cable television, alarm or signal lines, cables, or conduits
- **Pink** - Temporary survey markings
- **Red** - Electric and power lines, cables, conduits and lighting cables
- **White** - Proposed excavation
- **Yellow** - Gas, oil, steam, petroleum, or gaseous materials

### Regulations

Anyone considering an excavation must call the area hotline. In the event you, as a property owner, call the Digger's Hotline, the utility / contractor must mark your property with flags or painted surfaces. If you recognize flags or painted markings in your yard and are not certain why they are there, call the utility office at 262-786-7086 with your questions. If the department is not responsible for flagging this location, we will attempt to help you determine who called in the locate.

## **Contact Us**

### **Jim Hart**

Utility Manager

[Email Jim Hart](#)

## **Wastewater / Water**

### **Physical Address**

4000 S Casper Drive  
New Berlin, WI 53151

### **Mailing Address**

3805 S Casper Drive  
New Berlin, WI 53151

Phone: (262) 786-7086

Fax: (262) 786-0792

After Hours Phone: (262) 446-5070

## **Hours**

Monday - Friday  
7 a.m. - 3:30 p.m.

## **Summer Hours**

Monday - Friday  
6 a.m. - 2:30 p.m.

Summer hours are from May 14th through September 17th

[Directory](#)

## Wastewater

Mission The mission of the wastewater utility is to be the responsible custodian of wastewater collection for all current and future utility customers consistent with local / state regulations and wastewater industry practices and standards in the most cost-effective manner possible, and to educate the public about the benefits of being good water use stewards.



### Utility Committee

View information about New Berlin's [Utility Committee](#).

### Current Budgets

- [Sewer Budget \(PDF\)](#)

### Additional Information

- [Wastewater Utility Rates and Regulations](#)

# Water

## Mission

The mission of the water utility is to be the responsible custodian and provide a good quality, potable water supply at adequate pressures and in sufficient quantities for consumption and fire protection purposes to all current and future utility customers; to be consistent with state / federal regulations and water industry practices and standards in the most cost-effective manner possible; and to educate the public about the benefits of being good water use stewards.



**Sprinkling Policy:** The City of New Berlin's Water Conservation Policy has an Odd/Even Sprinkling Schedule. Please remember to water your lawn only on odd days if your address is odd numbered and even days if your address is even numbered (i.e. Water on June 12th if your address is 5078). This is extremely important during hot dry summers and ensures that there is sufficient water to allow fire fighters to do their jobs when needed. Light hand watering of plants and flowers is permitted at any time. Your help is greatly appreciated. If you have any questions, please contact the Utility office at 786-7086. Thank you.

## Survey Stakes:

To help speed up the process of installing the blacktop, the surveying company started to stake the centerline of the road (The pink flags on the roadway). Please do not drive over the flags.

All of the above work is dependent on the weather, so hopefully it will cooperate with our schedule.

[Public Notice of Non-Compliance \(PDF\)](#)

[Before You Dig](#)[Payment and Billing Information](#)[Toilet Rebate Program](#)[Wastewater](#)[Water](#)[Home](#) > [Departments](#) > [Utilities](#) > [Toilet Rebate Program](#)

## Toilet Rebate Program

### 2020 Toilet Rebate Program

High Efficiency Toilet Rebate Program beginning April 1, 2010

The City of New Berlin Water and Sewer Utilities are sponsoring a toilet rebate program to encourage customers to replace their old toilets with high efficiency water-wise low-flow toilets. This program has been extended to 2020. There are a limit amount of rebates available so please inquire prior to your application. Please note that the gallon per flush rate of the new toilet must be LESS than the old toilet to qualify for the toilet rebate.

#### How much can you save?

If you currently have a 5 gallon per flush toilet and replace it with a 1.2 gallon toilet, based on 10 flushes per day, the savings are 13,505 gallons per year. At current water and sewer rates, that means an average annual reduction of \$57.40 on your water bill and \$30.51 on your sewer bill for a total savings of \$87.91.

There is a limited number of rebates for toilet replacements and is on a first come first serve basis. Toilets must be purchased between January 1 and December 31, 2020. Amount of each rebate is \$100. To qualify:

- You must be a current New Berlin Water or Sewer Utility customer.
- A Permit Fee of \$25 and a Tech Fee of \$3 must be applied for and paid prior to installation. Upon installation an inspection must be made by the City of New Berlin to ensure that the toilet was replaced with an approved model. Only 1 permit & tech fee is needed per customer.
- Make and model of toilet purchased needs to be from the [Water Sense approved list](#).
- Limit of 2 toilet rebates per customer.
- Original receipts (dated between January 1 and December 31, 2020) must be presented along with the [Completed Toilet](#)



- Make and model of toilet purchased needs to be from the [Water Sense approved list](#).
- Limit of 2 toilet rebates per customer.
- Original receipts (dated between January 1 and December 31, 2020) must be presented along with the [Completed Toilet Rebate Form \(PDF\)](#).
- Toilet installation is not included.
- An inspector must verify a qualifying Water Sense Toilet was installed prior to your rebate being approved. Call the Inspection Department for further details 262-786-8610, ext. 2300.
- The check amount will not exceed the purchase price of toilet.
- You are responsible for disposal of your old toilet.\*
- Please allow 4 to 6 weeks for your rebate check to be mailed.
- Toilet installation is not included.
- Toilet gallon per flush must be less than original toilet that is being replaced to qualify for the rebate.

Toilets can be purchased at many local home improvement and hardware stores or through a plumbing contractor.

\*Check with your installer for toilet disposal options or contact your garbage disposal contractor.

For further information, please contact the Inspection Department 262-786-8610, ext. 2300



Minutes & Agendas



Property/Voting  
Information



Notify Me®



New Berlin Notes



Permit Information

[Automatic Payment Plan](#)[Billing Schedule & Rates](#)[Home](#) > [Departments](#) > [Utilities](#) > [Payment and Billing Information](#)

## Payment Information

**This site is for Water/Sewer Utility Payments ONLY!**

### Acceptable Payment Methods

**New: [City of New Berlin Citizen Self Service Portal](#)**

View and pay your Taxes and Utility bills online

In order to view and pay your bills online, it is necessary to first create an account.

- Open detailed instructions [here](#) to ensure a successful account set up.
- Please have your tax and/or your utility bill ready, you will need your utility account number and customer ID from your Utility bill (Tax Key/Parcel ID from Tax bill to link your accounts).

Once you create a login and link your account to your login, you will be able to:

- View your bill summary and detail
- Sign up for automatic payments
- Make one-time payments by e-check for a flat \$1.00 fee

**\*\*Please note: The e-check payment option is currently not working. We are aware of this issue and are working to resolve as soon as possible. At this time, please use a different payment method to ensure a timely payment.**

***Thank you!\*\****

Due to the cost to the City of New Berlin, we do not accept debit or credit cards at City Hall.

**In Person or by Mail**

Due to the cost to the City of New Berlin, we do not accept debit or credit cards at City Hall.

### In Person or by Mail

The Finance Department accepts checks, money orders, cashier's checks, traveler's checks, and cash as payment. Please bring your remittance slip for ease of processing.

City of New Berlin  
3805 S Casper Drive  
New Berlin, WI 53151

### Payment Drop-Box

For your convenience, there is a 24-hour drop box in the lower parking lot of City Hall available for payments of your utility and tax bills.

- Please include your payment stub, along with a check in a sealed envelope before depositing.
- Payment deposited in the drop box on the due date (collected at 8:00 a.m. the following business morning) will be considered paid on time. (For example, for bills that are due on a Friday - all payments collected from the drop box at 8:00 a.m. the following Monday will be considered on time.)

**Please do not place cash in the drop box.**

### Credit Card Payments

#### Phone or online

Taxes and utility bills can be paid by credit card; however, this must be done online or by phone. Due to the cost to the city it would be prohibitive and result in an increase to your taxes, we do not accept credit / debit card payments at City Hall.

[Official Payments](#) makes credit card payments available to you online or by phone at (888) 2PAY-TAX or 888-272-9829. Official Payments is not affiliated with the City of New Berlin. At their payment screen, be prepared to enter:

- Payment type (either tax or utility)
- Wisconsin, New Berlin

[Official Payments](#) makes credit card payments available to you online or by phone at (888) 2PAY-TAX or 888-272-9829. Official Payments is not affiliated with the City of New Berlin. At their payment screen, be prepared to enter:

- Payment type (either tax or utility)
- Wisconsin, New Berlin
- Your jurisdiction code (5801)

Be sure to remain online, or on the phone until you are given a confirmation code. This will be needed for tracking purposes in the event of an error. Official Payments charges a fee based on the amount you charge. The fee is:

- Utility bills - \$7.45 per transaction

#### Automatic Payment Plan

The City of New Berlin also offers an automatic payment plan for your water, sewer, and stormwater bill. To sign up, please complete the [agreement form \(PDF\)](#) authorizing your financial institution to automatically deduct the amount of your bill from your account. Send the form and a voided check to us at:

City of New Berlin  
Finance Department  
3805 S Casper Dr.  
New Berlin, WI 53151

To discontinue, please complete the [termination form \(PDF\)](#) and send to the address above.

For more information, please view [frequently asked questions about the automatic payment plan](#).

## Current Water Quality Reports

- [2019 Consumer Confidence Report](#)

## Utility Committee

View information about the [New Berlin Utility Committee](#).

## Awards

The City of New Berlin Lake Michigan Water Diversion was selected for the American Council of Engineering Companies [Best of State Award \(PDF\)](#).

## Hydrant Flushing

All city owned water hydrants are flushed once each year, either in the spring or the fall depending on location. Water Utility Crews will be performing maintenance within the water system and will be flushing hydrants. The Water Main Flushing program is designed to remove natural minerals that sometimes collect in the bottom of water mains and make sure that hydrants are operating correctly. This operation may cause a temporary discoloration in your water supply. By allowing your water to run for a short period of time, the problem should clear itself. Please be assured, although the water may be discolored, it is safe for human use. If you have any questions in regard to this matter, please contact the Utility Office Monday through Friday from 7 a.m. through 3:30 p.m. at 262-786-7086. Thank you for your patience.

### Hydrant Flushing dates for 2020:

- April 27th to May 29th
- September 14th to October 9th

The City of New Berlin Utility was selected to receive a [Significant Program Award](#) from CVMIC (Cities and Villages Mutual Insurance Company) for their Reflect a Hydrant Program

- [Water Budget \(PDF\)](#)
- [Water and Wastewater Rates](#)

## Utility Associations

The Utility is a proud member of the [Alliance for Energy Efficiency](#).



Summer hours are from May 11th through September 11th, 2020.

[Directory](#)

**Paul Farrow**  
County Executive

**Waukesha**  
**C O U N T Y**  
DEPARTMENT OF  
PARKS AND LAND USE

**Dale R. Shaver**  
Director

# Press Release

Contact: Jayne Jenks  
Phone: 262-896-8305

FOR IMMEDIATE RELEASE  
Date: February 1, 2016

## **FREE Programs to Learn about Water Resources**

**Waukesha, WI** – Waukesha County Department of Parks and Land Use - Land Conservation staff are offering free public programs in February.

Thursday, February 11: **Understanding Your Water Resources** will be held at the New Berlin Public Library from 6-7 p.m. Find out where your water comes from as well as where it goes. Learn the difference between storm sewers and sanitary sewer. Understand the geology of the area that contributes to the problems in the deep aquifer. Discover the impacts that you have on your watershed – for better or worse and learn how you can become a positive influence on your waters! Call 262-785-4980 to register.

Thursday, February 25: **Get the Groundwater Picture** will be held at the New Berlin Public Library from 6-7 p.m. Learn how a well works and what goes on above ground that affects our drinking water supply. See how groundwater moves and functions using a groundwater model. This model helps take the guesswork out of groundwater. Call 262-785-4980 to register.

For more information, visit [waukeshacounty.gov/cleanwater](http://waukeshacounty.gov/cleanwater) or call 262-896-8300.

###

**Land Resources Division**  
515 W. Moreland Blvd.  
Waukesha, WI 53188  
Phone (262) 896-8300



## Water Conservation for Kids

Did you know that kids can make a very important difference towards water conservation? But first off, why do we even need to know about conserving water? Water is a natural resource that we derive from the Earth. Without it, we would not be able to live! Imagine a world with no water at all. You wouldn't be able to drink it, bathe, swim and so on. Without clean water, other creatures, such as plants, animals, birds and ocean life would also get sick and die after drinking polluted water. Although kids don't work at large companies or the government, they can still make a huge impact simply by starting at home and changing the way their families, friends and classmates use water. To get an idea of how much water we could all save if we all made a small effort, think about this: If every person across the nation flushed their toilets one time less every day, together they could all save enough water to fill a lake as large as a mile wide and long and four feet in depth! Now that you know how easy it can be to help save water, try some of the ideas below and start doing your part to change our world.

### 20 Ways Kids Can Help to Save Water:

- Whenever you wash your hands, don't leave the water running. Wet your hands and turn the water off. Use soap and lather your hands well, then turn the water on to rinse. Turn off the water and make sure it is off completely. Then dry your hands.
- Do the same when you brush your teeth. Turn the faucet on to get your toothbrush and toothpaste wet, and then again to rinse your mouth and toothbrush. Don't leave the water running while you're brushing.
- Tell your friends what you're doing and why and encourage them to do the same.
- Tell adults when faucets are dripping.
- Since baths use a lot of water (about 37 gallons on average), take short showers instead and use only about 20 gallons of water, instead.
- Use a wastebasket for used tissues, or things like gum wrappers, paper towels, or even dead bugs or goldfish. Don't flush them – the average flush uses as much as 5 gallons of water! Even if the toilets in your house are "low-flow" toilets, using them for trash still uses 1.5 gallons of water unnecessarily.
- A regular shower head uses as much as 7 gallons of water every minute. Let adults know they could get a free low-flow shower head at the local water district. Or, suggest that they look for a low flow shower head that has a cut-off valve that shuts off the water flow while lathering your hair or shaving legs. You can then turn the water back on, without it starting off cold again. This will help to conserve even more water while showering.

- Do you have plants in your house? When meals are prepared and vegetables or other fresh produce are washed, collect that water and use it to water the plants.
- In the tank part of the toilets in your house, put several drops of food coloring into the water. If you see the coloring seeping into the bowl, there's a leak. Fixing it can save about 600 gallons of water each month!
- Do you like a drink of cold water now and then? Rather than running the kitchen faucet for several minutes to get cold water, keep a pitcher of water in the refrigerator.
- Put a barrel outdoors to catch rain water, then use that water for things like watering plants or flushing toilets and save hundreds of gallons of water a year!
- In the summertime, it's fun to play under the lawn sprinkler. When you do, make sure it's when the lawn is being watered at the same time.
- Do you have other summer water toys that require a running hose? These might be fun, but they also waste gallons and gallons of water.
- Is there a garbage disposal in your kitchen sink? Then, you know the water has to run into it when you turn on the switch. Instead of doing that and wasting water, why not start composting food waste instead? Collect things like fruit skins and peels, vegetable leaves and stems, and even dead plants and flowers. In a ceramic container, keep them moist and toss them for air once a week. The compost can then be added to a garden like a vitamin for your outdoor plants!
- Encourage the others in your home, and your friends, not to leave any faucet running. Only use what is truly needed!
- If there is a dishwasher in your house, encourage everyone to scrape their plates rather than rinse them before loading them into the machine. It should always be full before turning it on.
- Do you notice that your toilet handle "sticks" and has to be "jiggled" for the toilet to stop flushing? If this is happening, water is continuously running through the toilet and needs to be fixed. Let the adults in your home know.
- Is there a leaky faucet or toilet in the bathroom at school? Be sure to let someone know so that it can be repaired.
- If there is a pool or a hot tub at your house, encourage those who use it to cover it afterwards. This prevents evaporation and having to keep refilling.
- If the adults in your home occasionally water the lawn, encourage them to water in the cooler parts of the day (early morning, or at or after sunset), and never on windy days. This keeps in the soil all the water being sprayed instead of most of the water being lost to evaporation.

Even if you do just one thing each day to contribute to your home's water conservation, you're doing the right thing!

**Use these resources to find out more!**

- [Tips for Kids to Start Saving Water Indoors and Outdoors](#)
- [Water Conservation Projects and Tips for Kids](#)



- [Play Tip Tank and Other Water Games!](#)
  - [Learn to Reduce Water Usage at Home](#)
  - [Can Your Class Win at the Water Conservation Challenge?](#)
  - [Where Does Water Come From and How Does it Get Dirty?](#)
  - [Play the "Test Your Water Sense" Game Quiz](#)
  - [Check Out More Than a Hundred Water-Saving Ideas](#)
  - [How Old is The Water You Used Today?](#)
  - [Water Experiments, Activities, Printable and More!](#)
  - [Help Phil Dumpster Reduce His Water Bills](#)
  - [Download the Water Conservation Activity Book](#)
- 
- [Print the Water Usage Worksheet and Calculate Your Daily Water Usage \(PDF\)](#)
  - [Plenty of Water Activity Sheets for Kids](#)
  - [Water Games and Activities to Try Out](#)
  - [How Much Water Does Your Toilet Use?](#)
  - [Create a Virtual Water Family and Help Them Conserve Water Wisely!](#)
  - [Learn About Water Conservation with Pete the Beak](#)
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Menu

Search EPA.gov



# WaterSense®

An EPA Partnership Program

Site Navigation

WaterSense / Our Water / What You Can Do / Start Saving

## Start Saving

Everyone can play their part in preserving our nation's water resources. With the simple steps and informational tools below, you'll find that it's easier than ever.

Savings Tips

Commit to Save Water!

Calculate Your Savings

For Everything, There is a Season

### Indoors

You've purchased some WaterSense labeled products and started down the road to savings, but don't stop there. There are lots of things you can do in your own home to reduce water use and get more from less. Just follow our simple tips below to get started!

#### Here, there, and everywhere:

- **Fix a Leak:** Small household leaks can add up to gallons of water lost every day. That's why WaterSense reminds Americans to check their plumbing fixtures and irrigation systems each year in March during Fix a Leak Week.

#### In the bathroom—where over half of all water use inside a home takes place:

- Turn off the tap while shaving or brushing teeth.
- Showers use less water than baths, as long as you keep an eye on how long you've been



lathering up!

\*Average U.S. family per year

- Learn tips on how to Shower Better here!

**In the kitchen- whip up a batch of big water savings:**

- Plug up the sink or use a wash basin if washing dishes by hand.
- Use a dishwasher; and when you do, make sure it's fully loaded!
- While you're at it, scrape that plate instead of rinsing before loading it into the dishwasher.
- Keep a pitcher of drinking water in the refrigerator instead of letting the faucet run until the water is cool.
- Thaw in the refrigerator overnight rather than using a running tap of hot water.
- Add food wastes to your compost pile instead of using the garbage disposal.

**In the laundry room—where you can be clean AND green:**

- Wash only full loads of laundry or use the appropriate water level or load size selection on the washing machine.

**Outdoors**

Of the estimated 29 billion gallons of water used daily by households in the United States, nearly 9 billion gallons, or 30 percent, is devoted to outdoor water use. In the hot summer months, or in dry climates, a household's outdoor water use can be as high as 70 percent.



**In the yard—be beautiful and efficient:**

- Create a water-smart landscape that is both beautiful and efficient to give your home the curb appeal you desire.
- Timing is everything! Knowing when and how much to water allows you to keep a healthy landscape.
- Upgrade to a WaterSense labeled controller if you have an in-ground irrigation system.
- Find a certified irrigation professional to install, maintain, or audit your irrigation system to ensure it is watering at peak efficiency.
- Take a look at the Landscape Photo Gallery for inspirational examples of beautiful, water-smart landscapes from across the country.

**Other outdoor uses—drop that hose and keep it covered:**

- Sweep driveways, sidewalks, and steps rather than hosing off.
- Wash the car with water from a bucket, or consider using a commercial car wash that recycles water.
- If you have a pool, use a cover to reduce evaporation when pool is not being used.

Let us help you transform your yard from Drip to Fun. [Watch Our Video](#)

**WATER USE IT WISELY**

10 Ways to Conserve Water | 100 | Resources | Join the Cause | News & Events

## LESSON PLANS

**Kids Water Tips**  
Find kid-friendly tips on ways to save water. You can even print out the tips and post them around the classroom!

**Water Info for Kids**  
We have a lesson and need to preserve the water without being stingy from City of Phoenix.

**Glendale Xeriscape Garden Scavenger Hunt**  
Go on a scavenger hunt, play a word scramble, do a crossword puzzle from City of Glendale.

**H2O! Educational Game for Middle & High School Students**  
Tap into these online games to learn more about Arizona's water, a gift from CAP.

**The Water Star Detective**  
Dive to a water monitor, learn easy ways to save from West Basin Municipal Water District.

**The Great Water Odyssey Online Games**  
Fun and educational games to play from St. Johns River Water Management District.

**Interactive Island Game**  
Find out about water and the water cycle with loads of puzzles and activities at the Scottish Water site.

**Washing Machine Basketball**  
This fun game teaches you to dry clothes with fun facts at GreenH2O.org.

**Play Online Hangman Conservation Game**  
Have a try at conservation Hangman from GreenH2O.org.

**Test Your Groundwater Knowledge**  
Learn all about groundwater and how to keep our water clean with The Groundwater Foundation.

**Water Science School**  
Brush up on all of your water topics at the U.S. Geological Survey site.

**H2O University for K-12**  
Excite tomorrow's leaders about water from Southern Nevada Water Authority.

**Waterkids Surf**  
Projects, art, and experiments to learn about protecting water from EPA.

**Water Footprint Calculator**  
Learn how BIG your water footprint is using this cool online calculator from Soap Containers Foundation.

10 Pages

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WWW.WATERUSEITWISELY.ORG

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- [Water Conservation Tips](#)
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## Water Conservation and Saving Tips

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[Water tips for Home](#)

[Water tips for Work](#)

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### Save Water Now

Looking for quick and easy ways to save water? Look no further. The Alliance for simple water saving tips for [home](#) and [business](#). Remember, when you [conserve energy](#).



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## Water Calculator

How much water do I use? How do I compare? How can I conserve?

Home water conservation is easy once you understand how and where you can use less. The quick and easy Water Calculator shows you which water uses in your home are efficient and which are not and offers simple conservation tips that save water and energy.



Now we have enough info to measure your carbon footprint. [Click here to learn more](#) and then get your final results.

## Percent Complete

The Water Calculator compares your water use to a similar average and efficient house in your region. The Water Calculator estimates the energy savings and carbon footprint of your hot water usage, and helps identify specific areas for improving overall household water efficiency. Water conservation is easy and the Water Calculator gets you started right away.

## About the Water Calculator



The Water Calculator is a collaborative project of the [Alliance for Water Efficiency](#) and [The Field Museum](#) and was made possible by a grant from the [Home Depot Foundation](#).

Learn more about how the Water Calculator works [here](#).

The Water Calculator is designed to be compatible with the most modern browsers; However, if you are using Internet Explorer 7 or older we recommend that you update your browser software to take full advantage of the



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WaterSense<sup>®</sup> An EPA Partnership Program Product Search Meet Our Partners Contact Us FAQ

WaterSense Outdoor Water-Efficient Landscape Design Water-Smart Landscape Design Tips

## Water-Smart Landscape Design Tips

Interested in developing a water-smart landscape for your home or property? Consider the following suggestions to create and maintain a landscape you can be proud of. Explore the What to Plant page for ideas on the best plants for your region, and browse our Water-Smart Landscape Photo Gallery for examples of beautiful, water-smart landscapes from around the country. You can even submit your own photo!

Plants Soil Maintenance

### Plants

#### Plan ahead for a water-smart landscape.

If you're designing a new landscape or rethinking your current one, the WaterSense Water Budget Tool can help you plan your landscape for water-efficiency. With two simple inputs, such as zip code and yard size, the water budget tool can tell you if you have designed a landscape that will use an appropriate amount of water for your climate.

#### Use regionally appropriate, low water-using and native plants.

Once established, these plants require little water beyond normal rainfall. Also, because native plants are adapted to local soils and climatic conditions, they rarely require the addition of fertilizer and are more resistant to pests and diseases than are other species. Be careful when selecting exotic species, as some may be invasive, which may require more water and could displace native plants. For more information on appropriate plant choice, visit these listings of native or regionally-appropriate plants.

#### Group plants according to their water needs.

Grouping vegetation with similar watering needs into specific "hydrozones" reduces water use and protects the plants from both underwatering and overwatering by allowing you to water to each zone's specific needs. For example, turf areas and shrub areas should always be separated into



Water-Smart Landscaping

different hydrozones because of their differing water needs.

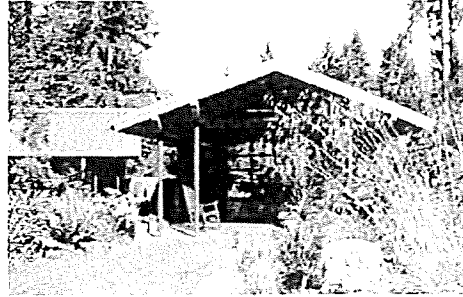
(14 pp, 13.9M, [About PDF](#))

**Recognize site conditions and plant appropriately.**

Areas of the same site may vary significantly in soil type or exposure to sun and wind, as well as evaporation rates and moisture levels. Be mindful of a site's exposure to the elements and choose plants that will thrive in the site's conditions.

**Place turfgrass strategically.**

Turfgrass receives the highest percentage of irrigation water in traditional landscaping. The most common used varieties of turfgrass require more water than many landscape plants, such as groundcovers, shrubs, and trees. In addition, homeowners tend to overwater turfgrass. As a result, landscapes with large expanses of turfgrass generally use more water than those with a mixture of other plants. To reduce outdoor water use, plant turfgrass only where it has a practical function, such as a play area.



Choose turfgrass types that don't use a lot of water, such as low water-using or native grasses and those that can withstand drought. For more information on turfgrass and water use, see EPA's Research Report on Turfgrass Allowance (PDF) (12 pp, 104K, [About PDF](#))

**Minimize steep slopes.**

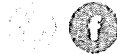
Slopes can be challenging because of the potential for erosion and runoff. If slopes cannot be avoided in your landscape design, install plantings with deeper root zones such as native ground covers and shrubs to provide stabilization and prevent erosion.

---

**Irrigating your landscape? Learn how to make your sprinkler system water smart tool**

---

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What to Plant

Watering Wisely Tips

Technology

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An EPA Partnership Program

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[WaterSense](#) [Our Water](#) [Fix a Leak Week](#)



## Leaks Can Run, but They Can't Hide

Are you ready to chase down leaks? Household leaks can waste more than 1 trillion gallons of water annually nationwide, so each year we hunt down the drips during Fix a Leak Week. Mark your calendars for Fix a Leak Week 2016, March 14–20, 2016, but remember that you can race over to your plumbing fixture and irrigation systems, fix the leaks, and save valuable water and money all year long.

From family fun runs to leak detection contests to WaterSense demonstrations, Fix a Leak Week events happen from coast to coast and are all geared to teach you how to find and fix household leaks. See our [Fix a Leak Week 2015 Event Map](#) [EXIT Disclaimer](#) to find out what went on near you!

## Learn how to find and fix leaks during Fix a Leak Week. It's as easy as 1-2-3

### More Information

- [How to fix a leak | En Español](#)
- [Facts and figures](#)
- [Educational resources](#)
- [Fix a Leak Week video podcast | En Español](#)



## Learning Center

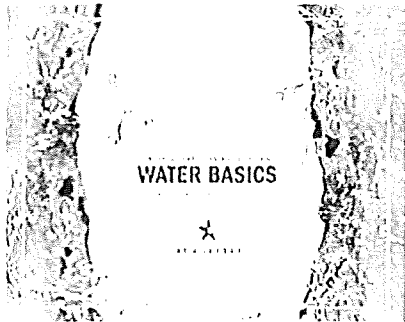
Welcome to The Learning Center!

Here you'll find lots of information and interesting facts about water and the water industry.

Find out things about water that you never knew - like how many gallons it takes to make a hamburger or a fire!

Read about new technologies that can turn seawater into drinking water.

These are just a few of the topics you'll find here.



[Water 101](#)

[The Value of Water](#)

[Industry Leadership](#)

[Green Solutions](#)

[Wise Water Use](#)

[Education Toolkit](#)

[Infographics](#)



Show your resolve to  
save water in 2016.

[Learn more...](#)

# WINTER WEATHER WATER GUIDE HANDY TIPS TO KEEP YOUR PIPES FROM FREEZING

**It's all about prevention**  
Frozen pipes can leave you without water in the worst of weather. And cost a lot to repair. But with a few simple steps, you can easily preserve both your budget and your peace of mind.



## BEFORE COLD WEATHER SETS IN:

### Check sprinkler or irrigation systems

Make sure you've turned everything off and fully drained the system.



### Identify your home's freezing points

Check your home for pipes in areas that might be prone to freezing, such as crawl spaces, unheated rooms, basements, garages, and exterior walls.



### Know how to shut off your water

Locate your main water shut-off valve. You may want to tag or label it so you don't have to search for it in an emergency.



### Strengthen your defenses

Eliminate sources of cold air near water lines by closing off crawl spaces, filling drafty windows, insulating walls and attics, and plugging drafts around doors.

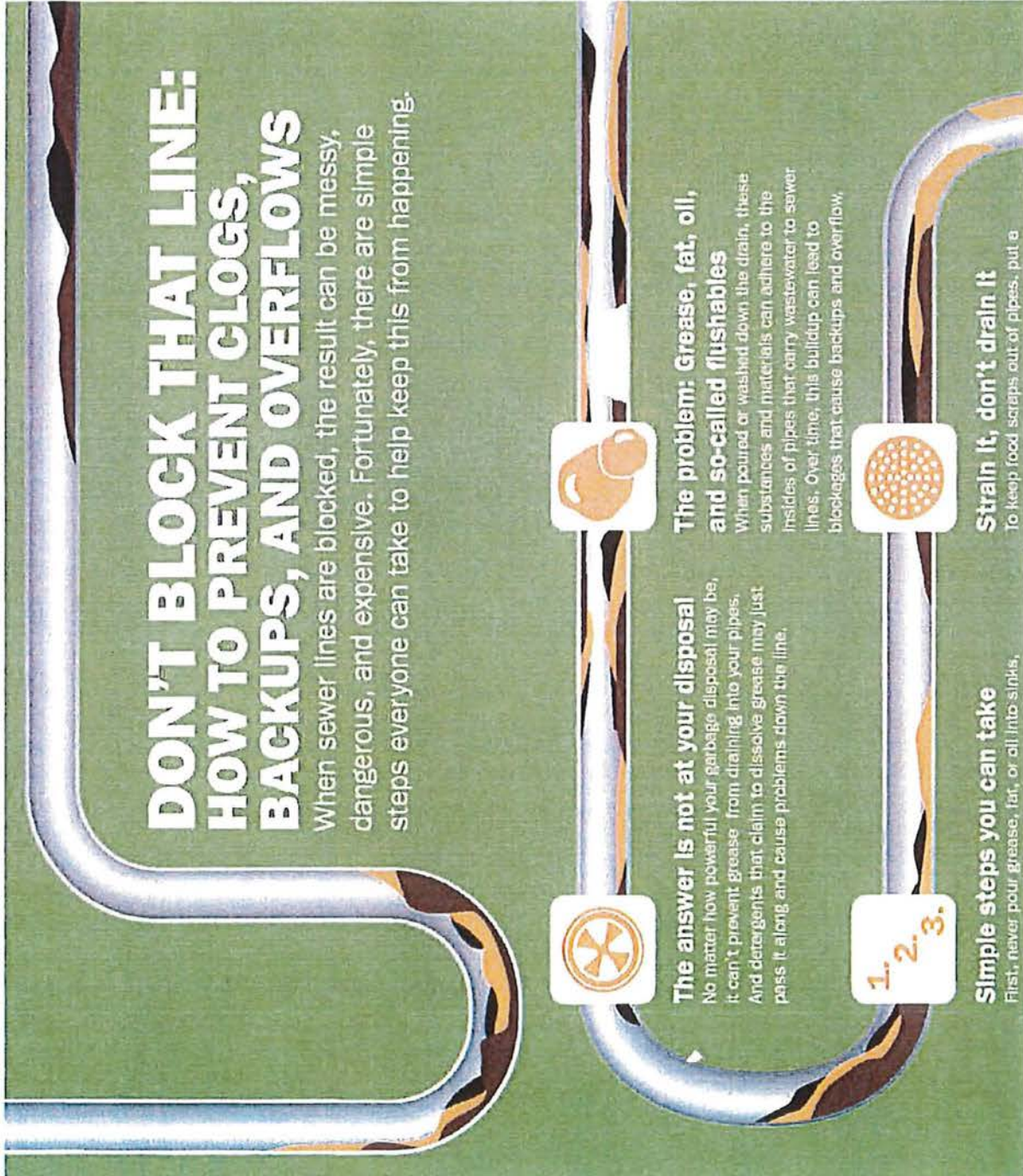


### Protect your pipes

Where pipes are exposed to cold, wrap them with insulation or electrical pipe heater (even fabric or newspaper can help).




## WHEN TEMPERATURES STAY BELOW FREEZING:



# DON'T BLOCK THAT LINE: HOW TO PREVENT CLOGS, BACKUPS, AND OVERFLOWS


When sewer lines are blocked, the result can be messy, dangerous, and expensive. Fortunately, there are simple steps everyone can take to help keep this from happening.




**The answer is not at your disposal**  
No matter how powerful your garbage disposal may be, it can't prevent grease from draining into your pipes. And detergents that claim to dissolve grease may just pass it along and cause problems down the line.

**1. 2. 3.**

**Simple steps you can take**  
First, never pour grease, fat, or oil into sinks.



**The problem: Grease, fat, oil, and so-called flushables**  
When poured or washed down the drain, these substances and materials can adhere to the insides of pipes that carry wastewater to sewer lines. Over time, this buildup can lead to blockages that cause backups and overflow.



**Strain it, don't drain it**  
To keep food scraps out of pipes, put a



[Outdoor Water and Money-Saving Tips for Summer](#)

Click to enlarge.

Celebrate Fix-A-Leak Week: March 16-22, 2015

# ARE WATER LEAKS DRAINING YOUR WALLET?

A quick guide to finding and fixing them



AMERICAN WATER

**It's a lot more than just a drop in the bucket.** A single drop of water can add up to a gallon a year. If you're not aware of the signs, you may not know you have a leak until it's too late. A single drop can add up to a gallon every day.

## Toilets

If your toilet is continually draining and refilling, the plunger ball or flapper valve probably needs replacing. If the water flow doesn't shut off after flushing, you may have to adjust or replace the float ball.



## Sinks

When a faucet keeps dripping, even when you tightly close it, the problem is most likely a worn or improperly fitted washer. Washerless faucets may need to be rebuilt or replaced.



## Refrigerators

If the ice-making unit isn't working properly, you'll notice excessive ice accumulation in the freezer and small puddles under the refrigerator.



## Fix-a-Leak Legend:



Do it Yourself



Call a Professional

American Water is constantly looking to ensure water is available for future generations. Part of our commitment includes helping our customers understand what they can help. We communicate with our customers in a variety of ways, through information in customer bills, in our newsletters, and here on the American Water website.

Making water conservation part of your daily routine will save both water and money every day.

**Outside your home:**

- ▶ Lawn watering uses a lot of water. Water your lawn only when it needs it. An easy way to tell if your lawn needs water is to simply walk across the grass. If you leave footprints, your lawn may be thirsty! Generally, lawns only need an inch or so of water per week during the summer months. Water your lawn wisely by:
  - ▶ Making the most of your watering by watering in the early morning. As much as 30 percent of water can be lost to evaporation by watering during midday.
  - ▶ Planning for fewer, deep-soaking waterings to encourage deep root growth and stronger turf.
- ▶ Set your lawn mower one notch higher to make your lawn more drought-tolerant.
- ▶ Use drip irrigation hoses to water plants, and water in the early morning or evening.
- ▶ Consider using porous pavement (gravel is a good example) instead of asphalt for driveways and walkways, the rain will soak into the soil instead of running off and contributing to erosion.
- ▶ Use a broom instead of a hose to clean your sidewalk, driveway, or patio.
- ▶ Plant appropriately for your local climate. Check with local nurseries for non-invasive, drought-tolerant plants.
- ▶ Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.

**Inside your home:**

- ▶ Run dishwashers and clothes washers only when they are full. If you have a water-saver cycle, use it.
- ▶ Adjust the water level of your clothes washer so it matches your load size.
- ▶ Regularly check your toilet, faucets, and pipes for leaks. American Water offers leak detection kits, which are available by [clicking here](#) for a downloadable .pdf version. If you find a leak, have it fixed as soon as possible. One simple check – Check your water meter before and after a one-hour period when no water is being used. If the meter changes at all, you probably have a leak.



[Leak Detection Kit \(pdf\)](#)



[Leak Detection Kit Spanish \(pdf\)](#)

- ▶ Consider water and energy-efficient appliances. Products and services that have earned theWaterSense label have been certified to be at least 20 percent more ef

without sacrificing performance. The USEPA reports that EPA-certified Energy Star washing machines may use 35% less water per load. Water-saving shower heads, toilets and faucet aerators can also help cut your water usage.

- Insulate exposed water pipes with pre-slit foam insulation. You'll enjoy hot water faster and avoid wasting water while it heats up.
- Keep a bottle of cold tap water in the refrigerator. You'll avoid the cost and environmental impact of bottled water and you'll have cold water available in the summer without running the faucet.
- Turn off the tap while brushing your teeth or washing dishes in the sink.

At American Water, we are committed to conserving our most precious resource. With some small changes, you can be a part of this commitment while lowering your water usage.

Additional Resources:

## White Papers



Title	Type	Size
<a href="#">Creating Operational Efficiencies</a>		163.9 KB
<a href="#">Sustainability and Resiliency Planning for Water Utilities</a>		553.1 KB
<a href="#">Bridging the Water Innovation Gap</a>		299.7 KB
<a href="#">Reliable Water Service and the Economy</a>		308.5 KB
<a href="#">Financing Solutions White Paper</a>		350.6 KB
<a href="#">Innovations in Energy Use</a>		254.1 KB
<a href="#">The Value of Water</a>		403.9 KB
<a href="#">Declining Residential Water Usage</a>		472.6 KB



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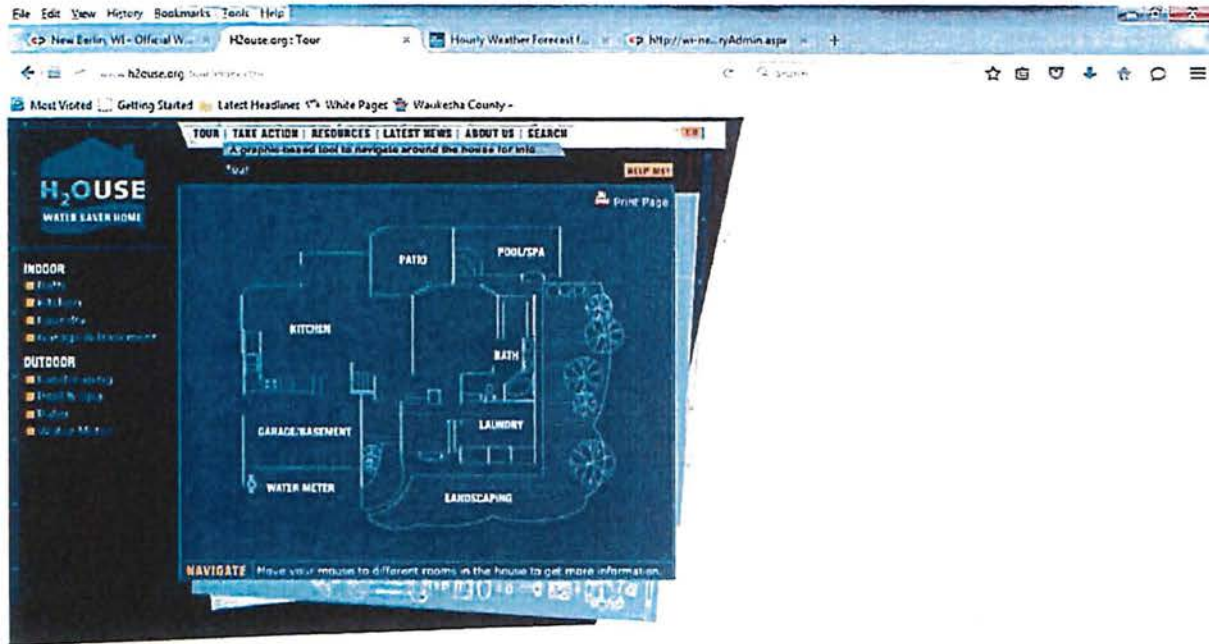


**THIRSTY FOR KNOWLEDGE?**

**LET'S LEARN ABOUT WATER!**

Do you know how much water a family of four uses every day in the United States? Not 50 gallons, not 100 gallons, but 400 gallons! You could take up to 10 baths with that much water—but who would want to do that? Fortunately, there are many things we can do to save.

- HOME
- WHY SAVE WATER
- SIMPLE WAYS TO SAVE WATER
- GAME
- FOR TEACHERS



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Take the tour to investigate your water saving opportunities in each area of your home. Click on each location to show you both the facts and specific advice.

## SAVE WATER, MONEY, ENERGY NOW! TOP 5 ACTIONS

With so many ways to save water, here are the highlights for 5 key actions to help you capture the water savings around your home. Click on the "Learn more" to find out additional information for each action. Remember, every drop counts!

### 1. Stop Those Leaks!

Check your indoor water using appliances and devices for leaks. Check out [Leak Detection and Repair](#). Many silent leaks allow water and your money to go down the drain. To help detect unseen leaks go to [Read Your Meter](#). Studies have shown homes can waste more than 10% due to leaking, which costs both the environment.

Another large water waster can be leaks in your irrigation system. Fix irrigation system leaks quickly and check for water in the gutters or mud puddles. Inspect your sprinklers and drip sprayers regularly for during the daytime since the optimal time to water is in the nighttime hours when you cannot observe leaks. If you have an older irrigation system, over 50% and even more than 75% of the water can be lost. Learn more about [irrigation systems](#).

### 2. Replace your old Toilet, the largest water user inside your home.

If your home was built before 1992 and the toilet has never been replaced, then it is very likely that you do not have a water efficient 1.6 gallon per flush toilet. You can check the date stamp inside the toilet lid and looking at the back of the toilet at the manufacturer's imprint of the make, model and date of manufacture. Learn more about [toilets](#).

### 3. Replace your Clothes Washer, the second largest water user in your home.

Energy Star™ rated washers that also have a Water Factor of or lower than 9.5, use 35-50% less water and 50% less energy per load. This saves you money on both your water and energy bills. There is a [qualifying products list of water efficient clothes washer models](#) maintained by the Consortium for Energy Efficiency. Learn more about [clothes washers](#).

### 4. Plant the Right Plants with Proper Landscape Design & Irrigation

Whether you are putting in a new landscape or slowly changing the current landscaping at your home, select plants that are appropriate for your local climate conditions. Having yard with 100% lawn turf area desert climate uses significant amounts of water. Also consider the trend towards [Xeriscaping](#) and a more natural landscape or wildscape. Learn more about [landscaping](#).

### 5. Water Only What Your Plants Need

Most water is wasted in your garden by watering when you plants do not need the water or by not maintaining the irrigation system. Be attentive if you are manual watering by setting your own timer or consider to move the water promptly. Make sure your irrigation controller has a rain shutoff device and that it is appropriately scheduled. Most water is wasted in months prior to or just after the rainy season intermittent rains occur. You can also consider installing a weather adjusting ET irrigation controller (see description in glossary) that automatically saves water by not watering when the plants don't need to check with your local water provider to inquire if ET controllers work in your area. Learn more about using the features that you have in your [parade](#) for efficient watering like your hose and irrigation controller. Be sure to call your local water provider for more information and potential incentives.

On this web site are many book and web site resources available to help research choices for water saving home appliances and landscaping choices. Check out the [Library](#), [Bookstore](#), and [Links](#) web page [Resources](#) for more information.

Enjoy looking through the rest of the water saver web site. For all the ways to save, start with the whole home tour. [GO NOW!](#)

# WATER SAVING IDEAS

## YOUR GUIDE TO HOME WATER CONSERVATION

### WATER SAVING IDEAS

#### LAWN, GARDEN

**POTENTIAL WATER WASTER**  
**WHAT YOU CAN DO**

**OTHER WATER SAVING TECHNIQUES**

#### WHY SAVE WATER?

Water saved is money saved because you'll pay less water and sewer taxes. As an added bonus, when you use less hot water, your fuel bills go down as well. Even if you're on well water, saving water reduces electric costs of pump operation and also reduces amount of waste going to septic tank.

#### WATER SAVED

#### OTHER WATER CONSERVATION MEASURES

**Appliances:** Check connecting faucets and hoses for leaks. Turn off connecting faucets when not in use to promote equipment and avoid leaks.  
**Water pipes:** Inspect regularly for pinhole leaks or leaks in connections. A pinhole leak can waste up to 170 gal. water a day.

#### LEGEND

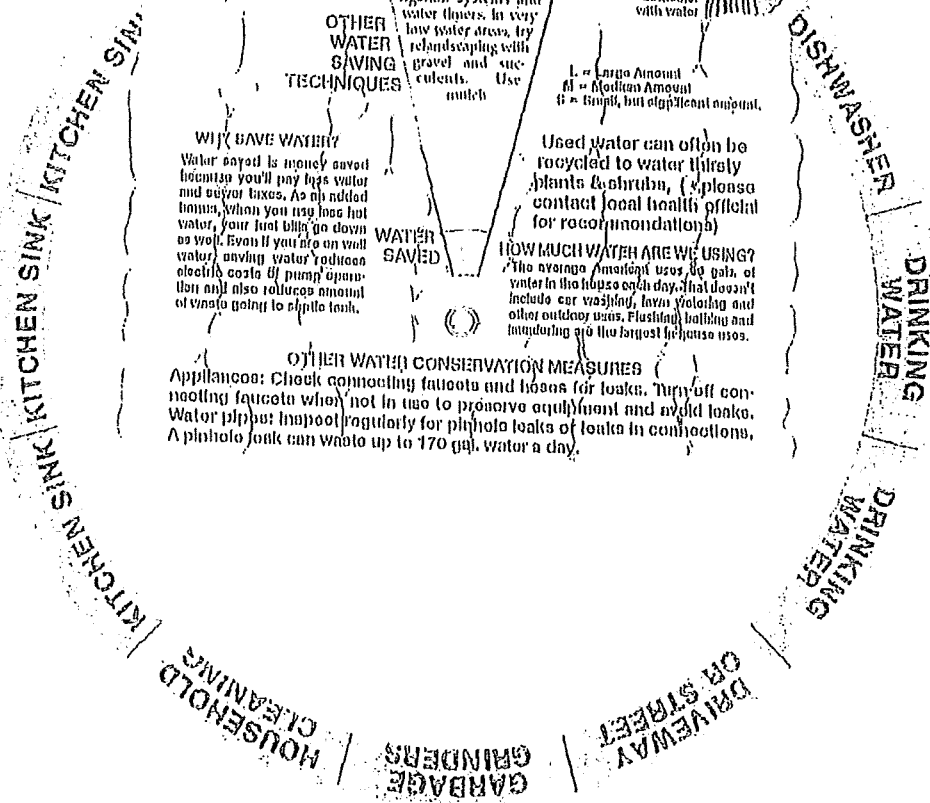
Don't have water running  
 Fill sink and stopper or fill container with water



L = Large Amount  
 M = Median Amount  
 S = Small, but significant amount.

Used water can often be recycled to water thirsty plants & shrubs. (Please contact local health official for recommendations)

**HOW MUCH WATER ARE WE USING?**  
 The average American uses 80 gal. of water in the house each day. That doesn't include car washing, lawn watering and other outdoor uses. Flushing bathing and showering are the largest in-house uses.



# WATER WASTERS

## YOUR GUIDE TO HOME WATER CONSERVATION

### WATER SAVING IDEAS

POTENTIAL WATER WASTER

WHAT YOU CAN DO

#### TOILET

Repair leaks

Add a few drops of food coloring to water in tank. If coloring appears in toilet without flushing, there is a leak. Also, listen for sound of running water or pump. Remodel with low consumption (1.5 gal./flush or less) toilets.

#### LEGEND

Don't touch water regulator

Fill sink and stopper or fill container with water



OTHER WATER SAVING TECHNIQUES

#### WHY SAVE WATER?

- Clean drinking water is a valuable resource.
- Water saved is money saved.
- Saving water reduces waste lands.

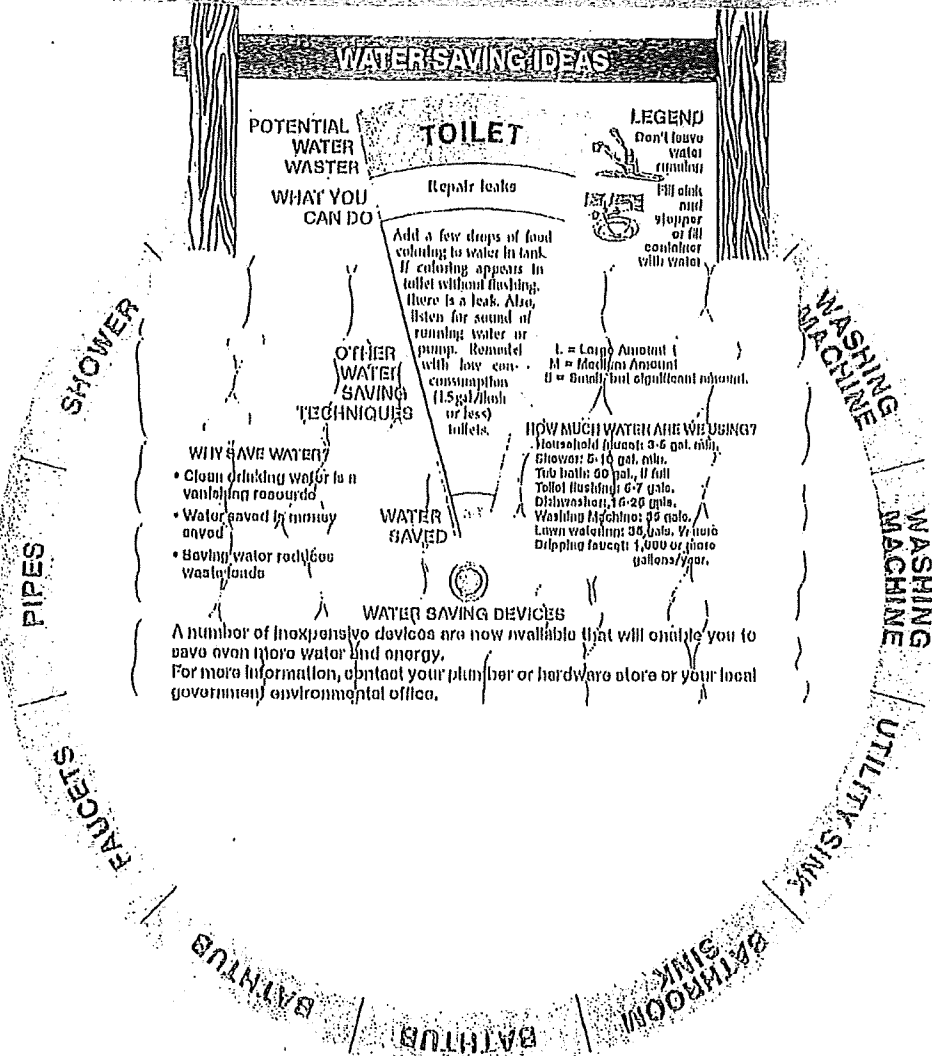
#### WATER SAVING DEVICES

A number of inexpensive devices are now available that will enable you to save even more water and energy. For more information, contact your plumber or hardware store or your local government environmental office.

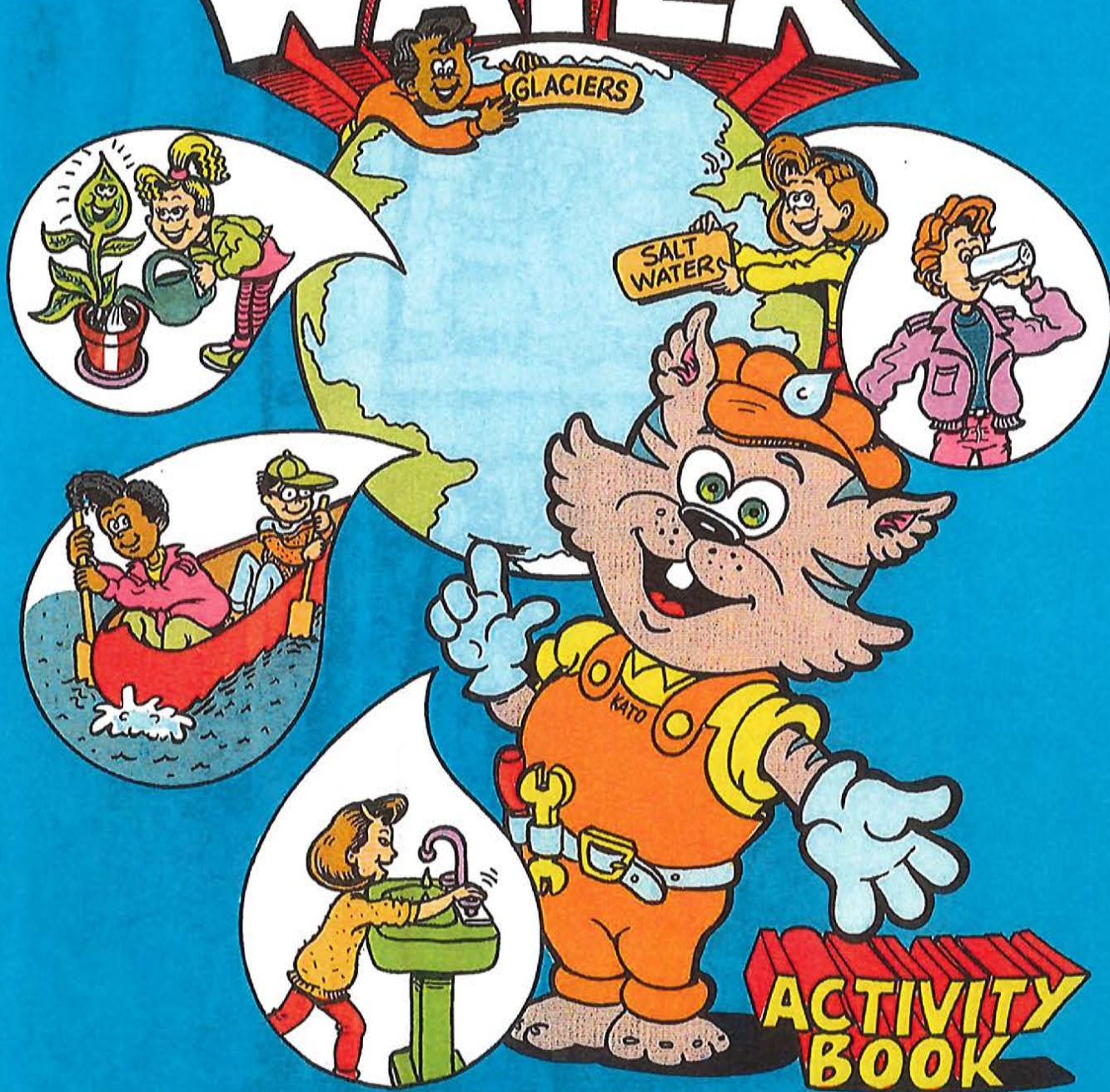
#### HOW MUCH WATER ARE WE USING?

- Household faucet: 3-6 gal. min.
- Shower: 5-10 gal. min.
- Tub bath: 60 gal., if full
- Toilet flushing: 6-7 gals.
- Dishwasher: 16-20 gals.
- Washing Machine: 35 gals.
- Lawn watering: 30 gals. per hour
- Dipping faucet: 1,000 or more gallons/year.

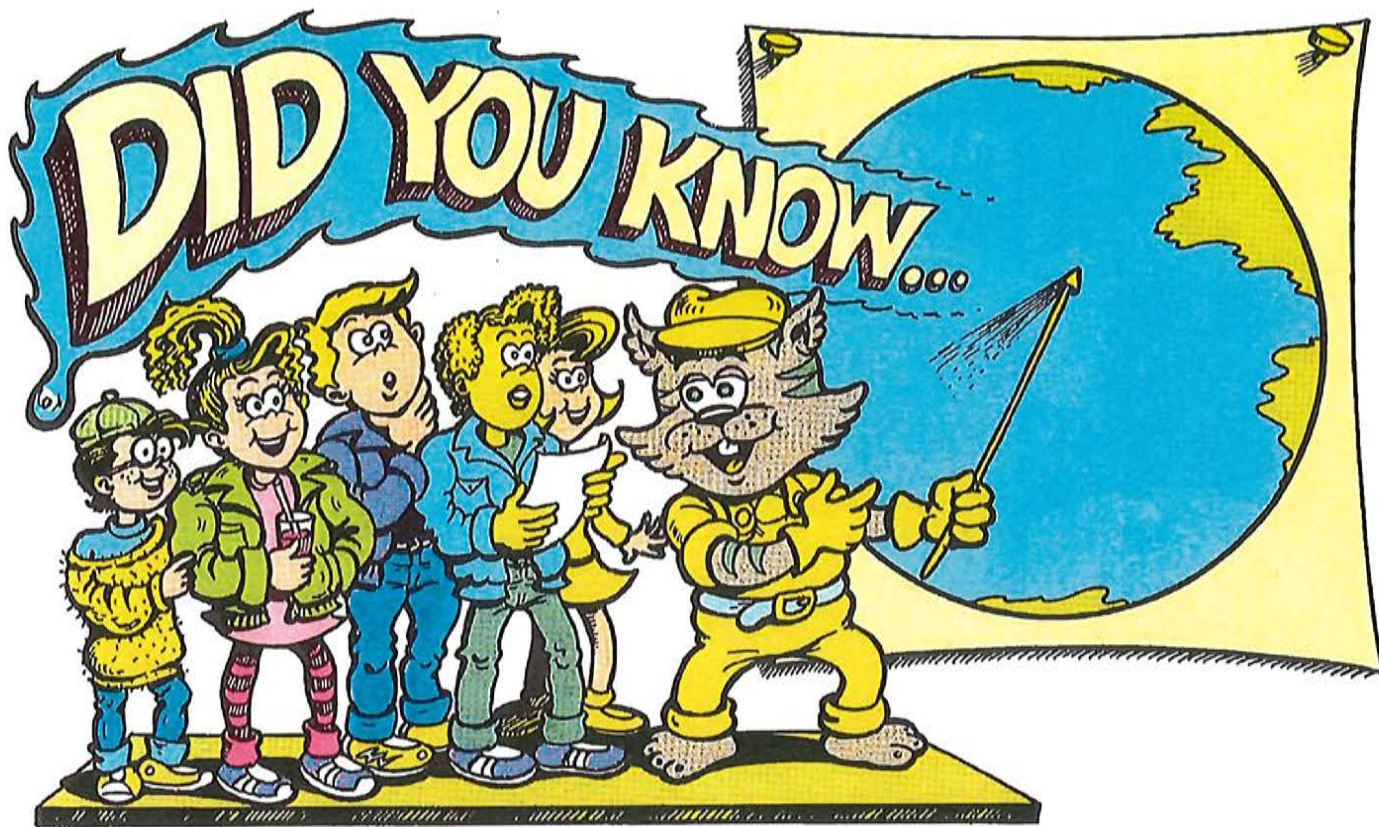
WATER SAVED



# OUR WORLD OF WATER



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or visit [www.culverco.com](http://www.culverco.com)



**ALMOST 80%  
OF THE EARTH'S  
SURFACE IS COVERED BY**

UNSCRAMBLE THE LETTERS TO FORM THE WORD  
THAT COMPLETES THE SENTENCE:

**EAWTR**

WHAT IS THE CHEMICAL FORMULA FOR WATER?

**O<sub>2</sub>H**

UNSCRAMBLE

# WHAT IS

# WATER?



DIRECTIONS FILL IN THE MISSING VOWELS A, E, I, O, U SO YOU CAN READ THESE WATER FACTS.

W \_ T \_ R \_ C \_ N  
B \_ \_ L \_ Q U \_ D , S \_ L \_ D  
\_ R G \_ S .

W \_ T \_ R \_ S \_ \_ D \_ R L \_ S S  
C \_ L \_ R L \_ S S , T \_ S T \_ L \_ S S  
\_ N D T R \_ N S P \_ R \_ N T .

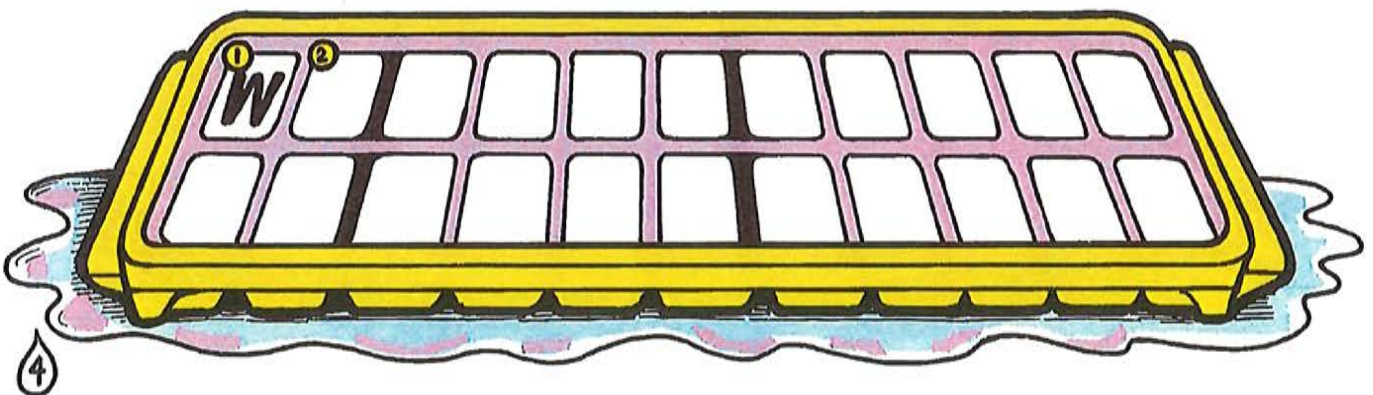
W \_ T \_ R \_ S \_ \_ L \_ Q U \_ D  
F \_ \_ N D \_ N \_ C \_ \_ N S ,  
L \_ K \_ S , R \_ V \_ R S \_ N D  
P \_ N D S .



# WHY DO WE NEED WATER?

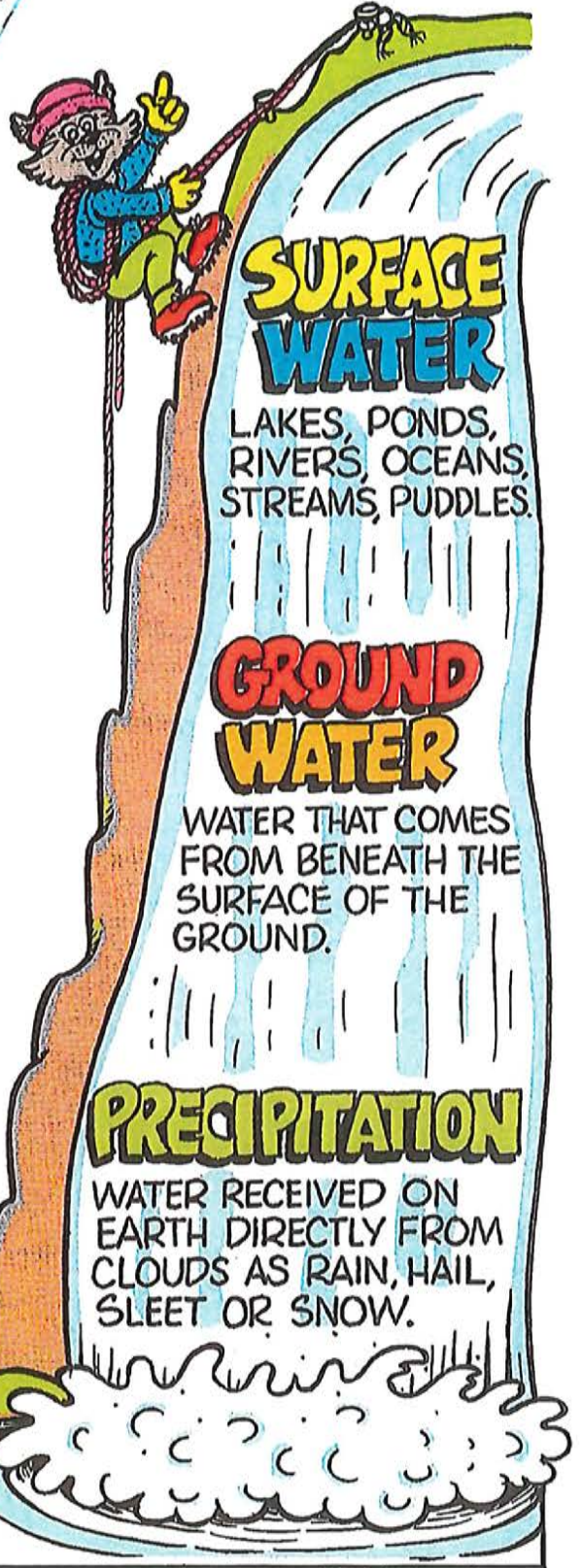
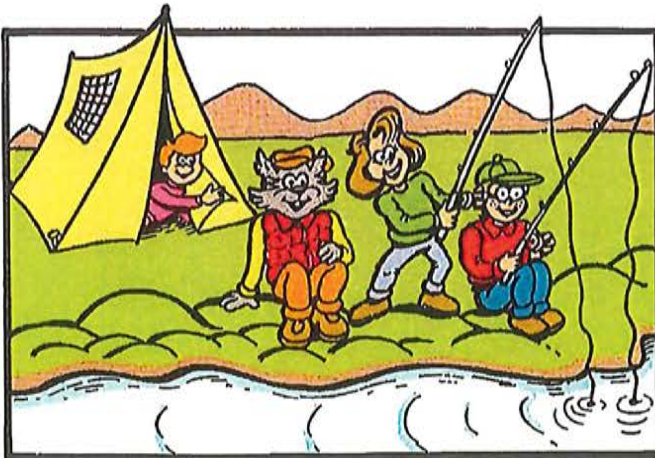
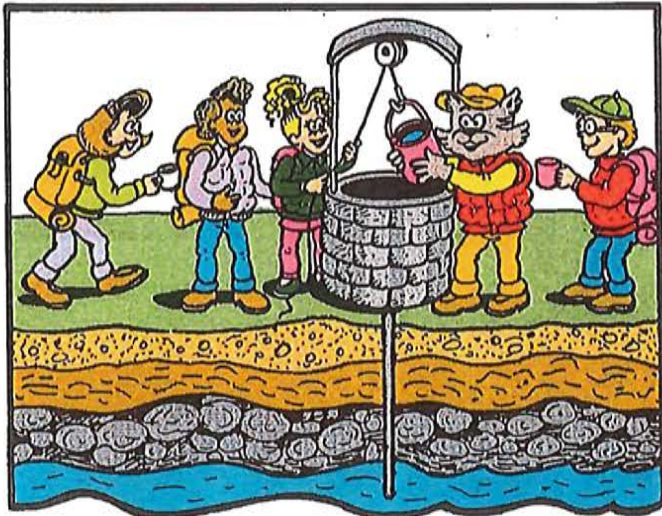


TO FIND THE ANSWER START AFTER THE FIRST LETTER "W" AT THE TOP, GO CLOCKWISE AND WRITE EVERY THIRD LETTER IN THE BOXES BELOW.



# WHERE DO WE GET WATER?

DRAW A LINE FROM THE DEFINITION TO THE PICTURE!



## SURFACE WATER

LAKES, PONDS, RIVERS, OCEANS, STREAMS, PUDDLES.

## GROUND WATER

WATER THAT COMES FROM BENEATH THE SURFACE OF THE GROUND.

## PRECIPITATION

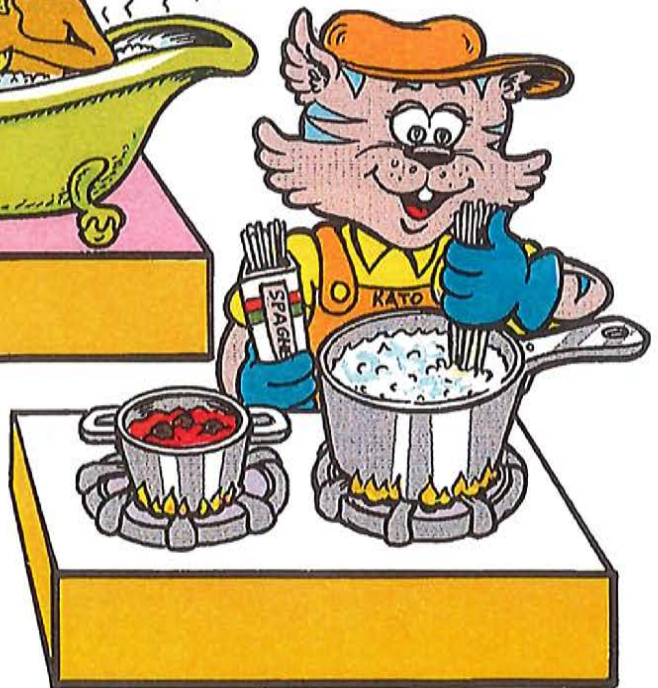
WATER RECEIVED ON EARTH DIRECTLY FROM CLOUDS AS RAIN, HAIL, SLEET OR SNOW.

# HOW DO YOU USE WATER?

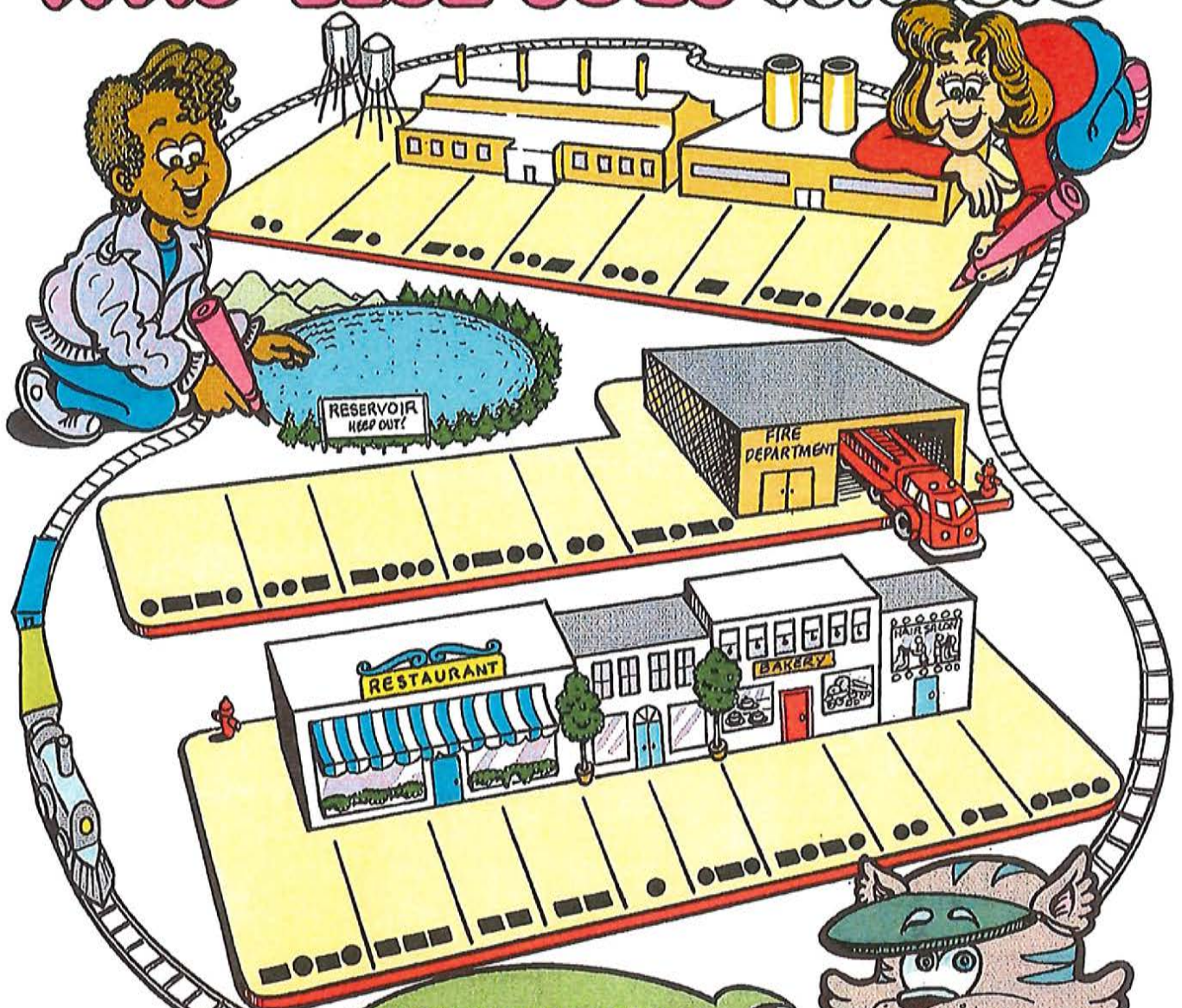
DIRECTIONS:  
UNSCRAMBLE  
THE WORDS IN  
THE PIPE AND...

BGINAHT ONICGOK  
ITRWNAEG  
IGATBNO WNGASHI

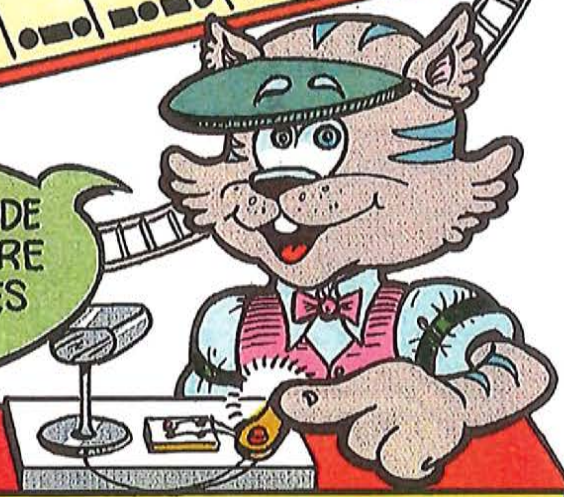
... THEN MATCH  
THEM TO THE  
PICTURES  
THEY EXPLAIN.



# WHO ELSE USES WATER?

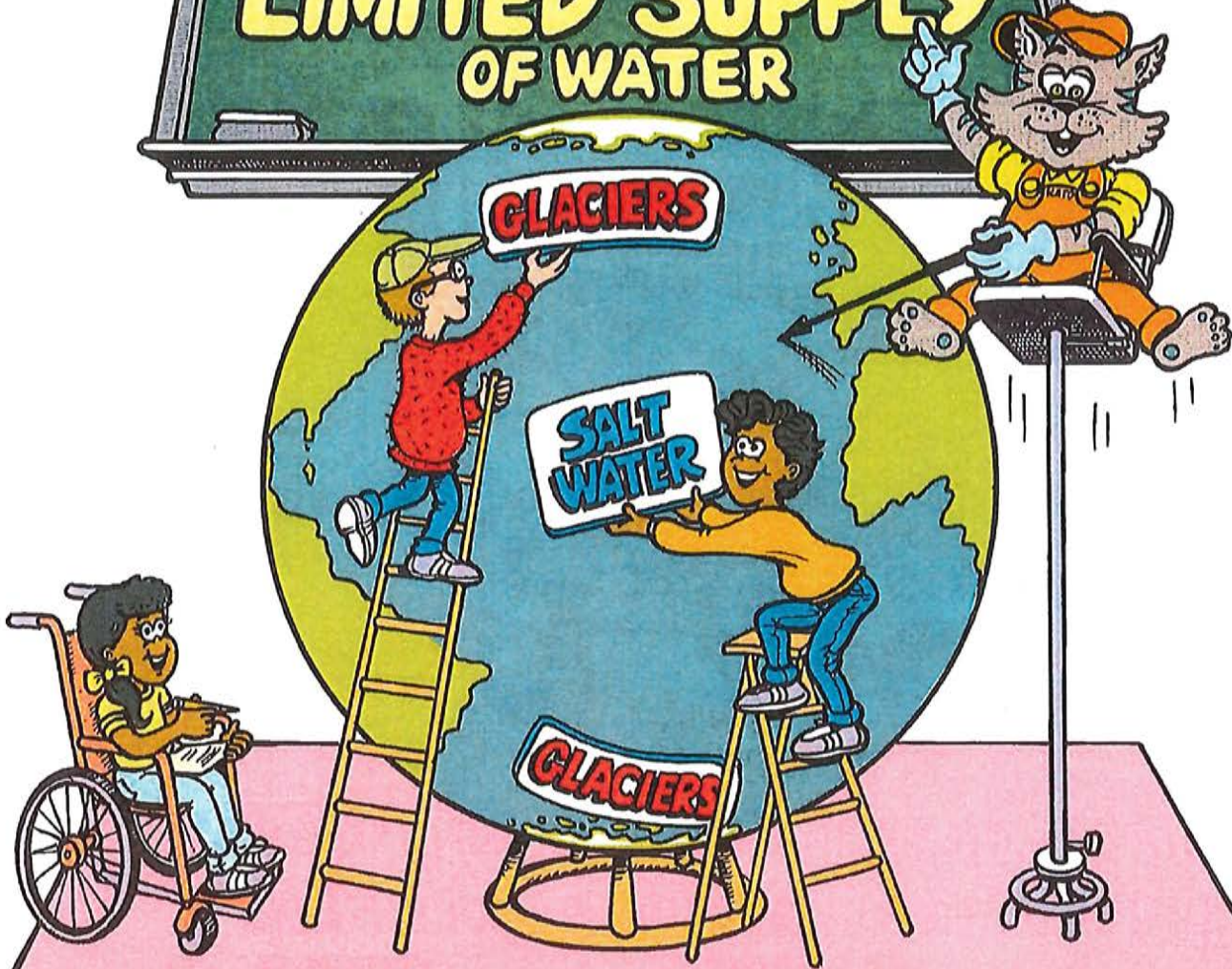


USE THE MORSE CODE CHART HERE TO FIGURE OUT WHO ELSE USES WATER!



A ● ■	E ●	I ● ●	M ■ ■ ■	Q ● ● ● ■	U ● ● ■ ■	Y ● ● ● ■ ■
B ■ ● ● ●	F ● ● ● ●	J ● ■ ■ ■ ■	N ■ ●	R ● ■ ●	V ● ● ● ■ ■	Z ■ ■ ● ●
C ■ ● ● ■	G ■ ■ ■ ●	K ■ ■ ■ ■	O ■ ■ ■ ■	S ● ● ●	W ■ ■ ■ ■	
D ■ ● ●	H ● ● ● ●	L ● ● ●	P ● ■ ■ ■	T ■ ■ ■	X ■ ■ ■ ■	

# OUR LIMITED SUPPLY OF WATER



WITH A GR-O-W-ING POPULATION...

## HOW MUCH IS LEFT TO DRINK?

$$97\% + 2\% + \boxed{\phantom{00}}\% = 100\%$$

OF THE EARTH'S WATER IS SALTY

OF THE EARTH'S WATER IS IN GLACIERS

IS FRESH WATER FOR US TO USE

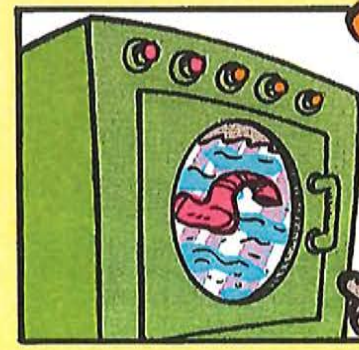
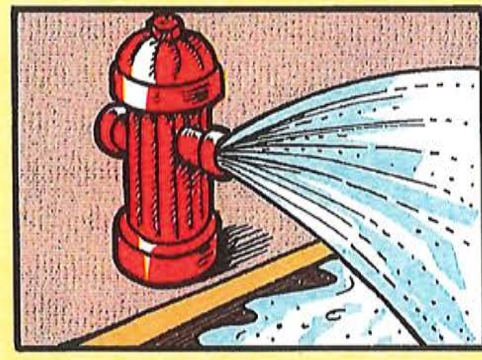
WHAT DOES THIS EXPRESSION MEAN?

"WATER, WATER EVERYWHERE AND NOT A DROP TO DRINK"



# CAN YOU SPOT THE WATER WASTERS?

PUT AN X OVER EACH SCENE WHERE WATER IS BEING WASTED.



# WATER AND YOUR WORLD

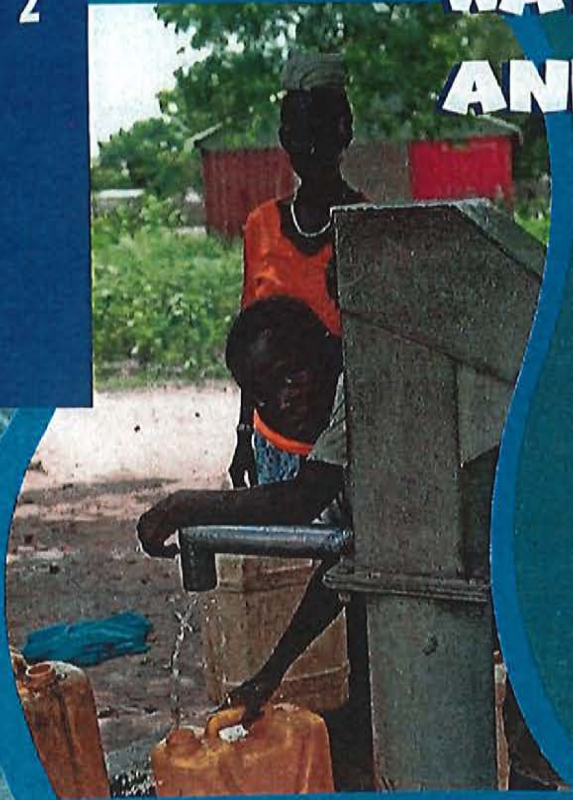


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# WATER IS A SCARCE AND VITAL RESOURCE

Fresh clean water is essential for life, yet it is one of our most endangered resources.

While the majority of the earth is covered by water, it is mostly salty and undrinkable ocean water. Only about 3% of all the planet's water is fresh water. Most of this is frozen in glaciers, so it's not possible for us to use it. That leaves less than 1% of all water on earth available for drinking and other activities.



**Get Water Wise**  
 Water makes up 83% of our blood, 70% of our brain, and 90% of our lung. Overall, our bodies are about 60% water!



## Water in Your Life

You may know you can't survive long without drinking water, but have you ever stopped to think about how many other ways you use water in your daily life? List all the ways you can think of that your family uses or enjoys water.

### Indoors

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### Outdoors/For Fun

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## Water Words

Find the definitions for the following water vocabulary words in this book. These and other new water words are highlighted in green.

- aquifers**
- condensation**
- evaporation**
- groundwater**
- percolates**
- pollutants**
- precipitation**
- reservoirs**
- runoff**
- surface water**
- transpiration**
- watershed**



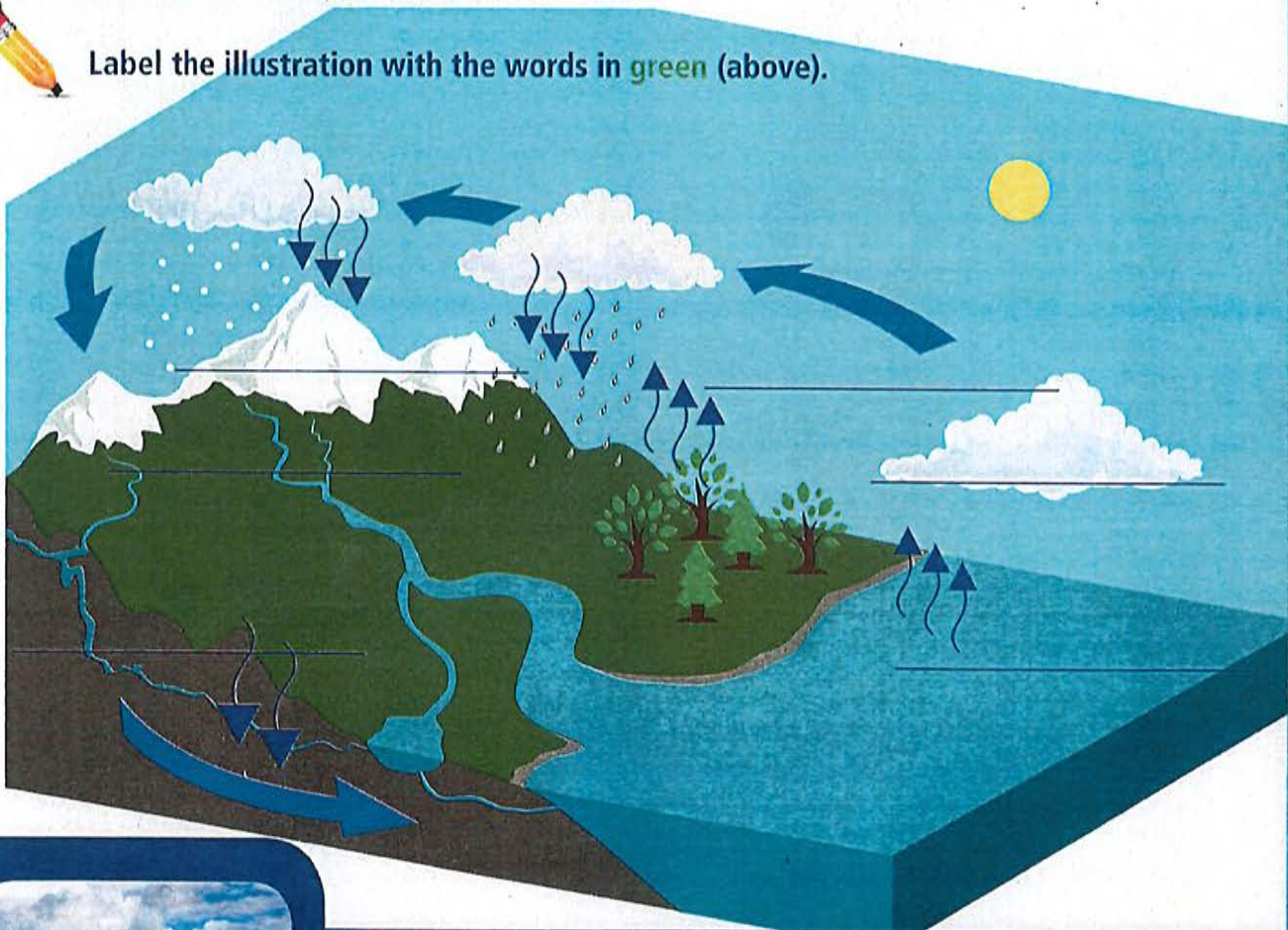
# THE WATER CYCLE

Water constantly moves and recycles itself. That means that all the water molecules on earth and in our atmosphere today are the same ones that existed when the dinosaurs roamed the earth! Here's how it works:

1. Heat from the sun causes water in the oceans and other large bodies of water to rise into the air (evaporation) in a gas form called vapor.
2. Water from plants evaporates into the air as well, through the process of **transpiration**.
3. The vapor cools off and forms clouds, and then changes back into a liquid (through **condensation**).
4. The liquid falls to earth as rain, snow, or hail (**precipitation**).
5. Some precipitation remains frozen in glaciers or ice caps for thousands of years. But most precipitation becomes runoff. Runoff either travels over the ground's surface and soaks into the earth (**percolates**), or finds its way to fill lakes, rivers, wetlands, and eventually, oceans.
6. Water evaporates again, and the cycle continues.



Label the illustration with the words in green (above).



## The Three States of Water

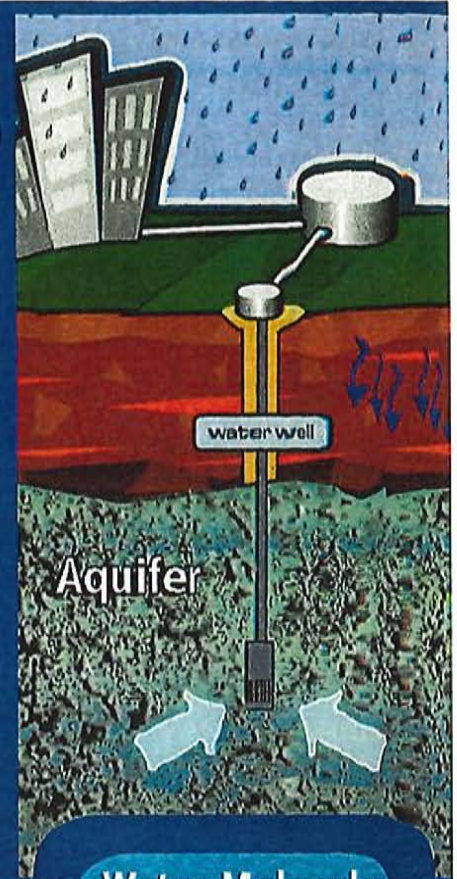
Water moves between three forms: solid (frozen and hard), liquid (the form we most often use), and gas (steam or vapor).

# WHERE DOES YOUR WATER COME FROM?

Our water supply travels quite a distance before it gets to us for daily use in our homes and schools. After falling as precipitation, it collects either underground, as groundwater, or aboveground as surface water.

Groundwater is stored in **aquifers**, which are layers of soil and rock saturated with water. Aquifers are refilled by rainfall, which soaks slowly down through the soil in a process called infiltration. To get groundwater to us, we pump it up through wells.

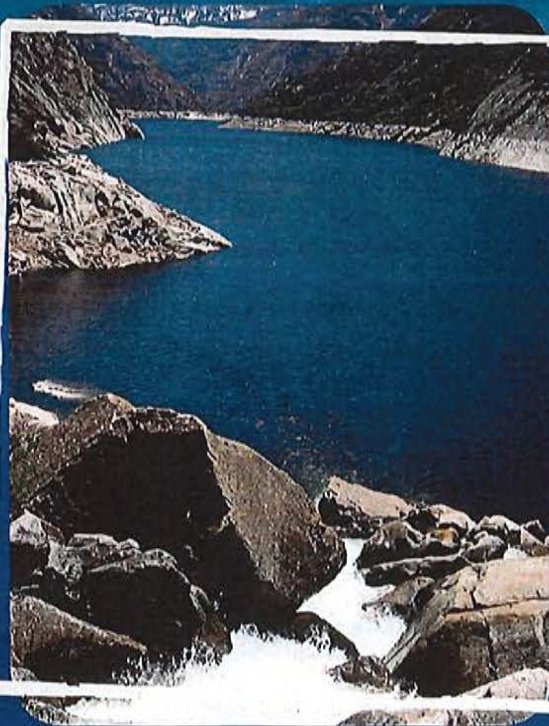
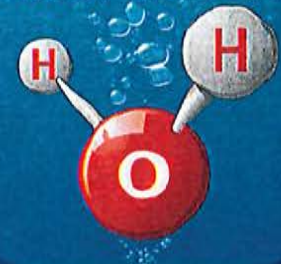
Surface water is stored in streams, ponds, lakes, or other fresh (not salty) sources. Surface water can also be kept in water tanks or **reservoirs** (natural or man-made lakes used for storing water). This is sometimes called collection or accumulation.



## H<sub>2</sub>O: All in the Numbers

A water molecule has three atoms: two hydrogen (H) atoms and one oxygen (O) atom. That's why it is sometimes referred to as H<sub>2</sub>O, which is the chemical formula of water. A single drop of water contains billions of water molecules!

### Water Molecule



## Track Your Water

People in the United States rely mostly on either surface water or groundwater, depending on the geological features of where they live. Do some Internet research and/or contact your local water agency to find out the source of your household water.

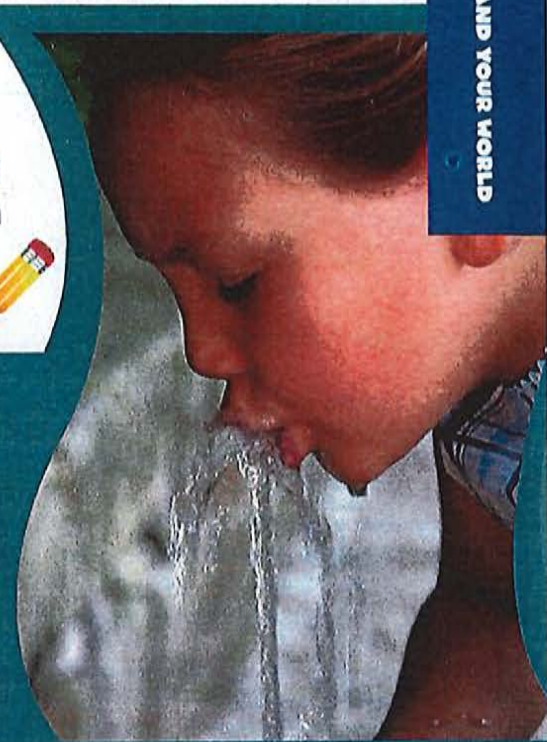
**Bonus:** Find out whether your water comes to you from a public water agency, a public well, or a private well.

# WATER MATTERS

There are many water issues on our minds today: how to conserve it, how to keep it clean, and how to keep it available for everyone.

## Thirsty World

By 2050 the world population will be about 10 billion. In addition, increased drought is making less water available for human use. Without more water conservation and recycling, water shortages will spread. With your class, brainstorm some ways people can save water. Then compare your ideas to those suggested on page 13 of this booklet.



## Great Lakes Walk

Over the course of six years, Canada's native Ojibway Elder Josephine Mandamin and other tribal members walked around all five of North America's Great Lakes. They found Lake Ontario very polluted, with a terrible odor and dead fish on the shore. In contrast, they found Lake Superior's water to be of "powerful majesty—so clean, so strong, so pure." Mandamin's journey has helped bring attention to the need to preserve all the Great Lakes for future generations.



## Such a Bargain!

Not only is water much healthier than soda, it's also a LOT cheaper! **If you drink five cups of tap water a day, the amount you would use in a year (120 gallons) would cost about 25 cents or less!** Do the following equations to find out how the price of water compares to soda. (There are about 10 cans of soda in a gallon.)

$$\frac{\$1.00}{\text{(price of can of soda)}} \times 10 = \frac{\quad}{\text{(price of gallon of soda)}}$$

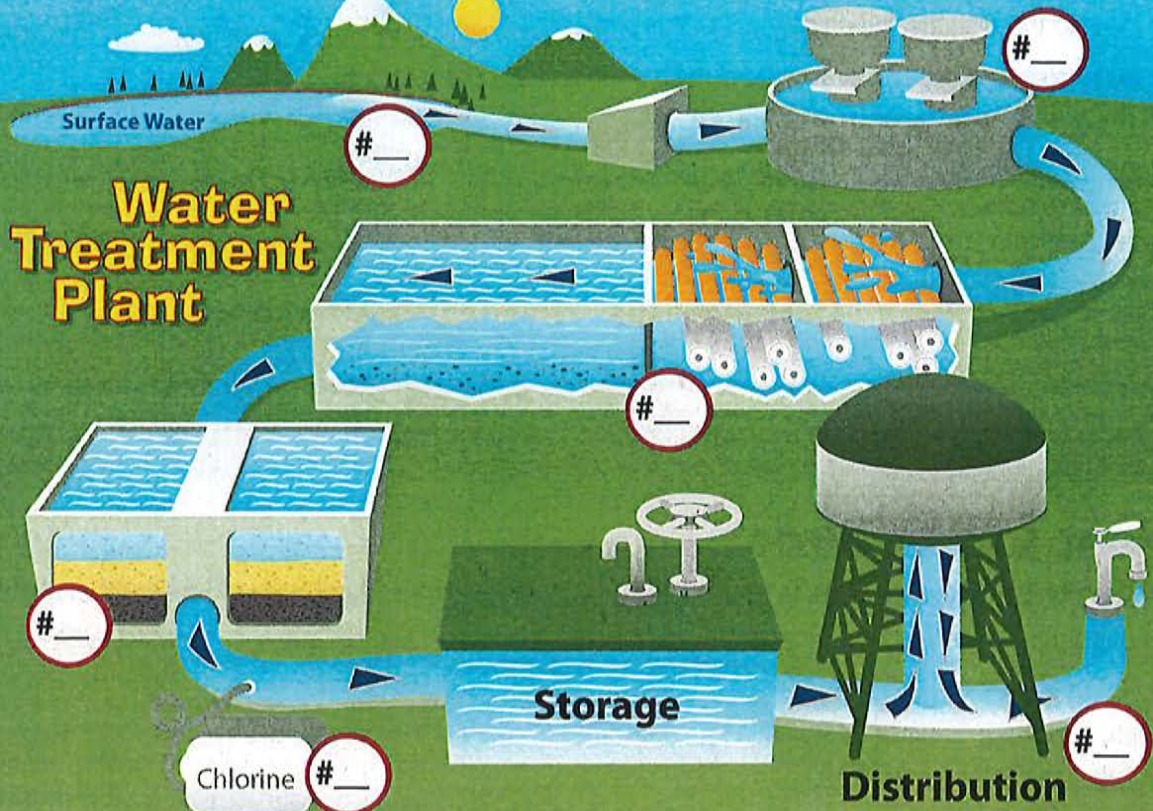
Now calculate the price of 120 gallons of soda and compare that to the cost of the same amount of water.

$$120 \times \frac{\quad}{\text{(price of gallon of soda)}} = \frac{\quad}{\text{(price of 120 gallons of soda)}}$$

# MAKING WATER CLEAN

Long ago, most people in this country lived in rural areas and had to get their water from rivers or local wells. Some people still rely on private wells for their water supply. But today, most of us enjoy a public water supply system that does a lot of work to provide clean, treated water to our homes.

Because of water's ability to pick up pollutants and natural contaminants along its travels, it must be cleaned before people use it. This process happens at a water treatment plant. Look at the diagram and write in the number that stands for each of the six steps listed.



- 1 Water is piped in from its source.
- 2 Chemicals are added to remove impurities.
- 3 Substances are added to make dirt and large particles clump together (coagulation). Then they sink into a basin (sedimentation) while the cleaner water flows on.
- 4 Smaller particles are filtered out through layers of sand, gravel, charcoal, or fiber (filtration).
- 5 Small, safe amounts of chlorine are added to kill disease-causing bacteria (disinfection).
- 6 Clean water is distributed for use.

# BUILD YOUR OWN WATER FILTER

7

WATER AND YOUR WORLD

This experiment will help you understand the process of filtration. You will test how well various filtering materials clean a sample of dirty water.

## Materials:

- 1-liter plastic water bottle, cut in half
- 5-6 clear cups
- Several gauze pads\*
- Rubber band
- Filtering materials: sand, cotton ball, rice, small gravel
- 6-8 cups water
- ½ cup soil
- Measuring cup and spoon

\*NOTE: Separate the layers of the gauze pads and use only as many as you need to hold the filtering medium in place.



Rubber Band

Filtering Material

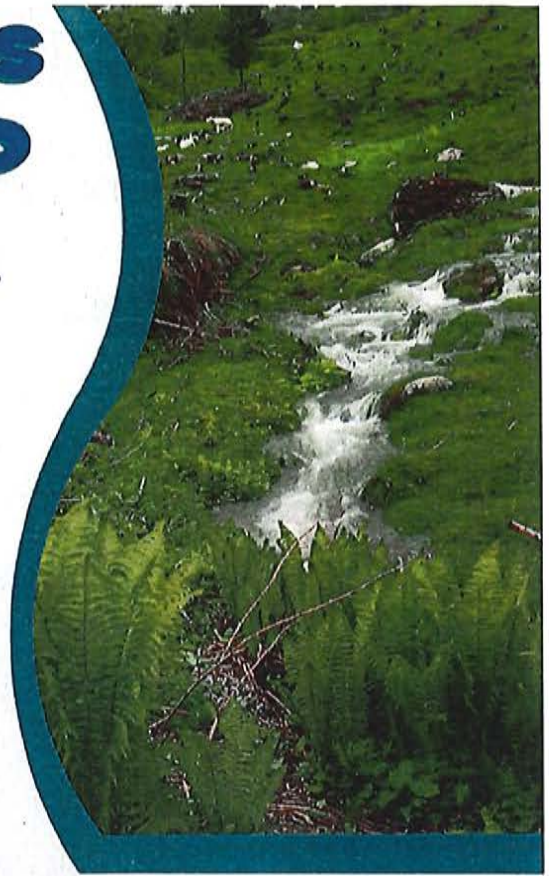
Gauze

- 1 Set Up:** Secure gauze over the mouth of the bottle with a rubber band. Put the top half of the water bottle upside-down (like a funnel) inside the bottom half. Put 1/4 cup of your filtering material (or 1 cotton ball) inside the top half, above the gauze.
- 2 Predict:** Which filtering material will clean the water best?
- 3 Investigate:** Mix 1 cup of water with a spoonful of soil to create "dirty water." Set this aside and label it as "Dirty Water." Create another cup of dirty water and pour it through your filter, letting it drain into the bottom half of the bottle. Pour the filtered water from the bottom half of the bottle into a cup and label it with the filtering material used.
- 4 Repeat:** Repeat with a new batch of dirty water for each of your filtering materials. If needed, add new gauze.
- 5 Observe and Reflect:** Compare your cups of filtered water with the dirty water and with each other. Which had the clearest water? Why do you think so? How do your results compare with your prediction?

**Going Further:** Try layering two or more of the filtering materials on top of each other inside your bottle filter, and do the experiment again. What do you notice about the water now? What happens if you change the order of the layers?

# EVERYONE LIVES IN A WATERSHED

No matter where you live—in an urban area, a suburban neighborhood, or rural countryside—you live in a **watershed**. A watershed is the land area that drains storm water **runoff** into a body of water. **Runoff** is precipitation that is not absorbed by soil.



## Where Runoff Goes

All watersheds get their water from storms; however, watersheds act differently depending on their location.

- In towns and cities, rain or snowmelt flows as runoff over pavement and other impervious (nonabsorbent) surfaces. It then runs into storm drains, and eventually to rivers and wetlands.
- In the countryside, where there are no storm drains, most water enters lakes and rivers directly as runoff from the surrounding landscape.



## Word Game

Unscramble these words and then use them to complete the paragraph.

reath apvemnte offunn  
watershdea oaks

Excess \_\_\_\_\_ can cause problems in a \_\_\_\_\_ such as flooding and erosion (the wearing down or washing away of the \_\_\_\_\_). Flooding happens when the ground can no longer \_\_\_\_\_ up all the water passing over it, or when there is too much \_\_\_\_\_ and not enough ground to absorb it.

# CREATE YOUR OWN WATERSHED

6

WATER AND YOUR WORLD

See for yourself how a watershed works by building a model watershed with clay and rocks.



## Materials:

- Baking pan at least 9" x 13"
- Plastic wrap
- Modeling clay
- Rolling pin for clay
- Variety of small rocks
- Several sheets of newspaper
- Several sheets of aluminum foil
- 1-cup measuring cup full of water
- Blue food coloring
- Ground black pepper
- Thick black marker

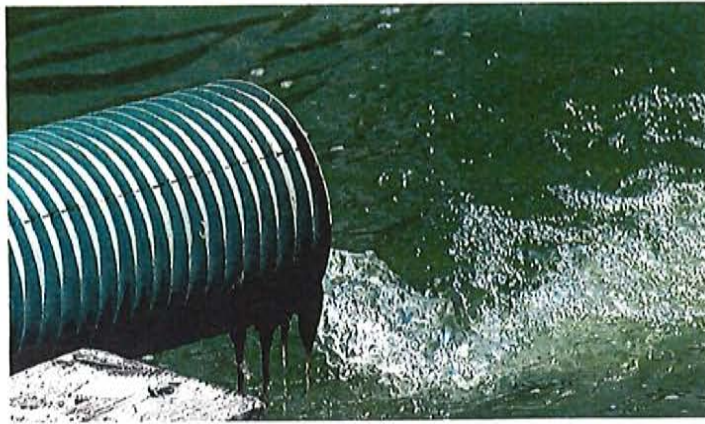
**1 Set Up:** Make a landscape in your baking pan. Use rocks, foil, and newspaper to form mountains, hills, and valleys. Roll out several thin layers of clay and spread them over your landscape and part way up the inside edges of the baking pan. Now make rivers and lakes by pressing down into the clay.

**2 Predict:** Where will water flow if you pour it onto the highest point of your landscape? Cover your landscape with a sheet of plastic wrap. Use a marker to show the route that you predict the water will take, and where it will collect in pools. Take the plastic off and set it aside.

**3 Investigate:** Put several drops of food coloring into the water in your measuring cup. Pour at least 1/2 cup of water onto your landscape at its highest point. Observe the path it takes and where it collects in pools, and compare this to the prediction you made. Now put a pinch of "pollution" (black pepper) onto a few dry spots in your landscape. Pour another 1/2 cup of water onto the model from its highest point. Observe what happens to the pollution.

**Going Further:** In what direction did the water flow? Did it take the route you predicted? What happened to the pollution? What would it take for you to remove the pollution from your landscape now? How is your landscape like a real-life watershed? How is it different?

# RUNOFF AND THE ENVIRONMENT



As it flows along, runoff collects everything in its path. This includes litter, fertilizer and pesticides, spilled gas and oil, eroded soil, and soapy water from washing cars. These are examples of **pollutants**, substances that make the water dirty or toxic to life forms.

**Polluted runoff is the single biggest threat to the health of our waterways:**

- Fertilizer carried into waterways contributes to “dead zones,” places where no plants, fish, or animals can live. The nitrogen in the fertilizer causes an overgrowth of algae, which consumes the oxygen in the water and blocks the sunlight needed by plants and animals. There is a dead zone in the Gulf of Mexico the size of the state of Massachusetts!
- Motor oil is another common pollutant carried by runoff. Just one quart of oil can make 250,000 gallons of water toxic to wildlife! (That’s as much water as it takes to cover an acre of land almost 1 foot deep.)



## Get Involved: Clean Up Your Watershed!

Find out if there are any river, beach, or highway cleanup projects in your area and see if you can participate, either with your family or your class.

## Pet Peeve

A day’s worth of solid waste from a large dog contains about 7.8 billion bacteria, which can make people or animals sick if they come in contact with it or if it gets into runoff. So keep your dog’s waste out of the watershed by always carrying a plastic bag and collecting it for proper disposal.





# PROTECT OUR WATER

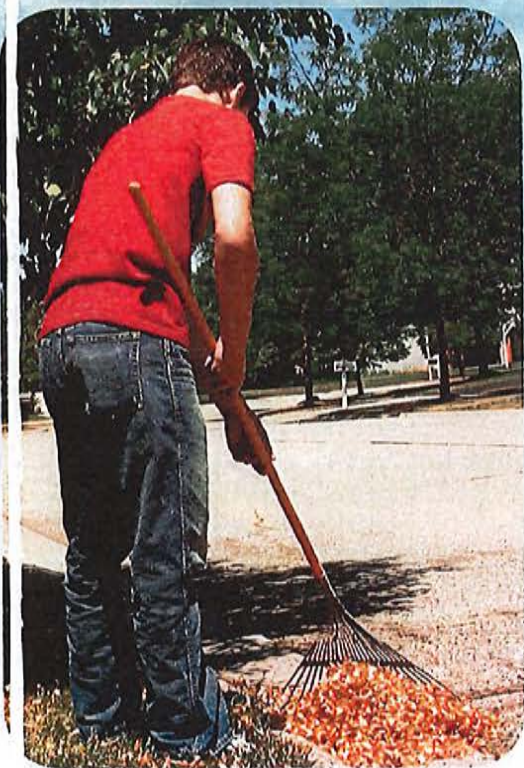
11

WATER AND YOUR WORLD

Polluted water can endanger people, plants, and animals. So it's vital that everyone help keep our water clean. We're all in this pond together!

## What You Can Do:

- Keep trash and chemicals out of toilets and drains.
- Don't litter, and pick up any trash you see.
- Prevent garbage from getting into storm/sewer drains.
- Clean up after dogs and properly dispose of their waste in the toilet or garbage.



## What Your Family Can Do:

- Reduce use of chemical-based cleaning products and replace with nontoxic ones like baking soda and vinegar.
- Use laundry and dish soaps that contain no harmful chemicals.
- Dispose of unused prescription drugs at a local pharmacy or other collection point in your area, not down the drain.
- Fix leaks from cars, and properly recycle used motor oil.
- Take leftover or used paint, pesticides, fuels, batteries, and compact fluorescent light bulbs to proper collection sites.
- Wash cars at a car wash to keep soap out of water sources.
- Limit use of lawn fertilizers and yard pesticides. If needed, follow instructions for safe use.
- Rake up yard waste to keep it out of gutters and storm drains. Compost yard clippings and trimmings.
- To reduce erosion, replant bare areas of soil.



Place a checkmark beside each of the actions above that you and/or your family already do. Circle the ones you do not yet do but want to start doing, and tell your family about them.



## Spread the Word

Create a poster, short video, computer slide show, or blog post promoting your favorite water protection tips from this page. Include a new tip if you know of one not listed above. Present your creation to your class.

# OUR WATER SUPPLY IS LIMITED

A growing population and drier weather patterns have led to water shortages in many communities. Now more than ever, we must act to conserve our water supply for future generations.

## Use Water Wisely



- **Help the environment.** You save water for fish and animals when you help preserve drinking water supplies. And the less water you send down the drain, the less work our wastewater treatment plants have to do to make it clean again.
- **Save energy.** You save the energy that your water supplier uses to treat and move water to you, and the energy your family or your school uses to heat your water.
- **Save money.** If you use less water, your family, your school, and your community will have more money left to spend on other things.



## Be a Leak-Buster!

- **A leaking toilet can waste 200 gallons of water per day.** Ask an adult to help you check your toilets for leaks. Lift the top lid and add a few drops of blue food coloring to the tank. Do not flush, and wait a few minutes. If color appears in the toilet bowl, water is leaking from the tank into the bowl—the flapper valve in the tank may need replacing.
- **A leaking faucet can waste up to 200 gallons per month.** Check the faucets in your home and school. If you spot any leaks, ask an adult to have them fixed.



## Water Math

Calculate: 1) How many gallons of water are saved per year by fixing a leaking toilet if it wastes 200 gallons per day? 2) How many gallons are saved per year by fixing a faucet that leaks 200 gallons per month?

# HERE'S HOW YOU CAN SAVE WATER!



Put a checkmark beside all the activities that your family already does.



- 1  **Flush only when necessary.** Put paper, insects, hair, and other waste into the trash, not the toilet.
- 2  **Take short showers, not baths.** Keeping your shower to 5 minutes or less can save up to 1,000 gallons per month! Use a shower timer to help with this. If you do take baths, take half-full ones.
- 3  **Turn water off when brushing teeth.** This can save 4 gallons per minute. That's 200 gallons a week for a family of four!
- 4  **Collect unused water.** A bucket in the shower or sink can catch water for plants and clean-up jobs.
- 5  **Install water-saving fixtures.** Water-efficient showerheads, faucets, and toilets can save thousands of gallons per year. Remind adults to look for bathroom fixtures with the "WaterSense" label for additional water savings.
- 6  **Wash clothes in cold water, and do full loads only.** Washing in cold water works just as well as using hot or warm—and it uses less energy.
- 7  **Use less water for dishes.** Scrape your dishes clean to reduce rinsing, and run the dishwasher only when it's full. If you wash by hand, use basins rather than running water.
- 8  **Limit outdoor water use.** Remind adults to follow the watering guidelines where you live. Be careful to water only the lawn and not the sidewalk or street and never during the heat of the day. Sweep walkways and driveways to remove leaves; don't hose them.
- 9  **Stop leaks.** Turn off water faucets tightly so they don't drip. If you find a drippy faucet, tell an adult.
- 10  **Reduce lawns.** Replace with native or water-efficient plants.



## Sign and Save!

Ask a parent to help your household commit to three water-saving activities listed above that you don't already do. Write them on the lines below and get your family members' signatures to show their commitment.

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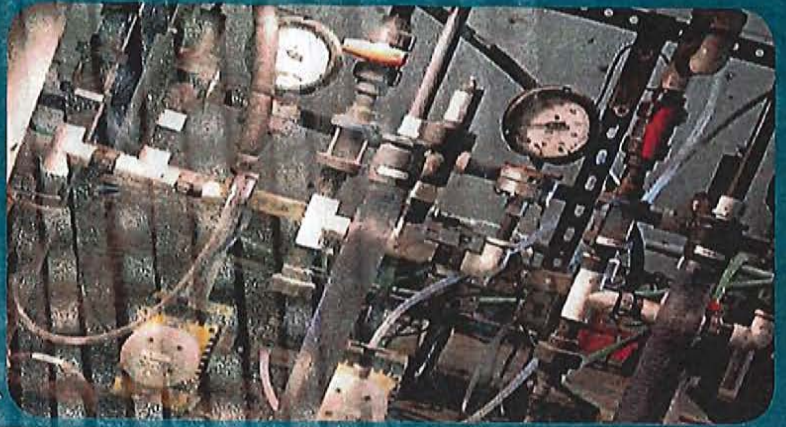
Family Signatures:

Date:



## WHERE DOES OUR USED WATER GO?

All the water that goes down the drains inside our homes, businesses, and schools is cleaned before it enters our environment. This was not always the case. The first system for treating wastewater to keep disease-causing bacteria out of the water supply was not developed until the early 19th century. Today, the highly complex wastewater treatment system of one large city alone can clean and purify up to 1.8 billion gallons of used water per day.



### Inside a Wastewater Treatment Plant

1. After water swirls down our drains and toilets, it finds its way through a complex underground network of pipes to a wastewater treatment plant.
2. The treatment plant separates out sand, grit, and larger solids through screening, settling tanks, and skimming devices. Then it allows heavier particles to settle to the bottom, and skims off lighter particles from the top.
3. The water is then mixed with solids containing tiny organisms that "eat" any remaining particles.
4. Finally, harmful bacteria are destroyed.

After being cleaned, the water is released through pipes to lakes or rivers, which flow to oceans. Along the way, the water may be used again at places like farms and factories. Some of the water simply evaporates into the atmosphere to rejoin the water cycle.

### Sludge Cakes

The material that is removed from wastewater at the treatment plant is called sludge. After all excess water is pulled out of it and any harmful bacteria are destroyed, sludge takes the form of dry cakes. These cakes can be used by farmers, placed in landfills, or cleanly burned as fuel.

### Septic Exception

If your home is served by a private septic system, your used water does not go to a wastewater treatment plant.

# WATER INNOVATIONS

## What's Growing On Up There?

Have you ever seen a green roof? Rooftops with grass or plants growing on them are designed to reduce storm water runoff and save energy. Plants on green roofs absorb precipitation, thus greatly reducing the amount of runoff that is shed into the storm water system. The plant materials also help keep the buildings beneath them warmer in winter and cooler in summer.

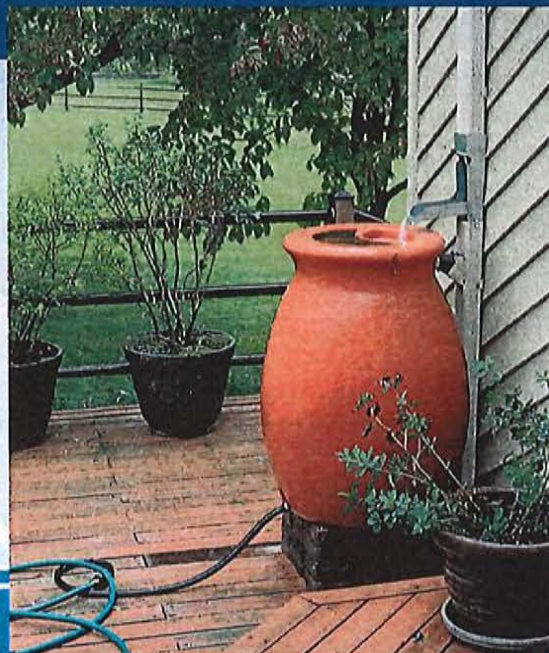


## From Gray to Green

After sending used water down the drain, some people are reusing it for outdoor use. "Graywater systems" filter leftover water from bathtubs, showers, wash basins, and washing machines and redirect it to lawns and gardens. This water-saving innovation is already used in dry areas that need it most, such as Australia and the Middle East, and in some states in the United States, like Arizona. Using graywater for below-ground watering saves drinking water supplies and also reduces the amount of wastewater sent to water treatment plants.

## Save with Rain Barrels

Rain barrels are the simplest way to save water in your own backyard. All you need is a water-tight container placed at the bottom of your gutter system, with a spigot for dispensing the water to a hose. Water collected on rainy days can be used on dry ones for watering lawns and gardens. Before installing a rain barrel, research safety precautions needed for your area.



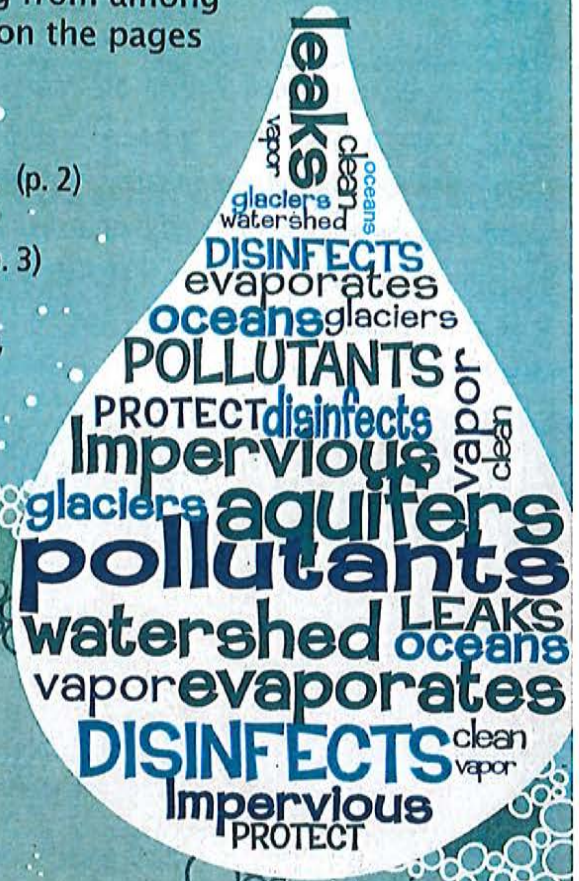
## What's Your Idea?

The methods described on this page for saving and protecting water came from innovative thinking. Science always has room for new ideas to address problems like water pollution and shortages. Do you have a water-saving idea of your own? It can be practical or wild! Describe it in a paragraph, and/or draw it. Share your idea with the class.

# GET WATER WISE!

Fill in the blanks of the sentences by choosing from among the words you see in the water droplet. Look on the pages listed for clues.

1. Water in its frozen form is stored in \_\_\_\_\_ (p. 2)
2. The gas form of water is also known as \_\_\_\_\_. (p. 3)
3. In the water cycle, after water reaches rivers, wetlands, and oceans, it \_\_\_\_\_ back into the air. (p. 3)
4. Groundwater is stored in \_\_\_\_\_ which are layers of soil and rock that are saturated with water. (p. 4)
5. A water treatment plant \_\_\_\_\_ water piped from its source in order to kill disease-causing bacteria before it gets to our homes. (p. 6)
6. Rainfall is not absorbed into paved surfaces because they are \_\_\_\_\_. (p. 8)
7. The land around where you live that drains storm water into a body of water is a \_\_\_\_\_. (p. 8)
8. Storm water runoff can collect and carry along \_\_\_\_\_ as it flows toward lakes and oceans. (p. 10)
9. Each of us must do our part to keep water \_\_\_\_\_. (p. 11)
10. Cleaning up pet waste is one way to \_\_\_\_\_ water. (p. 11)
11. A faucet that \_\_\_\_\_ can waste up to 200 gallons of water per month. (p. 12)
12. Most treated wastewater eventually travels back to the earth's \_\_\_\_\_. (p. 14)



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IT'S WHAT WE DO.®**



**AMERICAN WATER**



# **Water on the Home Front**

Investments in Conservation

- **Grade Level:** 6-12
- **Objective:** Students will learn how an in-home water audit can help to identify the best ways to save water and money.
- **Subjects:** Mathematics, Environmental Science, Consumer Science, Economics

## INTRODUCTION

Initiatives to reduce freshwater use, establish conservation programs and develop technologies that accomplish these goals are being pursued by industry, agriculture and governmental entities. Ultimately, however, it is the choice of the consumer to embrace a conservation mindset and employ the available programs and devices to achieve sustainable water use and minimize the pressure on this valuable resource that is so essential to life.

Some options for reducing water use are obvious. Behavioral modifications, such as shutting off the water while brushing teeth, taking shorter showers and irrigating crops and gardens based only on need require no monetary investment.

Changes that do require a financial commitment are often modest, such as installing aerators on faucets, modified shower heads and water saving devices in the toilet tank. Significant investments may be required, however, to maximize conservation efforts. Washing machines and dishwashers that reduce water use can cost several hundred dollars more than their conventional counterparts. On a larger scale, some businesses, golf courses and apartment buildings have installed grey water systems, which allow them to recycle the water used for non-drinking purposes. This involves modifying their internal plumbing so that the water used from dishwashers, sinks and washing machines is stored so that it can be reused for non-potable purposes, such as flushing toilets or irrigation. Examples of where American Water has installed grey water systems include the Solaire apartment complex in New York City, the New England Patriots Gillette Stadium located in Foxborough, Massachusetts, and many golf courses.

A variety of modifications can reduce your water usage (and your water bill), but for some, that is not enough of an incentive. Instead, local regulations and, for some, resource use ethics are the driving factors. It is everyone's responsibility to act responsibly and preserve our most precious resource: water.

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## DID YOU KNOW?

If all U.S. households installed water-efficient appliances, the country would save more than 3 trillion gallons of water and more than \$1.8 billion dollars per year!

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## MATERIALS NEEDED

- Piece of paper
- Pen or pencil
- Calculator
- Enclosed data sheets



## WATER ON THE HOME FRONT

Investments in Conservation



### EXERCISE

The Smith Family has just moved into a new home. Located on a beautiful two-acre property, the 100-year-old farmhouse is flanked by a barn and guest cottage. The Smiths are planning to restore the house and convert it into a Green Bed and Breakfast business. The family will establish and advertise a business that supports local organic farmers, works towards zero waste by maximizing composting and recycling, uses active and passive solar energy, landscapes with native plants and embraces the latest in water-saving technologies and approaches.

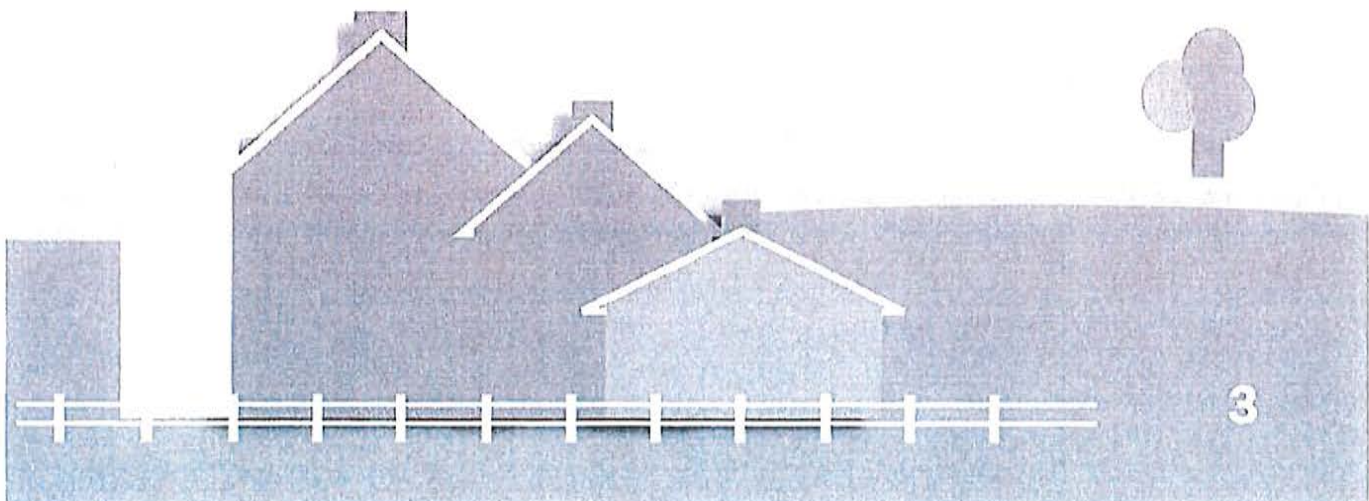
The financial investment in the property has left the family in need of more capital to realize their environmentally-responsible design. A low-interest loan from a non-profit water conservation organization is being reviewed and considered, but it requires that the Smiths install all water conservation devices immediately. The other option is to rent out the guest cottage on a short-term lease and use the income to purchase and make improvements over the course of several months. In order to obtain a state green business certification the family must demonstrate at least a 40 percent reduction in water use for the property. An audit of water use and inventory of water using appliances, plumbing fixtures and prop-

erty descriptions is provided. The family now needs to weigh their options carefully to determine which approach is the best for their home and business.

### TASKS

Using the provided list of existing fixtures, appliances, plumbing and property description; the water-saving data on efficient options and behavioral modifications; and the cost of purchasing and installing these green measures, determine the following:

1. How much water is used by the family of five in the house with current fixtures, appliances and plumbing?
2. How much money is needed up front to attain a 40 percent reduction in water use and the green business certification? NOTE: the 40 percent reduction can come from any conservation methods of choice, but the calculations must be demonstrated.
3. How much money is needed up front to maximize the water-saving effort and employ all possible measures at once?
4. Given a monthly rent of \$750 from the rental property, prioritize the order in which you would implement the green measures, i.e., which one would you install first, second and so on. Consider both water savings and financial cost.



## EXISTING FIXTURES, PLUMBING, APPLIANCES AND LANDSCAPE

	Sinks	Toilets	Showers	Washing Machine	Dishwasher
Main Home	7	4	4	1	1
Guest Cottage	3	2	1	1	
Barn	2				
Property/Sprinkle System	<ul style="list-style-type: none"> <li>The property has 2,000 m<sup>2</sup> of ornamental non-native flower gardens irrigated by seven sprinkler heads and 300 meters of pipe.</li> </ul>				
<b>TOTALS</b>					

## WATER AUDIT DATA - CURRENT WATER USE

The below calculations are for each member of the Smith Family (5 members). Values for water use are per appliance or device per person per day unless otherwise noted.

	How Often Used	Gallons Used	Total Daily Use Per Person
Sinks Use	5 minutes per day	1.2 gallons per minute	
Toilet Use	5 flushes per day	3.5 gallons per flush	
Shower Use	10 minutes per shower per day	3.8 gallons per minute	
Laundry	.4 loads per day	38.5 gallons per load	
Dishwasher	.2 loads per day	9.3 gallons per load	
Sprinkle System (total average of 40 days per year)	30 minutes per day	2 gallons per minute	

## HIGH EFFICIENCY TECHNOLOGIES AND PROPERTY MODIFICATIONS - COST AND WATER SAVINGS

	Water Savings	Cost to Install	Quantities Needed	Total Cost
High Efficiency Toilet	1.6 gallons per flush	\$240 each		
Toilet Tank Displacement	2.1 gallons per flush	\$3 each		
High Efficiency Shower Heads	2.2 gallons per minute	\$30 each		
Low Flow Aerator	1 gallon per minute	\$4 each		
High Efficiency Washing Machines	24.3 gallons per load	\$590 each		
High Efficiency Dishwasher	6 gallons per load	\$450 each		
Low Flow Garden Hoses	55 gallon capacity	\$110 each		
High Efficiency Irrigation System	2.2 gallons per minute	\$240 each		
Native Landscaping	Reduces irrigation needs by 60%	Seed (\$1 per m <sup>2</sup> ); mature plantings (\$20 per m <sup>2</sup> )		
Grey Water System	100 gallons per day	\$6,000		

\* prevents water from discharging into sewer system. The water saved through this system can only be used for irrigation or groundwater recharge



## QUESTIONS

## NOTES

1. Consider behavioral changes in terms of water savings. What aspects of water use outlined in this exercise would be main targets for conservation? Explain.
2. For the above task, why have you ranked the water conservation measures as established? Develop your response.
3. The grey water system is the second most expensive option (mature native plantings for the entire property is first). Given the limitations for water savings and considering the other measures to be taken, do you believe it is appropriate for this property? Explain.
4. What are the pros and cons of purchasing seed vs. mature plantings for the native gardens?
5. The Bed and Breakfast business will advertise "green" practices. How might the Smith family work to ensure that guests of their Inn embrace the same conservation ethic?
6. Do you feel a special certification should be available to businesses that go green? Why or why not?

## EXTENSIONS – AT HOME

1. Complete a water conservation audit for your own property and home. Where could you make improvements? Prepare a budget for your family and make a difference where you can.
2. Research local businesses. Are there any that have embraced green technologies and are they using this as part of their advertisement? Stop in and ask the manager/owner why they have embraced environmentally-friendly practices and inquire if it has helped their bottom line.

## WATER ON THE HOME FRONT

Investments in Conservation



AMERICAN WATER

### DEFINITIONS

- **Drip Irrigation:** An irrigation method that saves water and fertilizer by allowing water to drip slowly to the roots of plants, either onto the soil surface or directly onto the root zone, through a network of valves, pipes, tubing and emitters.
- **Faucet Aerators:** Attached to the tip of an indoor water faucet, aerators supply adequate flow while reducing water use by mixing air into the water stream.
- **Grey Water System:** A plumbing system that diverts the water used from sinks, dishwashers and washing machines into a tank that can then be used for non-potable purposes, including flushing toilets, irrigation or groundwater recharge. Water containing human waste and potential pathogens is kept separate.
- **High Efficiency:** The provision of energy that meets the needs of the present without compromising the ability of future generations to meet their needs.
- **Native Plants:** A term used to describe plants endemic (indigenous) or naturalized to a given area in geologic time. These plant species will often grow without significant amendments to the soil and without the need for extensive irrigation.
- **Rain Barrel:** Vessel used to collect and store rain water runoff, from rain gutters for example, for use in irrigation and ground water recharge.
- **Sustainable Resource Use:** A pattern of resource use that aims to meet human needs while preserving the environment, and done so in a way that these needs can be met in the present, and also for generations to come.

### REFERENCES

- Visit [www.h2ouse.net](http://www.h2ouse.net) for water saving tips, technologies and ideas.
- For additional lesson plans, visit [www.amwater.com](http://www.amwater.com).

### COMMENTS

We want to know what you think. Feedback and/or suggestions for improving this lesson plan can be e-mailed to [joi.corrado@amwater.com](mailto:joi.corrado@amwater.com).

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In a world where everything we touch frequently changes, water is our constant. We've never stopped needing it to drink, to cook, to clean, to live. We'll always need it for sanitation, for fire protection, for watering our lawns and washing our cars.

It's easy to take water for granted. And because so many do, we don't.

We are scientists, environmentalists, innovators, and protectors. We are also residents and employees in the communities we serve. We understand how important, how precious, and how critical water is to daily life.

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Visit [www.amwater125.com](http://www.amwater125.com) to learn more about our company and our years of tradition of reliability, responsibility, service, innovation and excellence.

**A special thanks** to Ron Smith for developing the core content of this lesson plan, Ron Smith, a science educator from NJ, has been teaching biology, environmental science and interdisciplinary studies in the classroom, lab and field for 18 years. It was important for us that our lesson plans be crafted by an educator for educators. We appreciate his hard work.

Last updated: 12-2010

# Water Conservation Throughout the Home

by HomeAdvisor



Today's modern household uses water for myriad purposes. Everything from cleaning dishes and taking showers to doing loads of laundry and washing the car can add up to several gallons or even hundreds of gallons of water used every month. Conserving the amount of water used at home will not only help to keep your water bill lower, but it's also better for the environment. When you save water, you can help to reduce pollutant and contaminant runoff into natural lakes, rivers, and streams as well as extend the life of your sewer or septic system. If you're considering a water conservation plan for your house, there are several tips and tricks you can use to reduce your water consumption. Once you make these practices a habit, you'll be surprised at just how much water you can save.

## **In the Kitchen**

Only run the dishwasher with a full load. Running the dishwasher multiple times for smaller loads will cause you to use twice as much water. Dishwashers also use less water per load than it would require for you to wash them by hand.

Don't pre-rinse your dishes. If you have a high-quality dishwasher, it should remove food particles and stains without the need for pre-rinsing, saving excess water use.

If you wash your dishes by hand, fill one side of the sink with fresh water and use it for rinsing when the dishes are scrubbed clean rather than rinsing each plate, cup, or utensil individually.

Install a water aerator on your kitchen faucet. An aerator allows the water pressure to remain the same but can help to reduce water use by as much as one full gallon every minute.

Keep a large pitcher of water in the refrigerator for use whenever you need cold water. This will eliminate the need to run the sink and wait for the water to get cold.

### **In the Bathroom**

Consider getting a low-flow shower head in your bathroom that can reduce water use every time you shower without having to sacrifice water pressure.

Check to make sure the parts inside your toilet tank are in good shape and up to date. Worn-out fittings or chains can cause the toilet to run unnecessarily. Many new models of high-efficiency toilets work just as well without using as much water, so consider upgrading.

Never allow the water to run while you are brushing your teeth. This can waste an excessive amount of water every time. Instead, just rinse, turn off the sink while you brush, then rinse again when you're ready to clean off the toothbrush.

Only fill your bathtub halfway instead of all the way to the top. Once you get in the bath, the water should rise to a comfortable level.

Rinse razors in the sink with about one inch of water instead of rinsing them under a running stream from the faucet.

Take shorter showers whenever possible.

### **Other Indoor Water Conservation**

Check to make sure all of your pipes are properly insulated. It can take longer for water to heat up if your pipes are not insulated, which results in the water running for much longer periods of time. You should also cover your hot water heater with a special insulating blanket or cover.

Look for leaks regularly throughout your home. Check under all sinks and under crawl spaces, and be sure to learn how to check and read your water meter. When in doubt, contact a professional plumber to perform regular leak checkups.

Switch to more energy-efficient appliances, like washing machines that load from the front. Front-loading machines use much less water than top-loading washing machines and work just as well to get your clothes clean.

When you wash fresh produce, re-use that same water for your houseplants rather than filling up a watering can.

### **Saving Water Outside**

Water your lawn and garden as early in the morning as possible. This will prevent the water from evaporating as quickly and result in the need for less watering in general.

Put automatic water sprinklers on a timer and make sure they are pointing only at areas where plants will be watered.

Look for drought-resistant plants that can live throughout the year. These hardy plants often rely on their own water reserves and don't need to be directly watered as often as other species. Place a layer of mulch around your flower bed and garden and under shrubs and trees. Mulch not only looks nice, but it also helps keep water from evaporating as quickly and ensures that the water is getting down to the roots.

When it comes to washing your car, use a bucket filled with soap and water and a sponge rather than running the hose the entire time. You can repeat this by filling the bucket with clean water when you're ready to rinse.

Consider using a rain barrel to catch water to help nourish your outdoor plants. These special containers harvest rain quickly and will prevent you from using a hose or sprinkler system as often.

### **Just for Kids**

Stay away from toys that require constant running water. Instead, use a small pool to enjoy water outside, or use sports-related toys and remote-controlled devices instead.

When washing hands, turn off the sink while kids are lathering up.

Don't let children flush tissues or other items down the toilet. Not only is this wasteful, but it can also cause serious plumbing problems. Encourage your kids to use a wastebasket for tissues and other everyday essentials they may be tempted to flush.

If your children have fish, re-use the water from the tank to provide nourishment to your houseplants instead of pouring it down the drain.

When washing the dog, make sure you wash them on an area of the lawn that needs water so you can accomplish two tasks at once. Just be sure the soap you use is safe for plants. Teach children to always turn the faucets off tightly to avoid drips and unnecessary water waste.

### **Additional Resources**

Conserve Water in and Around the Home

Water Use Calculator

Outdoor Water Conservation Tips

Home Water Conservation Checklist

100 Ways to Save Water

Water Conservation in Homes

Household Water Use

55 Facts, Figures, and Follies of Water Conservation

Nine Tricks That Save Tons of Water

Avoid Water Waste in Your Garden

Water-Saving Tips

Avoid Overwatering Lawns and Landscapes

How Does Your Water Use Measure Up?

Save Water

Water Conservation: It All Starts With You

**Appendix E**  
**Information**  
**Forms and**  
**Reports**



WELL #8

State of Wis., Dept. of Natural Resources  
dnr.wi.gov

Well / Drillhole / Borehole Filling & Sealing  
Form 3300-005 (R 4/08) Page 1 of 2

Notice: Completion of this report is required by chs. 160, 281, 283, 289, 291-293, 295, and 299, Wis. Stats., and ch. NR 141, Wis. Adm. Code. In accordance with chs. 281, 289, 291-293, 295, and 299, Wis. Stats., failure to file this form may result in a forfeiture of between \$10,26,000, or imprisonment for up to one year, depending on the program and conduct involved. Personally identifiable information on this form is not intended to be used for any other purpose. Return form to the appropriate DNR office and bureau. See instructions on reverse for more information.

Verification Only of Fill and Seal

Route to:  
 Drinking Water     Watershed/Wastewater     Remediation/Redevelopment  
 Waste Management     Other: \_\_\_\_\_

1. Well Location Information				2. Facility / Owner Information			
County	WI Unique Well # of Removed Well	Wellcap #	Facility Name	New Berlin, City of			
Waukesha	87416	88149	Facility ID (FID or PWS)	268021710			
Latitude / Longitude (Degrees and Minutes)	Method Code (see instructions)		License/Permit/Monitoring #	81-0716			
42° 57' 01" N 88° 05' 47" W	GPS008		Original Well Owner	New Berlin			
1/4 NE 1/4 SE	Section	Township	Range	<input checked="" type="checkbox"/> E <input type="checkbox"/> W			
	26	6 N	20	Present Well Owner			
Well Street Address	5155 S. Sunnyslope Rd.			Mailing Address of Present Owner			
Well City, Village or Town	New Berlin			16450 West National Ave.			
Subdivision Name	Lot #			City of Present Owner	State	ZIP Code	
				New Berlin	WI	53151	

Reason For Removal From Service: Milwaukee Water

WI Unique Well # of Replacement Well: \_\_\_\_\_

3. Well / Drillhole / Borehole Information		4. Pump, Liner, Screen, Casing & Sealing Material	
<input type="checkbox"/> Monitoring Well	Original Construction Date (mm/dd/yyyy)	Pump and piping removed?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
<input checked="" type="checkbox"/> Water Well	9-23-1981	Liner(s) removed?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
<input type="checkbox"/> Borehole / Drillhole	If a Well Construction Report is available, please attach.	Screen removed?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
Construction Type:		Casing left in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
<input checked="" type="checkbox"/> Drilled		Was casing cut off below surface?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
<input type="checkbox"/> Driven (Sandpoint)		Did sealing material rise to surface?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
<input type="checkbox"/> Other (specify): _____		Did material settle after 24 hours?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
Formation Type:		If yes, was hole retopped?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A
<input type="checkbox"/> Unconsolidated Formation		If bentonite chips were used, were they hydrated with water from a known safe source?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> N/A
<input checked="" type="checkbox"/> Bedrock		Required Method of Placing Sealing Material	
Total Well Depth From Ground Surface (ft.)	Casing Diameter (in.)	<input checked="" type="checkbox"/> Conductor Pipe-Gravily	<input type="checkbox"/> Conductor Pipe-Pumped
1984	18	<input type="checkbox"/> Screened & Poured (Bentonite Chips)	<input type="checkbox"/> Other (Explain): _____
Lower Drillhole Diameter (in.)	Casing Depth (ft.)	Sealing Materials	
	580	<input type="checkbox"/> Neat Cement Grout	<input type="checkbox"/> Clay-Sand Slurry (11 lb./gal. wt.)
Was well annular space grouted?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> Sand-Cement (Concrete) Grout	<input type="checkbox"/> Bentonite-Sand Slurry "
If yes, to what depth (feet)?	Depth to Water (feet)	<input type="checkbox"/> Concrete	<input type="checkbox"/> Bentonite Chips
580	481	For Monitoring Wells and Monitoring Well Boreholes Only:	
		<input type="checkbox"/> Bentonite Chips	<input type="checkbox"/> Bentonite - Cement Grout
		<input type="checkbox"/> Granular Bentonite	<input type="checkbox"/> Bentonite - Sand Slurry

5. Material Used To Fill Well / Drillhole			
From (ft.)	To (ft.)	No. Yards, Sacks Sealant or Volume (circle one)	Mix Ratio or Mud Weight
Surface	600	sand cement	1 part 25 yds
8'30	10'35	23 yards	
10'35	10'75	Neat cement	
10'75	10'66	Chlor. Peg Gravel	1 part to 1 yds

6. Comments

790' - 8'30' Neat Cement, 790' to 600' chlor peg gravel.

7. Supervision of Work				DNR Use Only	
Name of Person or Firm Doing Filling & Sealing	License #	Date of Filling & Sealing (mm/dd/yyyy)	Date Received	Noted By	
Water Well Solutions, Inc.	0685	05/31/2012			
Street or Route	Telephone Number		Comments		
1811030051 Mapleton St.	9201 474-4777				
City	State	ZIP Code	Signature of Person Doing Work	Date Signed	
Oconomowoc	WI	53066	[Signature]	6-4-2012	

**WISCONSIN UNIQUE WELL NUMBER**  
**SOURCE: SWAP PROJECT KEY#** **BH416**

State of WI-Private Water Systems-DOZ  
 Department of Natural Resources, Box 7921  
 Madison, WI 53706 Form 3300-77A (Rev 12/00)

Property Owner: NEW BERLIN, CITY OF Telephone Number: 414 - 786 - 7080 Depth: 1984 FT

Well Location: C of NEW BERLIN

Address: 16460 W NATIONAL AVE

City: NEW BERLIN State: WI Zip Code: 53161

County of Well Location: SE Co Well Permit No: W Well Completion Date: January 14, 1983

Well Constructor: MILAEGER WELL @ License #: 82 Facility ID (Public): 268021710

Address: 20950 ENTERPRISE AVE Public Well Plan Approval #: 81-0716

City: BROOKFIELD State: WI Zip Code: 53045 Date of Approval: 09/23/1981

Permanent Well #: 88149 Common Well #: 008 11.8 gpm/ft

Gov't Lot Section: 26 T 6 N R 20 E or NE 1/4 of SE 1/4 of

Latitude: 42 Deg 57.0173 Mln Longitude: 88 Deg 5.4761 Mln

Well Type: 1 New (See Item 12 below) 2=Replacement 3=Reconstruction of previous unique well # constructed in 0

Reason for replaced or reconstructed Well?

J. Well Serves # of homes and or (eg: barn, restaurant, church, school, industry, etc.) High Capacity Well? Property? 1 (1=Drilled 2=Driven Point 3=Jetted 4=Other)

1. Is the well located upslope or sideslope and not downslope from any contamination sources, including those on neighboring properties? Well located in floodplain? Distance in feet from well to nearest: (including proposed)

- Landfill
- Building Overhang
- 1=Septic 2= Holding Tank
- Sewage Absorption Unit
- Nonconforming Plat
- Buried Home Heating Oil Tank
- Buried Petroleum Tank
- 1=Shoreline 2= Swimming Pool
- Downspout/ Yard Hydrant
- Privy
- Foundation Drain to Clearwater
- Foundation Drain to Sewer
- Building Drain 1=Cast Iron or Plastic 2=Other
- Building Sewer 1=Gravity 2=Pressure 1=Cast Iron or Plastic 2=Other
- Collector Sewer: \_\_\_ units \_\_\_ in. diam.
- Clearwater Sump
- Wastewater Sump
- Paved Animal Barn Pen
- Animal Yard or Shelter
- Silo
- Barn Outlet
- Manure Pipe 1=Gravity 2=Pressure 1=Cast Iron or Plastic 2=Other
- Other manure Storage
- Ditch
- Other NR 812 Waste Source

5. Drillhole Dimensions and Construction Method				From (ft.)	To (ft.)
Dia. (in.)	From (ft.)	To (ft.)	Upper Enlarged Drillhole		
21.0	surface	680	1. Rotary - Mud Circulation	Lower Open Bedrock	
			2. Rotary - Air		
			3. Rotary - Air and Foam		
17.3	580	707	4. Drill-Through Casing Hammer		
			5. Reverse Rotary		
15.3	787	1984	6. Cable-tool Bit ___ in. dia		
			7. Temp. Outer Casing ___ in. dia depth ft (Removed?)		
			Other		

6. Casing Liner Screen Material, Weight, Specification				From (ft.)	To (ft.)
Dia. (in.)	Manufacturer & Method of Assembly	Material, Weight, Specification	From (ft.)		
22.0		ASTM A638 0 500 WALL 114 B 1/4 FT BEV PE	surface	140	
18.0		ASTM A538 0 375 WALL 70 5/8 FT PE BEV	3	680	

9. Static Water Level: 505.0 feet B ground surface Above-Below

11. Well Is Grade Developed? 0 in. A=Above B=Below

10. Pump Test: Pumping level 592.0 ft. below surface Pumping at 1025 GPM 48 Hrs

Disinfected? Capped?

7. Grout or Other Sealing Material

Method	Kind of Sealing Material	From (ft.)	To (ft.)	# Sacks Cement
	NEAT CEMENT	surface	580.0	

12. Did you notify the owner of the need to permanently abandon and fill all unused wells on this property? If no, explain

13. Initials of Well Constructor or Supervisory Driller: RNM Date Signed

Initials of Drill Rig Operator (Mandatory unless same as above) Date Signed

WELL # 9

Notice: Completion of this report is required by chs. 100, 281, 283, 289, 291-293, 295, and 299, Wis. Stats., and ch. NR 141, Wis. Adm. Code. In accordance with chs. 281, 289, 291-293, 295, and 299, Wis. Stats., failure to file this form may result in a forfeiture of between \$10-25,000, or imprisonment for up to one year, depending on the program and conduct involved. Personally identifiable information on this form is not intended to be used for any other purpose. Return form to the appropriate DNR office and bureau. See instructions on reverse for more information.

Verification Only of Fill and Seal

Route to:  
 Drinking Water     Watershed/Wastewater     Remediation/Redevelopment  
 Waste Management     Other: \_\_\_\_\_

1. Well Location Information				2. Facility / Owner Information			
County	WI Unique Well # of Removed Well	Map #	Facility Name	New Berlin, City of			
Waukesha	E 029411	1105	Facility ID (FID or PWS)	268021710			
Latitude / Longitude (Degrees and Minutes)	Method Code (see instructions)		License/Permit/Monitoring #	920548			
42.57.073 N	G P S 008		Original Well Owner	New Berlin			
88.05.946 W	Section	Township	Range	<input checked="" type="checkbox"/> E <input type="checkbox"/> W			
N 1/4 NW 1/4 SE	26	6 N	20	Present Well Owner			
or Gov't Lot #				New Berlin			
Well Street Address				Mailing Address of Present Owner			
Small Road				16450 West National Ave			
Well City / Village or Town	Well ZIP Code		City of Present Owner	State	ZIP Code		
New Berlin	53151		New Berlin	WI	53151		
Subdivision Name	Lot #						

Reason for Removal From Service: Milwaukee Water

WI Unique Well # of Replacement Well: \_\_\_\_\_

3. Well / Drillhole / Borehole Information				4. Pump, Liner, Screen, Casing & Sealing Material			
<input type="checkbox"/> Monitoring Well	Original Construction Date (mm/dd/yyyy)			Pump and piping removed?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
<input checked="" type="checkbox"/> Water Well	June 17, 1993			Liner(s) removed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
<input type="checkbox"/> Borehole / Drillhole	If a Well Construction Report is available, please attach.			Screen removed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
Construction Type:			Casing left in place?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	
<input checked="" type="checkbox"/> Drilled	<input type="checkbox"/> Driven (Sandpoint)	<input type="checkbox"/> Dug	Was casing cut off below surface?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> N/A	
<input type="checkbox"/> Other (specify): _____			Did sealing material rise to surface?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	
Formation Type:			Did material settle after 24 hours?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	
<input type="checkbox"/> Unconsolidated Formation	<input checked="" type="checkbox"/> Bedrock			If yes, was hole retopped?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Total Well Depth From Ground Surface (ft.)	Casing Diameter (in.)			If bentonite chips were used, were they hydrated with water from a known safe source?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
342	12			Required Method of Placing Sealing Material			
Lower Drillhole Diameter (in.)	Casing Depth (ft.)			<input checked="" type="checkbox"/> Conductor Pipe-Gravily	<input type="checkbox"/> Conductor Pipe-Pumped		
12	70			<input type="checkbox"/> Screened & Poured (Bentonite Chips)	Other (Explain): _____		
Was well annular space grouted?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	Sealing Materials			
If yes, to what depth (feet)?	Depth to Water (feet)			<input type="checkbox"/> Neat Cement Grout	<input type="checkbox"/> Clay-Sand Slurry (11 lb./gal. w.)		
70	27			<input checked="" type="checkbox"/> Sand-Cement (Concrete) Grout	<input type="checkbox"/> Bentonite-Sand Slurry " "		
				<input type="checkbox"/> Concrete	<input type="checkbox"/> Bentonite Chips		
				For Monitoring Wells and Monitoring Well Boreholes Only:			
				<input type="checkbox"/> Bentonite Chips	<input type="checkbox"/> Bentonite - Cement Grout		
				<input type="checkbox"/> Granular Bentonite	<input type="checkbox"/> Bentonite - Sand Slurry		

6. Material Used To Fill Well / Drillhole			
From (ft.)	To (ft.)	No. Yards, Sacks Sealant or Volume (circle one)	Mix Ratio or Mud Weight
Surface	342	11.5 yds	1:1
Sand Cement Grout			

6. Comments

7. Supervision of Work				DNR Use Only	
Name of Person or Firm Doing Filling & Sealing	License #	Date of Filling & Sealing (mm/dd/yyyy)	Date Received	Noted By	
Water Well Solutions, Inc	6685	4/25/2012			
Street or Route	Telephone Number		Comments		
18700 36051 Mapleton St.	9201474-4777				
City	State	ZIP Code	Signature of Person Doing Work	Date Signed	
Oconomowoc	WI	53066	[Signature]	5-3-12	

WISCONSIN UNIQUE WELL NUMBER  
SOURCE: WELL CONSTRUCTION

EQ941

State of Wisconsin Water Systems Code  
Department of Natural Resources, Box 7921  
Madison, WI 537  
FORM 5300-11A  
(Rev 12/80)

Property Owner: NEW BERLIN  
Telephone Number: 414 - 788 - 8610  
Mailing Address: 3805 S CASPER  
City: NEW BERLIN State: WI Zip Code: 53151  
County of Well Location: 68 WAUKESHA SE  
Co Well Permit No: [blank] Well Completion Date: June 17, 1993

1. Well Location: C of NEW BERLIN  
Depth: 343 FT  
Street Address or Road Name and Number: SMALL RD  
Subdivision Name: [blank] Lot#: [blank] Block #: [blank]

Well Constructor: LAYNE NORTHWEST License #: 582 Facility ID (Public): 268021710  
Address: W229 N5005 DUPLAINVI Public Well Plan Approval #: 920548  
City: PEWAUKEE State: WI Zip Code: 53072 Date of Approval: 05/01/1992  
Nearest Permanent Well #: 1105 Common Well #: 009 60 gpm/ft

Gov't Lot Section: 26 T 6 N R 20 E or NW 1/4 of SE 1/4 of  
Latitude: 42 Deg 57.0082 Min Longitude: 88 Deg 5.887 Min  
2. Well Type: 1 (New) 1=New 2=Replacement 3=Reconstruction  
Reason for replaced or reconstructed Well? [blank]

Well Serves: # of homes and or CITY (eg: barn, restaurant, church, school, industry, etc.)  
M M=Main U=UM N=NonCom P=Private Z=Other X=NonPot A=Artes L=Leak H=Drillhole  
High Capacity Well? Y Property? Y

1 1=Drilled 2=Driven Point 3=Jetted 4=Other

4. Is the well located upslope or side-slope and not downslope from any contamination sources, including those on neighboring properties?  
Well located in floodplain? [blank]  
Distance in feet from well to nearest: (including proposed)  
1. Landfill 2. Building Overhang 3. 1=Septic 2= Holding Tank 4. Sewage Absorption Unit 5. Nonconforming Pit 6. Buried Home Heating Oil Tank 7. Buried Petroleum Tank 8. 1=Shoreline 2= Swimming Pool  
9. Downspout/ Yard Hydrant 10. Privy 11. Foundation Drain to Clearwater 12. Foundation Drain to Sewer 13. Building Drain 1=Cast Iron or Plastic 2=Other 14. Building Sewer 1=Gravity 2=Pressure 1=Cast Iron or Plastic 2=Other 15. Collector Sewer: \_\_\_ units \_\_\_ in. diam. 16. Clearwater Sump 17. Wastewater Sump 18. Paved Animal Barn Pen 19. Animal Yard or Shelter 20. Silo 21. Barn Gutter 22. Manure Pipe 1=Gravity 2=Pressure 1=Cast Iron or Plastic 2=Other 23. Other manure Storage 24. Ditch 25. Other NR 812 Waste Source

Drillhole Dimensions and Construction Method

Dia. (in.)	From To		Construction Method
	(ft)	(ft)	
18.0	surface	70	1. Rotary - Mud Circulation
12.0	70	342	2. Rotary - Air 3. Rotary - Air and Foam 4. Drill-Through Casing Hammer 5. Reverse Rotary 6. Cable-tool Bit ___ in. dia. 7. Temp. Outer Casing ___ in. dia. depth ft. Removed? Other

Geology Log

Geology Codes	Type, Caving/Noncaving, Color, Hardness, etc	From (ft.)	To (ft.)
K_C	BLACK DIRT	0	5
T.CG	BROWN CLAY WITH BOULDERS	5	10
Z	CLAY WITH GRAVEL	10	20
ZG	CLAY AND GRAVEL WITH	20	29
G_L	GRAY LIME STONE	29	70
L	WHITE LIME STONE	70	160
T_L	LIGHT BROWN LIME STONE	160	210
G_L	GRAY LIME STONE	210	220
T_L	BROWN LIMESTONE	220	329
H	SHALE	329	343

Casing Liner Screen

Dia. (in.)	Material, Weight, Specification Manufacturer & Method of Assembly	From (ft.)	To (ft.)
12.0	8L NEW STEEL P.E. 49 50 LB WELDED	surface	70

9. Static Water Level: 8.0 feet B ground surface A=Above B=Below  
11. Well Is: 24 in. A=Above B=Below  
10. Pump Test: Pumping level 132.0ft. below surface Pumping at 750 GPM 12.0 hrs  
Developed? Y Disinfected? Y Capped? Y

7. Grout or Other Sealing Material  
Method: TREMIE PUMPED Kind of Sealing Material: NEAT CEMENT  
From (ft.): surface To (ft.): 70.0 # Sacks of Cement: 67 S

12. Did you notify the owner of the need to permanently abandon and fill all unused wells on this property? If no, explain  
13. Initials of Well Constructor or Supervisory Driller: VVM Date Signed: 5/19/93  
Initials of Drill Rig Operator (Mandatory unless same as above): [blank] Date Signed: [blank]

4

WELL # 10

Well / Drillhole / Borehole Filling & Sealing

Form 3300-005 (R 4/08)

Notice: Completion of this report is required by chs. 160, 281, 283, 289, 291-293, 295, and 299, Wis. Stats., and ch. NR 141, Wis. Adm. Code. In accordance with chs. 281, 289, 291-293, 295, and 299, Wis. Stats., failure to file this form may result in a forfeiture of between \$10-26,000, or imprisonment for up to one year, depending on the program and conduct involved. Personally identifiable information on this form is not intended to be used for any other purpose. Return form to the appropriate DNR office and bureau. See instructions on reverse for more information.

Verification Only of Fill and Seal

Route to:  
 Drinking Water     Watershed/Wastewater     Remediation/Redevelopment  
 Waste Management     Other: \_\_\_\_\_

1. Well Location Information				2. Facility / Owner Information			
County <b>Waukesha</b>	WI Unique Well # of Removed Well <b>NR 401</b>	Map # <b>2285</b>		Facility Name <b>New Berlin, City of</b>			
Latitude / Longitude (Degrees and Minutes) <b>42.52.09.3 N</b>		Method Code (see instructions) <b>GPS 008</b>		Facility ID (FID or PWS) <b>268021710</b>			
<b>88.06422 W</b>				License/Permit/Monitoring # <b>961408</b>			
1/4 SW or Gov't Lot #	1/4 NW	Section <b>26</b>	Township <b>6 N</b>	Range <b>20 W</b>	Original Well Owner <b>New Berlin</b>		
Well Street Address <b>Mooreland Road</b>				Present Well Owner <b>New Berlin</b>			
City/Village or Town <b>New Berlin</b>		Well ZIP Code <b>53151</b>		Mailing Address of Present Owner <b>16450 West National Ave</b>			
Subdivision Name		Lot #		City of Present Owner <b>New Berlin</b>	State <b>WI</b>	ZIP Code <b>53151</b>	

Reason for Removal From Service: **Milwaukee Water**    WI Unique Well # of Replacement Well: \_\_\_\_\_

3. Well / Drillhole / Borehole Information				4. Pump, Liner, Screen, Casing & Sealing Material			
<input type="checkbox"/> Monitoring Well	Original Construction Date (mm/dd/yyyy) <b>9-23-1996</b>			Pump and piping removed?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
<input checked="" type="checkbox"/> Water Well	If a Well Construction Report is available, please attach.			Liner(s) removed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
<input checked="" type="checkbox"/> Borehole / Drillhole				Screen removed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
Construction Type:				Casing left in place?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
<input checked="" type="checkbox"/> Drilled	<input type="checkbox"/> Driven (Sandpoint)	<input type="checkbox"/> Dug		Was casing cut off below surface?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	<input type="checkbox"/> N/A
<input type="checkbox"/> Other (specify): _____				Did sealing material rise to surface?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Formation Type:				Did material settle after 24 hours?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
<input type="checkbox"/> Unconsolidated Formation	<input checked="" type="checkbox"/> Bedrock			If yes, was hole relapped?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Total Well Depth From Ground Surface (ft.) <b>345</b>	Casing Diameter (in.) <b>14</b>			If bentonite chips were used, were they hydrated with water from a known safe source?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input checked="" type="checkbox"/> N/A
Lower Drillhole Diameter (in.) <b>13.3</b>	Casing Depth (ft.) <b>68</b>			Required Method of Placing Sealing Material			
Was well annular space grouted?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Unknown	<input checked="" type="checkbox"/> Conductor Pipe-Gravity	<input type="checkbox"/> Conductor Pipe-Pumped		
If yes, to what depth (feet)? <b>68</b>	Depth to Water (feet) <b>32</b>			<input type="checkbox"/> Screened & Poured (Bentonite Chips)	<input type="checkbox"/> Other (Explain): _____		
				Sealing Materials			
				<input type="checkbox"/> Noal Cement Grout	<input type="checkbox"/> Clay-Sand Slurry (11 lb./gal. wt.)		
				<input checked="" type="checkbox"/> Sand-Cement (Concrete) Grout	<input type="checkbox"/> Bentonite-Sand Slurry " "		
				<input type="checkbox"/> Concrete	<input type="checkbox"/> Bentonite Chips		
				For Monitoring Wells and Monitoring Well Boreholes Only:			
				<input type="checkbox"/> Bentonite Chips	<input type="checkbox"/> Bentonite - Cement Grout		
				<input type="checkbox"/> Granular Bentonite	<input type="checkbox"/> Bentonite - Sand Slurry		

5. Material Used To Fill Well / Drillhole			
From (ft.) <b>Surface</b>	To (ft.) <b>345</b>	No. Yards, Sacks Sealant or Volume (circle one) <b>11 yds.</b>	Mix Ratio or Mud Weight <b>1:1</b>

6. Comments

7. Supervision of Work				DNR Use Only	
Name of Person or Firm Doing Filling & Sealing <b>Water Well Solutions, Inc.</b>	License # <b>6685</b>	Date of Filling & Sealing (mm/dd/yyyy) <b>4-26-2012</b>	Date Received	Noted By	
Street or Route <b>N87W36051 Mapleton St.</b>		Telephone Number <b>(920) 474-4777</b>	Comments		
City <b>Oconomowoc</b>	State <b>WI</b>	ZIP Code <b>53066</b>	Signature of Person Doing Work <i>[Signature]</i>	Date Signed	

UNIQUE WELL NUMBER  
SOURCE: WELL CONSTRUCTION

MK401

Department of Natural Resources, Box 7921  
Madison, WI 537  
FORM 5300-17A  
(Rev 12/00)

Property Owner: NEW BERLIN Telephone Number: 414 - 786 - 7086  
 Mailing Address: 16450 W NATIONAL AVE  
 City: NEW BERLIN State: WI Zip Code: 53161  
 County of Well Location: 68 WAUKESHA SE  
 Well Permit No: W Well Completion Date: October 17, 1997

1. Well Location: C of NEW BERLIN Depth: 346 FT  
 Street Address or Road Name and Number: MOORLAND RD  
 Subdivision Name: Lot#: Block #

Well Constructor: LAYNE CHRISTENSEN License #: 582 Facility ID (Public): 268021710  
 Address: W229 N5005 DUPLAINVI Public Well Plan Approval #: 961408  
 City: PEWAUKEE State: WI Zip Code: 53072 Date of Approval: 09/23/1998  
 Principal Well #: 2285 Common Well #: 010 43 gpm/ft

Gov't Lot or SW 1/4 of NW 1/4 of Section 26 T 6 N R 20 E  
 Latitude Deg. 42 Min. 67.2102 Longitude Deg. 88 Min. 6.3621  
 2. Well Type: 1 (=New) 2=Replacement 3=Reconstruction  
 of previous unique well # constructed in 0  
 Reason for replaced or reconstructed Well? WATER SUPPLY

1. Well Serves # of homes and or CITY (eg: barn, restaurant, church, school, industry, etc.)  
 M M=Main O=OTM N=NonCom P=Private Z=Other X=NonPat A=Anode L=Loop H=Drillhole  
 High Capacity Well? Y Property? Y

1 1=Drilled 2=Driven Point 3=Jetted 4=Other

4. Is the well located upslope or sideslope and not downslope from any contamination sources, including those on neighboring properties? Y  
 Well located in floodplain? N  
 Distance in feet from well to nearest: (including proposed)  
 1. Landfill  
 2. Building Overhang  
 3. 1=Septic 2= Holding Tank  
 4. Sewage Absorption Unit  
 5. Nonconforming Pit  
 6. Buried Home Heating Oil Tank  
 7. Buried Petroleum Tank  
 8. 1=Shoreline 2= Swimming Pool  
 9. Downspout/ Yard Hydrant  
 10. Privy  
 11. Foundation Drain to Clearwater  
 12. Foundation Drain to Sewer  
 13. Bulkling Drain  
 1=Cast Iron or Plastic 2=Other  
 14. Bulkling Sewer 1=Gravity 2=Pressure  
 1=Cast Iron or Plastic 2=Other  
 15. Collector Sewer: \_\_\_ units \_\_\_ in. diam.  
 16. Clearwater Sump  
 17. Wastewater Sump  
 18. Paved Animal Barn Pen  
 19. Animal Yard or Shelter  
 20. Silo  
 21. Barn Cutter  
 22. Manure Pipe 1=Gravity 2=Pressure  
 1=Cast Iron or Plastic 2=Other  
 23. Other manure Storage  
 24. Ditch  
 25. Other NR 812 Waste Source

7. Drillhole Dimensions and Construction Method

Dia. (in.)	From To		Upper Enlarged Drillhole	Lower Open Bedrock
	(ft)	(ft)		
18.0	surface	68	X -- 1. Rotary - Mud Circulation	
			-- 2. Rotary - Air	
			-- 3. Rotary - Air and Foam	
			-- 4. Drill-Through Casing Hammer	
			-- 5. Reverse Rotary	
			-- 6. Cable-tool Bit ___ in. dia.	
			-- 7. Temp. Outer Casing ___ in. dia. depth ft.	
			Removed?	
			Other	

8. Geology

Geology Codes	Type, Caving/Noncaving, Color, Hardness, etc	From (ft.)	To (ft.)
CG	CLAY WITH STONES	0	38
ZL	LAYERS OF LIMESTONE W CLAY	38	69
T_L	TAN LIMESTONE	69	175
G_L	GRAY LIMESTONE	175	195
T_L	TAN LIMESTONE	195	330
G_L	GRAY LIMESTONE	330	340
G_H	GRAY SHALE	340	345

9. Casing Liner Screen Material, Weight, Specification

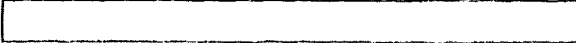
Dia. (in.)	Material, Weight, Specification	From (ft.)	To (ft.)
14.0	DL NEW STEE P E WELDED A 53 GRB 54 57 LB VICTORY	surface	68

9. Static Water Level: 32.0 feet B ground surface ..=Above B=Below  
 11. Well Is: A Grade 24 in. A=Above B=Below  
 10. Pump Test: Pumping level 195.0ft. below surface  
 Pumping at 699.0GPM 48.0lts  
 Developed? Y Disinfected? Y Capped? Y

7. Grout or Other Sealing Material

Method	Material	From (ft.)	To (ft.)	# Sacks Cement
	BARDEN HEAD PUMPED Kind of Sealing Material			
	NEAT CEMENT	surface	68.0	75 S

12. Did you notify the owner of the need to permanently abandon and fill all unused wells on this property? If no, explain  
 13. Initials of Well Constructor or Supervisory Driller: WM Date Signed: 1/9/98  
 Initials of Drill Rig Operator (Mandatory unless same as above): Date Signed:



# City of New Berlin Utility

## Hydrant Flushing Data

### Water flushed in gallons

	Spring-Groundwater	Spring-Milwaukee Water	Fall - Groundwater	Fall - Milwaukee Water	Annual Total
2003	15,650,100		14,659,100		30,309,200
2004	16,279,900		15,112,000		31,391,900
2005	18,417,200		8,477,300	4,851,500	31,746,000
2006	10,502,600	3,674,900	7,477,600	2,773,500	24,428,600 *
2007	4,631,400	2,749,900	6,919,600	2,847,800	17,148,700
2008	6,464,000	3,074,800	8,542,200	2,827,500	20,908,500
2009	5,421,100	3,365,600		5,721,000	14,507,700 **
2010		5,591,700		4,115,375	9,707,075
2011		5,089,600		5,207,800	10,297,400
2012		5,207,800		5,073,000	10,280,800
2013		4,554,200		4,844,600	9,398,800
2014		4,905,300		4,325,800	9,231,100
2015		5,093,700		4,971,800	10,065,500
2016		5,230,000		5,441,700	10,671,700
2017		4,954,500		5,066,300	10,020,800
2018		5,438,500		5,285,300	10,723,800
2019		6,224,200		5,578,400	11,802,600
2020		5,609,300		4,478,430	10,087,730

\*Note: Milwaukee Water is pumped to Eastern portion of service area starting in July 2005

\*\*Note: Milwaukee Water is pumped to entire service area starting in July 2009

Significant drops of water usage were noted in 2006 and 2010 following the switch to Milwaukee Water.

Each hydrant is now flushed once each year - either spring or fall since the groundwater wells were abandoned.



# PRESS RELEASE

City of New Berlin • 3805 S. Caspar Drive • New Berlin, Wisconsin 53151-0921 • (262)706-8610 • [www.newberlin.org](http://www.newberlin.org)

## For Immediate Release

Date: July 9, 2012  
Contact: Jim Hart, Utility Supervisor  
City of New Berlin Water Utility  
16450 W National Ave  
New Berlin, WI 53151-5510  
Phone: 262-786-7086

### SPRINKLING SCHEDULE ISSUED

By order of Jim Hart, City of New Berlin Water Utility Supervisor due to extremely dry conditions and unusually high temperatures, we are experiencing higher than normal water use for lawn sprinkling. *Effective immediately* the City of New Berlin has issued a lawn sprinkling schedule for New Berlin Water Utility customers until further notice. Please follow the Lawn Sprinkling Water Conservation Schedule as follows:

Water only from 6:00 p.m. to 10:00 p.m. on Even calendar dates or Odd calendar dates, depending on your address. (i.e. If your address is 16450, please water on even calendar dates - July 10th, 12th, 14th etc.)

Water Use Restriction is authorized by Ordinance 2076 and section 267-5 of the Municipal Code of the City of New Berlin.

The purpose of this schedule is to insure an adequate water supply for public safety concerns, especially fire fighting and other emergency uses. High water consumption caused by lawn sprinkling could draw City reserves down to the point that we potentially could not provide enough water for fire fighting.

Individuals who are trying to establish a new lawn should contact the Utility office at (262) 786-7086 for a Special Use Permit. There is no charge for this Permit.

Hand held watering of flowers and small gardens are permitted; however, hoses must not be left unattended.

If you have any questions, please contact the Utility Office at (262) 786-7086 between the hours of 7:00 a.m. and 3:30 p.m. After hours, leave a message.

#

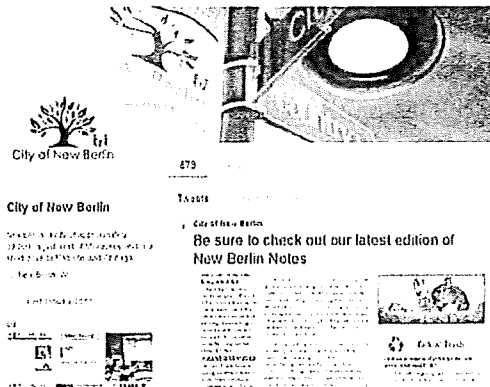
cc: Aldermen  
Media



# STAY CONNECTED



Stay connected to the City of New Berlin! Keep up-to-date with the latest happenings from your home computer, tablet or mobile device! You can get election events, City meeting news and community events to your e-mail or cell phone! The City Leaflet/New Berlin Notes is another great way to receive important information and updates! This briefing helps to strengthen the City's initiative to increase government transparency and open communication with our residents. To sign up for any of these please go to the City's website, [www.newberlin.org](http://www.newberlin.org), by using the "Notify Me" module.



"Notify Me" is simple and easy to use! Go to the City's home page at [www.newberlin.org](http://www.newberlin.org) and click on the "Notify Me" icon to sign-up.

Online Payment Meeting Minutes prior to March 1, 2011

Notify Me

Recreation Program Registration

## Job Opportunities

You can now apply on-line for job openings at the City of New Berlin! Visit [www.newberlin.org](http://www.newberlin.org) to view openings.

### HYDRANT FLUSHING

Spring: April 13th-May 15th  
 Fall: September 7th-October 16th  
 Water Utility Crews will be performing maintenance within the water system at this time. Questions please call (262)786-7086.

### METER READING

2nd Quarter: May 12th-June 4th  
 3rd Quarter: August 18th-September 4th  
 All personnel will have ID badges and vehicles marked City of New Berlin. Please bring pets inside. Questions please call (262)786-7086.

**THE CITY OF NEW BERLIN WOULD LIKE TO WELCOME THE FOLLOWING NEW BUSINESSES:**

- Acuity Foam**  
2361 S. Commerce Drive
- Badger Lighting & Signs**  
16271 W. Lincoln Avenue
- Capital Heating**  
16920 W. Cleveland Avenue
- Children's Orchard**  
14145 W. Greenfield Avenue
- Chiropractic Care Center of New Berlin**  
3333 S. Sunny Slope Road
- Gleichman Summer**  
2226 W. 162nd Street
- Next Step Day In Services, LLC**  
2616-2620 S. 162nd Street
- OSG Billing Services**  
2471 S. Commerce Drive
- PRN Rx**  
17755 W. Liberty Lane
- Ron Opichka State Farm Office**  
14027 W. Greenfield Avenue
- RSG Construction**  
16813 W. Greenfield Avenue
- Subway (inside Walmart)**  
15205 W. Greenfield Avenue

**THANK YOU FOR CHOOSING OUR CITY!**



[Home](#) > [Departments](#) > [Streets](#) > [Recycling Center and Trash Information](#) > Rain Garden Display

## Rain Garden Display

Are you looking to install a rain garden in your yard?

The Waukesha County Website has information on where to purchase rain barrels and information on rain gardens For more [info](#)

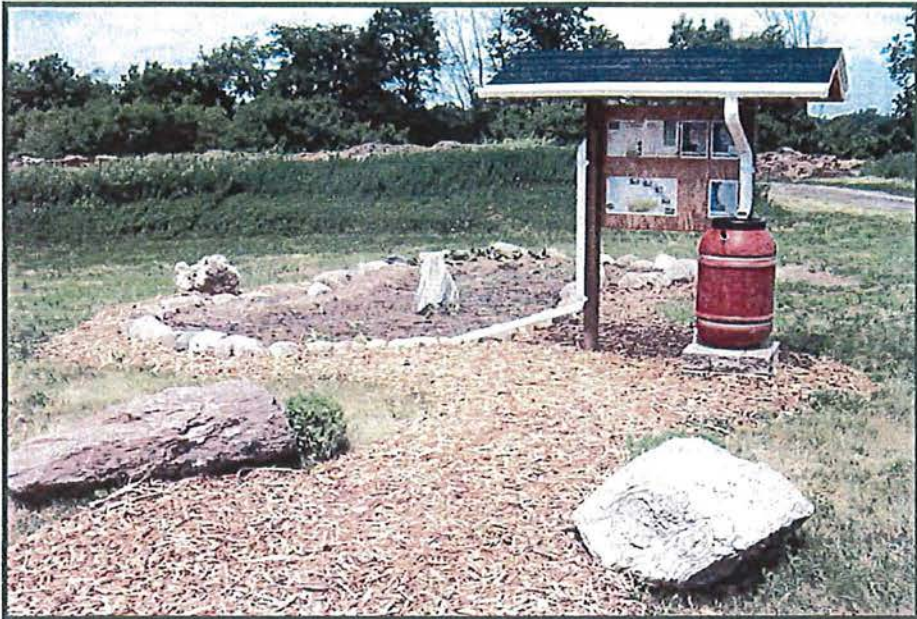
The Root-Pike Win Group has information on the [Rain Garden Initiative](#) Program

You can find an example of a rain garden at the Recycling Center.

The Rain Garden was built by Street Department Employees Tom Koss, Steve Brooks and Pat Subel, and plants donated by Tom Koss. All plants used are local native Wisconsin Prairie plants.



There are reference materials available through the [Wisconsin DNR website](#).



Rain Garden - finished view. [Rain barrels](#) can be purchased through MMSD



[Layout and list of plants](#) at Recycling Center

Rain Garden List

OBJECTID	ID	TYPE	TAXKEY	ADDRESS	ADDRESS ST
174	BPD304221001	Rain Garden	1237996	15885	NATIONAL AVE
198	BPC512271001	Rain Garden	1257994001	5055	EMMER DR
207	BPC516334001	Rain Garden	1284987	17455	SMALL RD
220	BPU108011001	Rain Garden	1153071	1627	124TH ST
259	BPR212123006	Rain Garden	1199974001	2950	SUNNY SLOPE RD
130	BPP720074001	Bioretention	1180996	2955	JOHNSON RD
139	BPP712094003	Bioretention	1188992001	2815	CALHOUN RD
141	BPD312101002	Bioretention	1189016	2601	MOORLAND RD
160	BPD304143013	Bioretention	1207986001	15450	NATIONAL AVE
167	BPP709221001	Bioretention	1212991001	16000	NATIONAL AVE
179	BPP301224002	Bioretention	1240999	4315	MOORLAND RD
197	BPC506271008	Bioretention	1257989004	4935	MOORLAND RD
201	BPC501274002	Bioretention	1260997	15700	SMALL RD
204	BPP703294001	Bioretention	1268994006	5120	RACINE AVE
205	BPP703294002	Bioretention	1268994006	5120	RACINE AVE
214	BPR249364006	Bioretention	1296999003	12601	JANESVILLE RD
218	BPD315033005	Bioretention	1163997001	16555	ROGERS DR
219	BPD315033004	Bioretention	1163997001	16555	ROGERS DR

4197 S REGAL CT

07/26/2012 14:36  
9740fsal

CITY OF NEW BERLIN  
UB Consumption History Report

PG 1  
utdmcing

Account #	Service	Man Meter #	Customer Name	Cd	Read Date	By	Bill#	Parcel Curr Read	Usage Repl	Usage Billed	Location	Usage Charge Amt	Billed Amt	Status
1044030			301884		OCCUPANT			1242336						CURRENT
1101	1	BADG05051801		A	05/22/2012		31720	5	5	2	7	43.04	215.16	70
1101	1	BADG05051801		A	03/13/2012		31720	312	2	2	0	43.04	215.16	70
1101	1	BADG05051801		A	02/24/2012		11722	310	7	0	7	43.04	215.16	101
1101	1	BADG05051801		A	11/15/2011		71723	303	9	0	9	50.96	226.92	84
1101	1	BADG05051801		A	06/23/2011		51725	294	10	0	10	54.92	232.81	88
1101	1	BADG05051801		A	05/27/2011		31725	284	8	0	8	47.00	221.04	91
1101	1	BADG05051801		A	02/25/2011		11725	276	15	0	15	72.05	259.56	101
1101	1	BADG05051801		A	11/16/2010		71725	261	12	0	12	61.76	228.34	77
1101	1	BADG05051801		A	08/31/2010		51725	249	10	0	10	54.90	217.98	95
1101	1	BADG05051801		A	05/23/2010		31757	239	11	0	11	58.33	225.16	85
1101	1	BADG05051801		A	03/04/2010		11733	228	10	0	10	54.90	217.98	106
1101	1	BADG05051801		A	11/18/2009		71733	218	7	0	7	44.61	202.44	71
1101	1	BADG05051801		A	09/08/2009		51733	211	10	0	10	52.46	215.54	98
1101	1	BADG05051801		A	06/02/2009		31733	201	10	0	10	48.18	211.26	92
1101	1	BADG05051801		A	03/02/2009		11732	191	15	0	15	62.33	334.15	98
1101	1	BADG05051801		A	11/24/2008		71731	176	14	0	14	55.50	229.57	83
1101	1	BADG05051801		A	09/02/2008		51730	162	15	0	15	62.33	230.65	102
1101	1	BADG05051801		A	05/23/2008		31730	147	13	0	13	56.67	224.99	78
1101	1	BADG05051801		A	03/06/2008		11731	134	13	0	13	56.67	224.99	99
1101	1	BADG05051801		A	11/28/2007		71730	121	13	0	13	56.67	224.99	93
1101	1	BADG05051801		A	08/27/2007		51731	108	8	0	8	42.52	202.10	89
1101	1	BADG05051801		A	05/30/2007		31730	100	10	0	10	47.05	210.13	84
1101	1	BADG05051801		A	03/07/2007		11726	90	13	0	13	55.54	223.86	86
1101	1	BADG05051801		A	12/11/2006		65722	77	11	0	11	49.88	214.71	97
1101	1	BADG05051801		A	09/05/2006		51719	66	13	0	13	55.54	223.86	105
1101	1	BADG05051801		A	05/23/2006		31709	53	9	0	9	44.22	205.55	75
1101	1	BADG05051801		A	03/09/2006		11707	44	13	0	13	55.54	223.86	90
1101	1	BADG05051801		A	12/09/2005		61701	31	11	0	11	49.88	214.71	90
1101	1	BADG05051801		A	09/10/2005		45700	20	11	0	11	49.88	211.21	94
1101	1	BADG05051801		A	06/08/2005		31699	9	9	1	10	40.10	203.18	86
1101	1	BADG05051801		A	03/14/2005		31699	2,395	1	1	0	40.10	203.18	85
1101	1	BADG05051801		A	03/09/2005		11699	2,394	9	0	9	37.89	199.22	84
1101	1	BADG05051801		A	12/15/2004		90001694	2,385	11	0	11	42.31	207.14	91
1101	1	BADG05051801		A	09/15/2004		10111030	2,374	11	0	0	42.31	207.14	92
1101	1	BADG05051801		A	09/15/2004		1723	2,374	11	0	0	.00	.00	92

13

Toilet Rebate Program- Example of  
Consumption History reductions  
2 Low Flow Toilets installed March 2011

3715 S 158TH ST

07/26/2012 14:44  
9740fcal

CITY OF NEW BERLIN  
UB Consumption History Report

PG 1  
utdanding

Account# Service	Man Meter #	Customer	Name	Cd	Read Date	By	Bill#	Parcel Curr Read	Usage	Repl Usage	Location Billed Usage	Charge Amt	Billed Amt	Status Days
<del>10260680</del>		303918	OCCUPANT					1212083						CURRENT
1101	1	BRDG06177650		A	05/31/2012		33704	1,232	15	0	15	74.72	262.23	87
1101	1	BRDG06177650		A	03/05/2012		13706	1,217	18	0	18	86.60	279.88	104
1101	1	BRDG06177650		A	11/22/2011		73707	1,199	15	0	15	74.72	262.23	90
1101	1	BRDG06177650		A	08/24/2011		53709	1,184	16	0	16	78.68	269.11	89
1101	1	BRDG06177650		A	05/27/2011		33710	1,168	17	0	17	82.64	273.99	83
1101	1	BRDG06177650		A	02/28/2011		13710	1,151	35	0	35	140.65	366.63	96
1101	1	BRDG06177650		A	11/24/2010		73710	1,116	28	0	28	116.64	311.20	82
1101	1	BRDG06177650		A	09/03/2010		53710	1,088	33	0	33	133.79	337.09	98
1101	1	BRDG06177650		A	05/28/2010		33743	1,055	28	0	28	116.64	311.20	81
1101	1	BRDG06177650		A	03/08/2010		13719	1,027	33	0	33	133.79	337.09	105
1101	1	BRDG06177650		A	11/23/2009		73719	994	25	0	25	106.35	295.66	82
1101	1	BRDG06177650		A	09/02/2009		53719	969	34	0	34	129.74	319.05	93
1101	1	BRDG06177650		A	06/01/2009		33719	935	32	0	32	110.44	311.99	95
1101	1	BRDG06177650		A	02/25/2009		13718	903	25	0	25	90.63	279.94	86
1101	1	BRDG06177650		A	12/01/2008		73717	878	23	0	23	84.97	270.78	87
1101	1	BRDG06177650		A	09/05/2008		53716	855	28	0	28	99.12	288.43	101
1101	1	BRDG06177650		A	05/27/2008		33716	827	24	0	24	87.80	275.36	81
1101	1	BRDG06177650		A	03/07/2008		13717	803	25	0	25	90.63	279.94	100
1101	1	BRDG06177650		A	11/28/2007		73716	778	21	0	21	79.31	261.62	84
1101	1	BRDG06177650		A	09/05/2007		53717	757	25	0	25	90.63	272.94	103
1101	1	BRDG06177650		A	05/25/2007		33717	732	20	0	20	75.35	255.92	86
1101	1	BRDG06177650		A	02/28/2007		13713	712	21	0	21	78.18	260.49	83
1101	1	BRDG06177650		A	12/07/2006		67709	691	22	0	22	81.01	265.07	97
1101	1	BRDG06177650		A	09/01/2006		53706	669	2	22	24	86.67	270.73	11
1101	1	BRDG06177650		A	08/21/2006		53706	667	22	22	0	86.67	270.73	11
1101	1	BRDG06177650		A	05/24/2006		33696	645	16	0	16	64.03	237.60	77
1101	1	BRDG06177650		A	03/08/2006		13694	629	22	0	22	81.01	265.07	90
1101	1	BRDG06177650		A	12/03/2005		63629	607	20	0	20	75.35	255.92	86
1101	1	BRDG06177650		A	09/03/2005		47688	587	28	0	28	97.99	292.55	85
1101	1	BRDG06177650		A	06/10/2005		33687	559	38	0	38	101.17	313.21	94
1101	1	BRDG06177650		A	03/08/2005		13687	521	32	0	32	88.72	290.27	83
1101	1	BRDG06177650		A	12/15/2004		90003622	499	35	0	35	95.35	302.15	91
1101	1	BRDG06177650		A	09/15/2004		10260680	454	37	0	0	99.23	288.54	92
1101	1	BRDG06177650		A	09/15/2004		3719	454	37	0	0	.00	.00	92

14

Toilet Rebate Program - Example of  
Consumption History reductions.  
2 Low Flow Toilets installed April 2011

13411 W NORTH LANE

07/25/2012 14:52  
9740fsal

CITY OF NEW BERLIN  
UB Consumption History Report

PG 1  
utanding

Account #	Service	Man Meter #	Customer Name	Cd	Read Date	By	Bill#	Parcel Curr Read	Usage	Repl Usage	Location Billed Usage	Charge Amt	Billed Amt	Status
10200882			302934		OCCUPANT			1203048						CURRENT
1101	1	BADG02097434	A	05/25/2012			32745	1,263	6	0	6	39.08	209.27	88
1101	1	BADG02097434	A	02/27/2012			12747	1,257	6	0	6	39.08	209.27	103
1101	1	BADG02097434	A	11/16/2011			72748	1,251	7	0	7	43.04	215.16	84
1101	1	BADG02097434	A	08/24/2011			52750	1,244	12	0	12	62.84	242.65	90
1101	1	BADG02097434	A	05/26/2011			32751	1,232	8	0	8	47.00	221.04	91
1101	1	BADG02097434	A	02/24/2011			12751	1,224	11	0	11	58.33	238.14	93
1101	1	BADG02097434	A	11/18/2010			72751	1,215	10	0	10	54.90	217.98	79
1101	1	BADG02097434	A	08/31/2010			52751	1,203	11	0	11	58.33	223.16	90
1101	1	BADG02097434	A	06/02/2010			32784	1,192	10	0	10	54.90	217.98	83
1101	1	BADG02097434	A	03/11/2010			12760	1,182	11	0	11	58.33	223.16	100
1101	1	BADG02097434	A	12/01/2009			72760	1,171	11	0	11	58.33	223.16	88
1101	1	BADG02097434	A	09/04/2009			52760	1,160	11	0	11	58.68	217.01	99
1101	1	BADG02097434	A	05/28/2009			32760	1,149	9	0	9	45.35	206.68	91
1101	1	BADG02097434	A	02/26/2009			12759	1,140	9	0	9	45.35	206.68	83
1101	1	BADG02097434	A	12/03/2008			72758	1,131	9	0	9	45.35	206.68	94
1101	1	BADG02097434	A	09/10/2008			52757	1,122	13	0	13	56.67	216.25	111
1101	1	BADG02097434	A	05/22/2008			32757	1,109	8	0	8	42.52	202.10	76
1101	1	BADG02097434	A	03/07/2008			12758	1,101	8	0	8	42.52	202.10	82
1101	1	BADG02097434	A	12/06/2007			72757	1,093	11	0	11	51.01	215.84	88
1101	1	BADG02097434	A	08/30/2007			52758	1,082	13	0	13	56.67	218.00	93
1101	1	BADG02097434	A	05/29/2007			32758	1,069	10	0	10	47.05	210.13	82
1101	1	BADG02097434	A	03/08/2007			12754	1,059	9	0	9	44.22	205.55	90
1101	1	BADG02097434	A	12/08/2006			65750	1,050	9	0	9	44.22	205.55	84
1101	1	BADG02097434	A	09/05/2006			52747	1,041	13	0	13	55.84	215.12	104
1101	1	BADG02097434	A	05/24/2006			32737	1,028	8	0	8	41.39	200.97	72
1101	1	BADG02097434	A	03/13/2006			12735	1,020	8	0	8	41.39	200.97	90
1101	1	BADG02097434	A	12/13/2005			62730	1,012	9	0	9	44.22	205.55	94
1101	1	BADG02097434	A	09/10/2005			46729	1,003	19	0	19	72.52	230.35	93
1101	1	BADG02097434	A	06/09/2005			32728	984	8	0	8	35.68	195.26	91
1101	1	BADG02097434	A	03/10/2005			12728	976	7	0	7	33.47	191.30	85
1101	1	BADG02097434	M	12/15/2004			90002725	969	12	0	12	44.52	211.10	91
1101	1	BADG02097434		09/15/2004			16200882	957	9	0	0	37.89	195.72	82
1101	1	BADG02097434		09/15/2004			2759	957	9	0	0	.00	.00	92

16

Toilet Rebate Program - Example of  
Consumption History reductions  
2 Low Flow Toilets installed April 2011

**4595 SOVEREIGN DR**

07/26/2012 14:55  
9740fsal

CITY OF NEW BERLIN  
UB Consumption History Report

PG 1  
utdnding

Account# Service	Man Meter #	Customer Name Cd Read Date By	Bill#	Parcel Curr Read	Usage Repl Usage	Location Billed Usage	Charge Amt	Status Billed Amt Days			
<u>10350180</u>		304891 OCCUPANT		124085				CURRENT			
1101	1	BRDG05020471	A 05/24/2012	34628	410	9	0	50.96	226.92	87	
1101	1	BRDG05020471	A 02/27/2012	14630	401	10	0	54.92	232.81	101	
1101	1	BRDG05020471	A 11/18/2011	74631	391	9	0	50.96	226.92	86	
1101	1	BRDG05020471	A 08/24/2011	54633	382	14	0	70.76	250.57	85	
1101	1	BRDG05020471	A 05/31/2011	34634	368	0	0	15.32	173.97	95	
1101	1	BRDG05020471	A 02/25/2011	14634	355	11	0	58.33	238.14	94	
1101	1	BRDG05020471	A 11/23/2010	74634	344	15	0	72.05	243.87	82	
1101	1	BRDG05020471	A 09/02/2010	54634	329	15	0	72.05	242.12	97	
1101	1	BRDG05020471	A 05/28/2010	34667	314	11	0	58.33	223.16	84	
1101	1	BRDG05020471	A 03/05/2010	14643	303	14	0	68.62	238.69	106	
1101	1	BRDG05020471	A 11/19/2009	74643	289	11	0	58.33	223.16	78	
1101	1	BRDG05020471	A 09/02/2009	54643	278	16	0	71.78	236.61	92	
1101	1	BRDG05020471	A 06/02/2009	34643	262	13	0	56.57	224.99	96	
1101	1	BRDG05020471	A 02/26/2009	14642	249	11	0	51.01	215.84	87	
1101	1	BRDG05020471	A 12/01/2008	74641	238	12	0	53.84	220.42	83	
1101	1	BRDG05020471	A 09/09/2008	54640	226	25	0	90.63	260.70	105	
1101	1	BRDG05020471	A 05/27/2008	34640	201	11	0	51.01	215.84	81	
1101	1	BRDG05020471	A 03/07/2008	14641	190	14	0	59.80	229.57	100	
1101	1	BRDG05020471	A 11/28/2007	74640	176	16	0	65.16	238.73	96	
1101	1	BRDG05020471	A 08/24/2007	54641	160	20	0	76.48	239.56	80	
1101	1	BRDG05020471	A 06/05/2007	34641	140	14	0	58.37	228.44	98	
1101	1	BRDG05020471	A 02/27/2007	14637	126	10	0	47.05	210.13	84	
1101	1	BRDG05020471	A 12/05/2006	68633	116	12	0	52.71	219.29	91	
1101	1	BRDG05020471	A 09/05/2006	54630	104	24	0	86.67	253.25	103	
1101	1	BRDG05020471	A 05/25/2006	34620	80	9	0	44.22	205.55	78	
1101	1	BRDG05020471	A 03/08/2006	14618	71	12	0	52.71	219.29	90	
1101	1	BRDG05020471	A 12/08/2005	64613	59	11	0	49.88	214.71	85	
1101	1	BRDG05020471	A 09/14/2005	48612	48	37	0	37	123.10	287.93	97
1101	1	BRDG05020471	A 06/09/2005	34611	11	11	0	42.31	207.14	83	
1101	1	BRDG05020471	03/08/2005	34611	2,119	0	0	42.31	207.14	93	
1101	1	BRDG05020471	A 03/08/2005	14611	2,119	11	0	42.31	207.14	83	
1101	1	BRDG05020471	A 12/15/2004	90004606	2,108	17	0	55.57	230.89	91	
1101	1	BRDG05020471	09/15/2004	10360180	2,091	19	0	59.99	224.82	92	
1101	1	BRDG05020471	09/15/2004	4648	2,091	19	0	.00	.00	92	

01

Toilet Rebate Program - Example of  
Consumption History reductions  
1 Low Flow Toilet installed May 2011



4485 CHURCH DR

07/25/2012 14:56  
97402sal

CITY OF NEW BERLIN  
U3 Consumption History Report

PG 1  
Outstanding

Account Service	Man Meter	Customer #	Name	Cd	Read Date	By	Bill#	Parcel Curr Read	Usage	Repl Usage	Location Billed Usage	Charge Amt	Billed Amt	Status Days
10180420		302669	OCCUPANT					1240126						CURRENT
1101	1		BADG03013130	A	05/23/2012		32498	838	17	0	17	82.64	273.99	86
1101	1		BADG03013130	A	02/27/2012		12500	821	17	0	17	82.64	273.99	101
1101	1		BADG03013130	A	11/18/2011		72501	804	15	0	15	74.72	252.23	86
1101	1		BADG03013130	A	08/24/2011		52503	789	21	0	21	98.48	295.60	86
1101	1		BADG03013130	A	05/31/2011		32504	768	19	0	19	90.56	285.76	92
1101	1		BADG03013130	A	02/28/2011		12504	749	20	0	20	69.20	286.32	98
1101	1		BADG03013130	A	12/22/2010		72504	723	22	0	22	96.06	280.12	81
1101	1		BADG03013130	A	09/02/2010		52504	707	29	0	29	120.07	305.88	86
1101	1		BADG03013130	A	05/27/2010		32507	673	20	0	20	89.20	259.77	82
1101	1		BADG03013130	A	03/05/2010		12513	558	23	0	23	99.49	283.30	106
1101	1		BADG03013130	A	11/19/2009		72513	635	24	0	24	102.82	290.48	78
1101	1		BADG03013130	A	09/02/2009		52513	611	43	0	42	154.59	340.40	63
1101	1		BADG03013130	A	06/01/2009		32513	569	26	0	26	93.46	284.52	65
1101	1		BADG03013130	A	02/26/2009		12512	543	23	0	23	84.97	270.78	91
1101	1		BADG03013130	A	11/27/2008		72511	520	19	0	19	73.65	252.47	79
1101	1		BADG03013130	A	09/09/2008		52510	501	29	0	29	101.95	293.01	105
1101	1		BADG03013130	A	05/27/2008		32510	472	19	0	19	73.65	252.47	61
1101	1		BADG03013130	A	03/07/2008		12511	453	26	0	26	93.46	284.52	100
1101	1		BADG03013130	A	11/28/2007		72510	427	25	0	25	90.63	279.94	96
1101	1		BADG03013130	A	08/24/2007		52511	402	23	0	23	84.97	270.78	61
1101	1		BADG03013130	A	06/04/2007		32510	379	26	0	26	92.33	283.39	97
1101	1		BADG03013130	A	02/27/2007		12505	353	23	0	23	83.84	269.65	64
1101	1		BADG03013130	A	12/05/2006		66502	330	24	0	24	86.67	274.23	91
1101	1		BADG03013130	A	09/05/2006		52496	306	29	0	29	100.82	286.63	104
1101	1		BADG03013130	A	05/24/2006		32496	277	17	0	17	66.86	242.18	76
1101	1		BADG03013130	A	03/09/2006		12467	260	23	0	23	83.84	269.65	92
1101	1		BADG03013130	A	12/07/2005		62481	237	23	0	23	85.84	269.65	90
1101	1		BADG03013130	A	09/08/2005		46480	214	23	0	23	83.84	267.90	92
1101	1		BADG03013130	A	06/08/2005		32479	191	26	0	26	75.46	266.52	91
1101	1		BADG03013130	A	03/09/2005		12478	165	22	0	22	66.62	250.68	84
1101	1		BADG03013130	A	12/15/2004		90002474	143	28	0	28	79.88	274.44	91
1101	1		BADG03013130	A	09/15/2004		10180420	115	25	0	0	73.25	259.06	92
1101	1		BADG03013130	A	09/15/2004		2503	115	25	0	0	.00	.00	92

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Toilet Rebate Program - Example of  
Consumption History reductions  
2 Low Flow Toilets installed May 2011

1436 RIDGEWAY RD

07/26/2012 15:12  
9740fsal

CITY OF NEW BERLIN  
UB Consumption History Report

PG 1  
utdmndng

Account#	Service	Man Meter #	Customer Name	Cd	Read Date	By	Bill#	Parcel Cnrr Read	Usage Repl	Usage Billed	Location	Usage Charge Amt	Billed Amt	Status
<del>10290120</del>			304125 OCCUPANT					1165980						CURRENT
1101	1	BADG05051915	A	05/24/2012		33907	177		9	0		9	50.96	226.92 91
1101	1	BADG05051915	A	02/23/2012		13909	168		10	0	10	54.92	232.81 101	
1101	1	BADG05051915	A	11/14/2011		73910	158		9	0	9	50.96	226.92 83	
1101	1	BADG05051915	A	08/23/2011		53912	149		12	0	12	62.84	240.73 90	
1101	1	BADG05051915	A	05/25/2011		33913	137		9	0	9	50.96	226.92 92	
1101	1	BADG05051915	A	02/22/2011		13913	128		10	0	10	54.90	232.79 97	
1101	1	BADG05051915	A	11/17/2010		73913	118		10	0	10	54.90	217.98 83	
1101	1	BADG05051915	A	08/26/2010		53913	108		13	0	13	65.19	231.77 92	
1101	1	BADG05051915	A	05/26/2010		33946	95		9	0	9	51.47	212.80 85	
1101	1	BADG05051915	A	03/02/2010		13922	86		12	0	12	61.76	228.34 105	
1101	1	BADG05051915	A	11/17/2009		73922	74		9	0	9	51.47	212.80 78	
1101	1	BADG05051915	A	08/31/2009		53922	65		12	0	12	58.90	225.48 95	
1101	1	BADG05051915	A	05/28/2009		33922	53		9	0	9	45.35	206.68 87	
1101	1	BADG05051915	A	03/02/2009		13921	44		12	0	12	53.84	220.42 102	
1101	1	BADG05051915	A	11/20/2008		73920	32		8	0	8	42.52	202.10 78	
1101	1	BADG05051915	A	09/03/2008		53919	24		14	0	14	59.50	219.08 105	
1101	1	BADG05051915	A	05/21/2008		33919	10		9	0	9	45.35	206.68 82	
1101	1	BADG05051915	A	02/29/2008		13920	1		7	7	8	42.52	202.10 21	
1101	1	BADG05051915	A	02/08/2008		13920	1,545		7	7	0	42.52	202.10 21	
1101	1	BADG05051915	A	11/28/2007		73919	1,538		13	0	13	56.67	224.99 96	
1101	1	BADG05051915	A	08/24/2007		53920	1,525		18	0	18	70.82	232.15 91	
1101	1	BADG05051915	A	05/25/2007		33920	1,507		10	0	10	47.05	210.13 86	
1101	1	BADG05051915	A	02/28/2007		13916	1,497		9	0	9	44.22	205.55 86	
1101	1	BADG05051915	A	12/04/2006		67912	1,488		8	0	8	41.39	200.97 94	
1101	1	BADG05051915	A	09/01/2006		53909	1,480		14	0	14	58.37	223.20 109	
1101	1	BADG05051915	A	05/15/2006		33899	1,466		10	0	10	47.05	210.13 90	
1101	1	BADG05051915	A	02/14/2006		13897	1,456		11	0	11	49.88	214.71 92	
1101	1	BADG05051915	A	11/14/2005		63892	1,445		9	0	9	44.22	205.55 76	
1101	1	BADG05051915	A	08/30/2005		47891	1,436		15	0	15	61.20	224.28 99	
1101	1	BADG05051915	A	05/23/2005		33890	1,421		5	6	11	42.31	207.14 35	
1101	1	BADG05051915	A	04/18/2005		33890	1,416		6	6	0	42.31	207.14 35	
1101	1	BADG05051915	A	02/21/2005		13890	1,410		10	0	10	40.10	203.18 68	
1101	1	BADG05051915	A	12/15/2004		90003885	1,400		17	0	17	55.57	230.89 91	
1101	1	BADG05051915	A	09/15/2004		10290120	1,383		16	0	0	53.36	223.43 92	
1101	1	BADG05051915	A	09/15/2004		3922	1,383		16	0	0	.00	.00 92	

10

Toilet Rebate Program - Example of  
Consumption History reductions  
2 Low Flow Toilets installed July 2011

**Did you know...**

Your water can become contaminated if connections to your plumbing system are not properly protected!

The purpose of the local Cross-Connection Control Program, as required by State Plumbing Code and Regulations, is to ensure that everyone in the community has safe, clean drinking water.

**Public Health & Safety...**

To avoid contamination, backflow preventers are required by state plumbing codes wherever there is an actual or potential hazard for a cross-connection. The Wisconsin Department of Natural Resources requires all public water suppliers to maintain an on-going Cross-Connection Control Program involving public education, onsite inspections, and possible corrective actions by building owners if required.

**More Information:**

WI Department of Safety and Professional Services (formerly DOC)  
[www.dsos.wi.gov](http://www.dsos.wi.gov)

WI Department of Natural Resources  
[www.dnr.wi.gov](http://www.dnr.wi.gov)

Environmental Protection Agency (EPA)  
[www.epa.gov](http://www.epa.gov)

Cross-Connection Control / Backflow Prevention  
[www.hydradesignsinc.com/wiccc.html](http://www.hydradesignsinc.com/wiccc.html)



City of New Berlin

City of New Berlin Water Utility  
16450 W. National Avenue  
New Berlin, WI 53151  
(262) 786-7086

Drinking Water Information

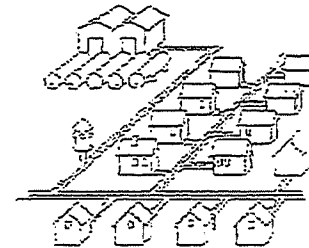


City of New Berlin Water Utility  
16450 West National Avenue  
New Berlin, WI 53151



# Residential Water User Cross-Connection Hazards

## Bathrooms & Kitchens



We're All Connected.....

Maintaining the integrity of your public drinking water system.

### What is a Cross-Connection?

A cross-connection is an actual or potential connection between the safe drinking water (potable) supply and a source of contamination or pollution. State plumbing codes require approved backflow prevention methods to be installed at every point of potable water connection and use. Cross-Connections must be properly protected or eliminated.

### How does contamination occur?

When you turn on your faucet, you expect the water to be as safe as when it left the treatment plant. However, certain hydraulic conditions left unprotected within your plumbing system may allow hazardous substances to contaminate your own drinking water or even the public water supply.

Water normally flows in one direction. However, under certain conditions, water can actually flow backwards; this is known as Backflow. There are two situations that can cause water to flow backward: backsiphonage and backpressure.

### Backsiphonage

May occur due to a loss of pressure in the municipal water system during a fire fighting emergency, a water main break or system repair. This creates a siphon in your plumbing system which can draw water out of a sink or bucket and back into your water or the public water system.

### Backpressure

May be created when a source of pressure (such as a boiler) creates a pressure greater than the pressure supplied from the public water system. This may cause contaminated water to be pushed into your plumbing system through an unprotected cross-connection.

### Insights to protect your drinking water

#### Do:

- Keep the ends of hoses clear of all possible contaminants.
- Make sure dishwashers are installed with a proper "air gap" device.
- Verify and install a simple hose bibb vacuum breaker on all threaded faucets around your home.
- Make sure water treatment devices such as water softeners have the proper "air gap", which is a minimum of one inch above any drain.

Hose bibb Vacuum Breaker



#### Don't:

- Submerge hoses in buckets, pools, tubs, sinks or ponds.
- Use spray attachments without a backflow prevention device.
- Connect waste pipes from water softeners or other treatment systems directly to the sewer or submerged drain pipe. Always be sure there is a one inch "air gap" separation.

Air Gap



20

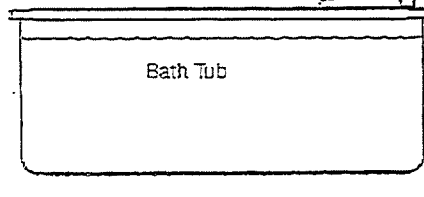
### In the Bathroom - Hand Held Shower Fixture

The hand held shower fixture is compliant if:

- When shower head is hanging freely, it is at least 1" above top of the flood level rim of the receptor (tub).
- Complies with ASSE #1014.
- Has the ASME code 112.18.1 stamped on the handle.



1" Minimum AIR GAP Above Tub From Fixture Outlet

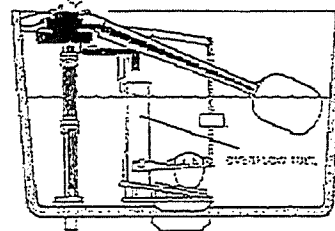


### In the Bathroom - Toilet Tanks

There are many unapproved toilet tank fill valve products sold at common retailers which do not meet the state plumbing code requirements for backflow prevention.

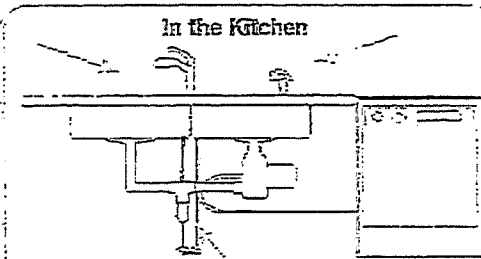
- Look for the ASSE #1002 Standard symbol on the device and packaging.
- Replace any unapproved devices with an ASSE #1002 approved anti siphon ball-cock assembly. Average cost is typically \$12 to \$22 at home improvement stores.
- Verify overflow tube is one inch below critical level (CL) marking on the device.

ASSE #1002 Approved Ball Cock Assembly



Toilet water tank

### In the Kitchen



Hoses and water treatment devices may create a potential backflow hazard if not properly isolated with backflow prevention methods.

Cross Connection Control Program \*

# Why?

## NR 810.15

NR 810.15 Cross connections and interconnections. Unprotected cross-connections are prohibited. Cross-connections shall be protected as required in Chapter Comm 82.41.



(1) CROSS CONNECTION CONTROL PROGRAM. In order to protect the public water supply system, the water supplier for every municipal water system shall develop and implement a comprehensive cross-connection control program for the elimination of all existing unprotected cross-connections and prevention of all future unprotected cross-connections to the last flowing tap or end-use device. The program may include providing public education materials in lieu of inspections of low hazard portions of residential or commercial facilities. Low hazard areas consist of normal kitchen and bathroom fixtures. The water supplier shall keep a current record of the cross-connection control program available for annual review by the department. The cross-connection control program shall include:

(A) Complete description of the program and the administration procedures, including designation of the inspection or enforcement agency or agencies.

(B) Local authority for implementation of the program, such as ordinance or other governing rule.

(C) A time schedule for public education materials, surveys and follow up surveys of consumer premises for cross connections including appropriate record keeping. Unless otherwise authorized by the department, water suppliers for each municipal water system shall cause a survey to be conducted for every residential service a minimum of once every ten years or on a schedule matching meter replacement. Public educational materials, when being provided in lieu of low hazard inspections, shall be provided to the customer no less than every 3 years and with every cross-connection survey. Unless a detailed alternative schedule is included in the cross-connection control program and is approved by the department, water suppliers for each municipal water system shall cause a survey to be conducted for every industrial, commercial and public authority service a minimum of once every 2 years. Commercial properties of similar or lesser risk to residential properties may follow the same schedule as residential properties. Completed survey results shall be maintained by the water supplier until corrections and follow up surveys have been made.

(d) A complete description of the methods, devices, and assemblies which will be used to protect the potable water supply. Compliant methods, devices and assemblies are listed in s. Comm 82.41.

(e) Provisions for denial or discontinuance of water service, after reasonable notice, to any premises where an unprotected cross-connection exists or where a survey could not be conducted due to denial.

(f) Submission to the department of a copy of an ordinance establishing a cross-connection control program, an annual report including a total number of all service connections by category and a report indicating the number of surveys completed in each category for that year.

(2) INTERCONNECTIONS WITH OTHER ACCEPTABLE WATER SOURCES. Interconnections between the public water supply system and another source of water are prohibited unless permitted by the department in individual cases. Approval of the department shall be obtained prior to the interconnection.

History: CR 09-073; cr. Register November 2010 No. 659, eff. 12-1-10.

Requires municipal water suppliers have CCG Program in place








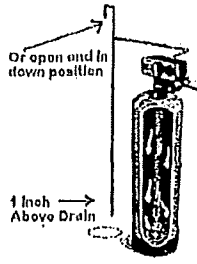
Program must be documented and inspections on a time schedule

Inspection frequency and facility hazard type must be authorized by DNR

Must refer to Comm. 82.41 plumbing code

All well to city water interconnections must be permitted individually by DNR

**Cross Connection Control Program - Requirement Reference Sheet**

Backflow Preventer:	Specific Required Corrective Action:	Required ?
	<p><b><u>Lawn Sprinkler Backflow Preventers</u></b>                      If box "A" is checked - Install Pressure Vacuum Breaker with Product Standard Approval # ASSE 1020 In Supply to Lawn Irrigation System. Device must be tested and registered with the Dept of Commerce by a Certified Tester upon installation. <u>Location/Comments:</u></p>	<p align="center">A <input type="checkbox"/></p>
	<p><b><u>Toilet Tank Anti-Siphon Valves</u></b>                      If box "B" is checked - Install Anti-Siphon Ballcock Assembly with Product Standard Approval # ASSE 1002 inside toilet water tank. This device may be installed by homeowner and purchased for less than \$20 at hardware/home improvement stores. <u>Location/Comments:</u></p>	<p align="center">B <input type="checkbox"/></p>
	<p><b><u>Boiler Backflow Preventer - High Hazard Type</u></b>                      If box "C" is checked - Install Reduced Pressure Principle Backflow Preventer with Product Standard Approval # ASSE 1013 In Supply to Chemically Treated Boiler System. Device must be tested and registered with the Dept of Commerce by a Certified Tester upon installation. <u>Location/Comments:</u></p>	<p align="center">C <input type="checkbox"/></p>
	<p><b><u>Boiler Backflow Preventer - Low Hazard Type</u></b>                      If box "D" is checked - Install Vented Dual Check Valve Product Standard Approval # ASSE 1012 In Supply to Non-Chemically Treated Boiler System. Consult a licensed plumber for proper installation. <u>Location/Comments:</u></p>	<p align="center">D <input type="checkbox"/></p>
	<p><b><u>Outside Hose Bibb Fixture</u></b>                      If box "E" is checked - Install Hose Bibb Vacuum Breaker Product Standard Approval # ASSE 1011 on hose threads of hose bibb or install ASSE # 1019 fixture. For cold weather/season installation, make sure hose is disconnected and relief valve has drained any water contained within the hose bibb. During winter/ below freezing weather, shut off interior control valve supply to each exterior hose bibb and open to drain the hose bibb fixture to prevent freezing and expansion damage. <u>Location/Comments:</u></p>	<p align="center">E <input type="checkbox"/></p>
	<p><b><u>Standard Hose Bibb</u></b>                      If box "F" is checked - Install Hose Bibb Vacuum Breaker Product Standard Approval # ASSE 1011 on hose threads of hose bibb. This device may be installed by homeowner and purchased for less than \$15 at hardware/home improvement stores. <u>Location/Comments:</u></p>	<p align="center">F <input type="checkbox"/></p>
	<p><b><u>Laundry Tub Threaded Fixture</u></b>                      If box "G" is checked - Install Hose Connection Vacuum Breaker Product Standard Approval # ASSE 1011 on hose threads of Laundry Tub Faucet. This device may be installed by homeowner and purchased for less than \$15 at hardware/home improvement stores. <u>Location/Comments:</u></p>	<p align="center">G <input type="checkbox"/></p>
 <p>Or open and in down position</p> <p>1 inch Above Drain</p>	<p><b><u>Water Softener Back Flush Drain Hose</u></b>                      If box "H" is checked - Install a minimum 1" physical air gap between Back Flush Drain Piping or install an open ended "T" with elbow in the downward position and open to atmosphere to prevent backflow potential. This correction may be installed by homeowner and corrected for less than \$16 with materials available at hardware/home improvement stores. <u>Location/Comments:</u></p>	<p align="center">H <input type="checkbox"/></p>

SAMPLE

Residential Cross Connection Survey

This survey is being performed in accordance with WI DNR 810.15, Chapter-Comm. 81, 82, 84 and the Local Municipal Ordinance for Cross Connection Control to ensure safe drinking water.

Compliant? Yes  (no further action required) Non-Compliant  See table below for corrective action

Name Mary Germane PAUL H.

Address 12660 DRAWFORD. City \_\_\_\_\_

Phone 262-784-9184 22-12

Brochure provided in lieu of sur

*E Add as 22nd, B or e and*

om fixtures? Yes

Fixture Type	Approved		*Device
Water Softener Drain	Y <input checked="" type="checkbox"/> N	NEEDS	ASME A112.1.2 Vacuum breaker tee, ASME a112.1.3
Laundry Tub with hose threads	Y <input checked="" type="checkbox"/> N	OK	ASSE 1011,1052
Inside Hose Bibb(s)	Y <input checked="" type="checkbox"/> N	OK	ASSE 1011,1052
Toilet(s)	Y <input checked="" type="checkbox"/> N	OK	ASSE 1002
Boiler	Y <input checked="" type="checkbox"/> N	N/A.	ASSE 1012 <sup>11</sup> - Low Hazard ASSE 1013 <sup>11</sup> - High Hazard
Humidifier	Y <input checked="" type="checkbox"/> N	N/A.	ASME A112.1.2 <sup>11</sup> ASSE 1012 <sup>11</sup>
Outside Hose Bibb(s)	Y <input checked="" type="checkbox"/> N	CUSTOMER PROVIDED WITH 3-UB HOSE BIB 21.00 OK.	ASSE 1019, 1053 ASSE 1011, 1052
Lawn Irrigation	Y <input checked="" type="checkbox"/> N	N/A.	ASSE 1001 <sup>11</sup> ASSE 1020 <sup>11</sup> ASSE 1013 <sup>11</sup>
Hand Held showers	Y <input checked="" type="checkbox"/> N	N/A.	ASSE 1014 ASME A112.18.1
Water Powered Sump Pump		OK	ASSE 1013 <sup>11</sup>
Pools / Spa / Hot Tubs	Y <input checked="" type="checkbox"/> N	N/A.	ASME A112.1.2 <sup>11</sup> ASSE 1001 <sup>11</sup>
Kitchen Faucets	Y/N		ASME A112.18.1
Other			
Other			
Other			

Notes: NEED 2" AIR GAP ON SOFTNER DISCHARGE HOSE.

SAMPLE

## Residential Cross Connection Survey

This survey is being performed in accordance with WI DNR 810.15, Chapter-Comm. 81, 82, 84 and the Local Municipal Ordinance for Cross Connection Control to ensure safe drinking water.

Compliant? Yes  (no further action required)      Non-Compliant  See table below for corrective action

Name John Wobrow Tom Bauer

Address 3095 Calhoun Rd City New Berlin

Phone \_\_\_\_\_ Date of Survey 10/9/12


Brochure provided in lieu of surveying normal kitchen and bathroom fixtures? Yes

Fixture Type	Approval	Location / Description	*Device
Water Softener Drain	Y/N	N/A	ASME A112.1.2 Vacuum breaker tee, ASME A112.1.3
Laundry Tub with hose threads	DN		ASSE 1011,1052
Inside Hose Bibb(s)	Y/N	Give customer AUB	ASSE 1011,1052
Toilet(s)	Y/N	N/A	ASSE 1002
Boiler	Y/N	N/A	ASSE 1012** - Low Hazard ASSE 1013** - High Hazard
Humidifier	Y/N	N/A	ASSE 1112.1.2** ASSE 1012**
Outside Hose Bibb(s)	DN	OK	ASSE 1019, 1053 ASSE 1011, 1052
Lawn Irrigation	Y/N	N/A	ASSE 1001** ASSE 1020** ASSE 1013**
Hand Hold showers	Y/N	N/A	ASSE 1014 ASME A112.18.1
Water Powered Sump Pump	OK		ASSE 1013**
Pools / Spa / Hot Tubs	Y/N	N/A	ASME A112.1.2** ASSE 1001**
Kitchen Faucets	Y/N	N/A	ASME A112.18.1
Other			
Other			
Other			

Notes: \_\_\_\_\_



METER/ROM/GEN PULL  
Account# 10010435 TC-1 C  
Date: 2/6/12 Initials TB/DO  
Address: 2460 Commerce  
Meter Size: 5/8 m25  
Gen Reading: 20580  
ROM Reading: \_\_\_\_\_  
New/Final Reading: 20  
Old Meter Serial #: 02097404  
New Meter Serial# 00189335  
Old ROM # ~~RTR #~~ 82141340  
New ROM# \_\_\_\_\_  
Remarks: ~~No software~~  
Parts: \_\_\_\_\_  
Year Installed: 02

METER/ROM/GEN PULL  
Account# 1012.1240 TC-1  
Date: 3-9-12 Initials DO/TB  
Address: 15155 Kings Way  
Meter Size: 5/8 m25  
Gen Reading: 769880 PSC  
ROM Reading: 6069900 ADJUS  
New/Final Reading: 0  
Old Meter Serial #: 02097510  
New Meter Serial# 03110643  
Old ROM #   
New ROM# 84338877 84338877  
Remarks: \_\_\_\_\_  
Parts: ~~No software on bypass~~

METER/ROM/GEN PULL  
Account # 10010860 TC-1 C  
Date: 1/31/12 Initials TB/DO  
Address: 2020 Calhoun Rd  
Meter Size: 15" M120  
Gen Reading: 69000  
ROM Reading: \_\_\_\_\_  
New/Final Reading: 69  
Old Meter Serial# 97396682  
New Meter Serial# 96479181  
Old ROM# ~~RTR~~ 80410741  
New ROM# \_\_\_\_\_  
Remarks: ~~No software~~  
Parts: \_\_\_\_\_  
Year Installed: 1/02

METER/ROM/GEN PULL  
Account# 1001 0680 TC-1 C  
Date: 2-13-12 Initials DO/TB  
Address: 16350 16330-50 Glandale Rd  
Meter Size: 1" m70  
Gen Reading: 235730  
ROM Reading: \_\_\_\_\_  
New/Final Reading: 235  
Old Meter Serial #: 90399159  
New Meter Serial# 01078558  
Old ROM # 8270 4684  
New ROM# Same  
Remarks: \_\_\_\_\_  
Parts: ~~No software~~

*For Immediate Release*  
July 13, 2005

Contact: Ray Grzys, Director Utilities and Streets  
City of New Berlin  
(262) 780-4609

### *New Berlin Celebrates Tapping Lake Michigan Water*

A landmark agreement between the City of New Berlin and Milwaukee will be celebrated on July 21<sup>st</sup>. Lake Michigan water service to New Berlin started on June 28<sup>th</sup>, culminating over 3 years of cooperation between the two Cities. The agreement provides relief for New Berlin's water worries while providing an additional source of revenue to the City of Milwaukee.

As a result of a water service agreement that was signed in June of 2003, the eastern portion of New Berlin will be using Lake Michigan water. The western portion of New Berlin will continue to use a local aquifer as its water source. The use of Lake Michigan water will relieve the pressure to draw more water from the local aquifer. New Berlin has frequently had to impose water restrictions during the summer months because of the demand for water.

The ceremony will feature political figures from both municipalities and others involved in the project. Details can be obtained from the city at 262-780-4609.

# Milwaukee Water Works

## Comparison Of Water Quality Characteristics

Parameter	New Berlin Wells 1 and 4	Milwaukee Lake Water
Temperature (°F)	45 - 55	32 - 70
pH	~ 7.5	~ 7.5
Hardness (mg/L as CaCO <sub>3</sub> )	350 - 400	125 - 165*
Hardness (grains per gallon)	~ 22	~ 8*
Alkalinity (mg/L as CaCO <sub>3</sub> )	~ 270	95 - 118
Chlorine (mg/L)	~ 0.05 free	~ 1.0 combined
Turbidity (NTU)	2 - 3 NTU	0.1 - 0.5 NTU
Total Dissolved Solids (TDS)	550 - 600	120 - 180
Calcium (mg/L)	100 - 140	25 - 35
Fluoride (mg/L)	~ 0.5	~ 1.0
Iron (mg/L)	0.12 - 0.22	Less than 0.4
Magnesium (mg/L)	52 - 66	12 - 13 mg/L
Manganese (mg/L)	0.02 - 0.03	Less than 0.001
Sodium (mg/L)	~ 20	~ 10
Sulfate (mg/L)	~ 120	~ 25
Radium 226/228 (pCi/L)	4 - 6	Less than 0.85
Gross alpha (pCi/L)	15 - 22	Less than 3
Gross beta (pCi/L)	10 - 11	Less than 4

\* Water softening is not necessary

Detailed analytical results of Milwaukee Water Works' 2004 testing can be found at <http://www.mpw.net/Pages/water/docs/2004FinishedWaterQuality.pdf>.

Prepared for June 4, 2005 Public Informational Meeting

841 N. Broadway  
Zoldor Municipal Building  
Room 409  
Milwaukee, Wisconsin 53202  
[www.water.mpw.net](http://www.water.mpw.net)

*Safe, Abundant Drinking Water.*



Utilities Division  
16450 West National Avenue  
New Berlin, Wisconsin 53161-6097

(262) 786-7086  
Fax (262) 786-0792  
www.newberlin.org

June 26, 2009

**Important Water Supply Notice**  
*Change from Well Water to Lake Michigan Water*

Dear Customer:

The City of New Berlin Water Utility will begin purchasing Lake Michigan Water for utility customers west of the sub-continental divide that currently receive water from our deep wells. The change will occur during the month of July, 2009. Once the change is made, your property will be receiving Lake Michigan water service.

The precise timetable for the change over is governed by some ongoing construction projects and the need for utility staff to make some changes to the system operations.

The change over requires no action on your part unless you are a kidney dialysis patient or are a fish owner (see information below – Reference: Washington DC Department of Health). There will be no change in the level of water supply or pressure from that which you currently receive.

**Kidney Dialysis Patients**

Milwaukee uses a disinfection technique called chloramination. Chloramines use both chlorine and ammonia in the disinfection process and are the preferred method of disinfection for surface water supplies. Customers who use drinking water for dialysis treatment, in fish tanks, in aquaculture and for certain other uses may need to make some changes. Customers with home dialysis equipment should contact their physicians regarding chloramination and how it will affect them. They should also check with the equipment manufacturer for information.

**Fish Owners**

Chloramines should be removed from water that is used in fish tanks, ponds and aquariums. Tropical fish shops and other businesses that keep fish or other animals in aquariums or ponds are encouraged to contact a pet supply company about how to treat the water to remove chloramines before using drinking water in aquariums.

**Softening**

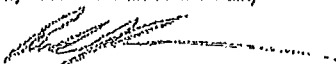
One water quality difference everyone may notice is the much lower level of natural hardness present in lake water compared to well water. Lake water hardness is about one fourth that of the City well supply. Each property has the option to continue to soften if they chose to do so.

The decrease in hardness may not be experienced immediately due to the build up of minerals in the water mains. Experience has shown that a few months or more may be required before hardness is reduced to a point where you may desire to stop softening. We recommend you monitor hardness yourself or contact the utility for their current hardness data. We also recommend that you work with your water softener provider on settings for your softener if you choose to continue to use your softener. The City will be retaining some of its well-based facilities to preserve our past investments and to provide capacity in the form of storage for situations that may require additional water supply. In order to assure that our well based facilities will operate reliably when they are called upon, we will be exercising the facilities regularly. This will result in a small portion of well water mixing with the lake water on a very limited basis for the next few years. The increase in hardness of the blended water will be negligible and you should not notice it. You can go to the

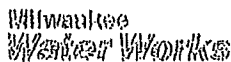


City's website link at <http://www.newberlin.org/government/departments/utilities/water-quality-report.aspx> to access the Milwaukee Water Works Water Quality Report for 2008. If you have any questions regarding this notice, please call the City of New Berlin Water Utility Department at 262-786-7086.

City of New Berlin Water Utility

  
Rick Johnson, Utility Manager

\*\*\*\*\*  
Water Quality Basics



*Safe. Abundant. Drinking Water.*

*Typical Finished Water Values*

Parameter	Median Value	Range
Alkalinity	100 mg/L (as CaCO <sub>3</sub> )	90-110 ppm
Calcium	35 mg/L	27-37 mg/L
Chlorine Residual*	0.95 mg/L	0.3-1.3 mg/L
Conductivity	305 uS/cm	280-360 uS/cm
Fluoride	0.86 mg/L	0.3-1.2 mg/L
Hardness	7.6 grains per gallon	7-9 grains per gallon
Hardness	127 mg/L (as CaCO <sub>3</sub> )	117-146 mg/L
Iron	0.02 mg/L	0.002-0.32 ppm
Nitrate, as N	0.3 mg/L	0.2-0.7 mg/L
pH	7.45	7.2-7.9
Potassium	1.2 mg/L	0.8-1.4 mg/L
Sodium	7.6 mg/L	6-12 mg/L
Temperature	68°F	32°-70°F
Total Dissolved Solids	177 mg/L	126-195 mg/L
Turbidity	< 0.4 NTU	0.1-1.0 NTU

Definitions

< = "is less than"

mg/L = milligrams per liter = ppm = parts per million

gpg = grains per gallon

NTU = nephelometric turbidity units

uS/cm = microsiemens per centimeter

\* As total chloramine residual

For more information, please see [www.water.mpw.net](http://www.water.mpw.net), select About MWW, and click on Water Quality.

The Milwaukee Water Works is recognized by the U.S. Environmental Protection Agency and the American Water Works Association as a leader in providing the highest quality drinking water and monitoring water quality. The City of Milwaukee-owned utility treats Lake Michigan for the benefit of 860,000 people in 16 communities in southeastern Wisconsin.



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Reliable solutions for your water problems.

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## Water Softener Regeneration Water Usage

<b>Products</b>
<a href="#">Backwashing Filters</a>
<a href="#">Cartridge Filters</a>
<a href="#">Chlorinators</a>
<a href="#">Reverse Osmosis</a>
<a href="#">RO Parts</a>
<a href="#">Scale Prevention</a>
<a href="#">Softeners</a>
<a href="#">Softener Parts</a>
<a href="#">UV Filters</a>
<a href="#">Water Test Kits</a>
<a href="#">Whole-House Filters</a>

### How Much Water Will My Water Softener Use?

This is a very often asked question and does not have a simple answer. Basically, we will produce a table of the different sizes and brands of water softeners that we carry and support with the average usage posted in the table, but a few words about how we arrive at these data are in order.

The table below will show the make, model and size of softener along with the amount of water in US gallons that the softener will use during regeneration. The information on injectors, brine line flow control rates and drain line flow control rates along with cycle durations which we use to determine total gallons used, will come from the manufacturer's specification sheets or service manuals. Water pressure is assumed to be 60psi. It is important to keep in mind that these results will vary a great deal depending on water pressure and temperature. It is also noted that while the flow rate for a given cycle is based on the duration of the cycle, not all cycles actually require water flow throughout the entire cycle. For example, the Fleck 5600 refill cycle is 24 minutes. The valve is not refilling the brine tank for the entire 24 minutes. The amount of water returned to the brine tank is dependent on an adjustable cam lobe in the back of the controller. There are numerous other factors that could alter these results. This table is meant as a general comparison guide only.

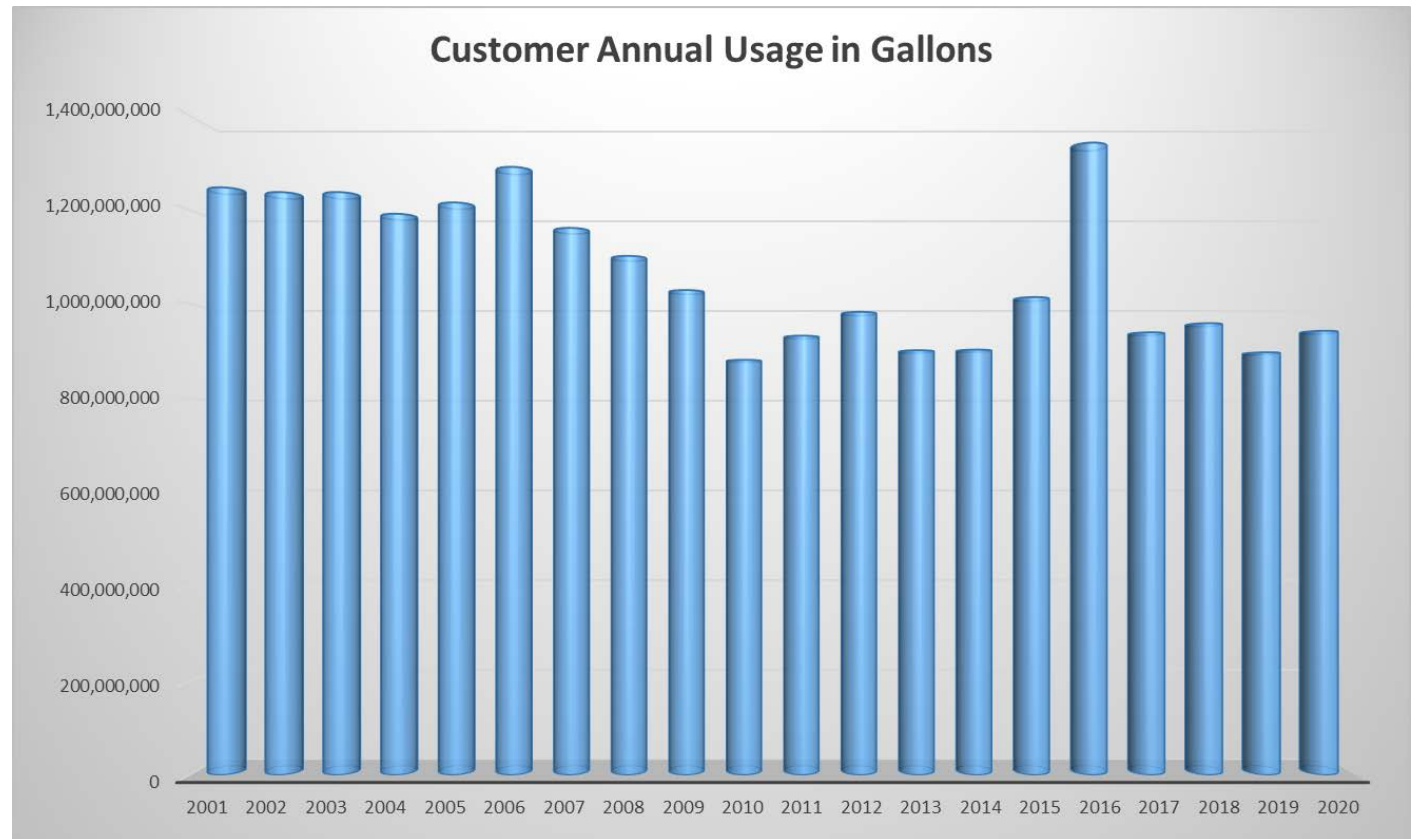
Make/Model	Size	Gallons Per Regeneration
------------	------	--------------------------

Fleck 2510	24,000 grain	43
Fleck 2510	32,000 grain	61
Fleck 2510	40,000 grain	79.4
Fleck 2510	48,000 grain	79.4
Fleck 2510	64,000 grain	107
Fleck 2510	80,000 grain	132.5
Fleck 2510	110,000 grain	132.5
Fleck 5600	24,000 grain	62.02
Fleck 5600	32,000 grain	74.52
Fleck 5600	40,000 grain	84.52
Fleck 5600	48,000 grain	84.52
Fleck 5600	64,000 grain	142.24
Fleck 9000	24,000 grain x 2	51
Fleck 9000	32,000 grain x 2	58
Fleck 9000	40,000 grain x 2	63.6
Fleck 9000	48,000 grain x 2	63.6
Fleck 9000	64,000 grain x 2	119.5
Fleck 9000	80,000 grain x 2	122
Fleck 9000	110,000 grain x 2	136
Autotrol 255 & 268	24,000 grain	32
Autotrol 255 & 268	32,000 grain	39.3
Autotrol 255 & 268	40,000 grain	68.82
Autotrol 255 & 268	48,000 grain	68.82
Autotrol 255 & 268	64,000 grain	78.2
Autotrol 255 & 268	80,000 grain	104.5

Cycle times and injector flow rates for the Fleck model 7000 were unavailable at the time of this writing. The injector flow rates for the Autotrol models 255 and 268 were taken from a 4 year old publication which may or may not apply to today's Logix controlled systems. The older publication (Dealer Operation, Installation manual) is all that is available from the GE Water & Process Technologies web site.

# Customer Annual Usage Information

Year	Customer Annual Usage in Gallons
2001	1,248,214,000
2002	1,238,204,000
2003	1,238,189,000
2004	1,192,110,000
2005	1,216,117,000
2006	1,291,714,000
2007	1,162,095,000
2008	1,102,643,000
2009	1,030,084,000
2010	881,894,000
2011	933,145,000
2012	983,755,000
2013	902,230,120
2014	903,529,120
2015	1,015,102,000
2016	1,343,159,000
2017	940,313,792
2018	959,770,020
2019	897,864,383
2020	943,567,539



Historical Average Annual Rainfall Totals for New Berlin is 34.07 inches

Rainfall Total for 2020 was 38.06 inches



City of New Berlin					
5 Year Water Use Analysis					
All Pumpages are in 1000's of Gallons					
Year	2016	2017	2018	2019	2020
Water Source	Purchased Water	Purchased Water	Purchased Water	Purchased Water	Purchased Water
January	78,615	82,235	90,206	78,456	74,871
February	78,824	69,791	68,994	65,063	65,262
March	78,873	74,884	69,263	68,033	76,804
April	75,283	69,099	77,861	73,959	71,524
May	89,249	83,858	89,908	73,187	75,125
June	96,567	84,968	80,367	71,179	94,202
July	99,352	83,987	98,875	93,502	93,489
August	103,403	90,102	92,233	84,023	94,834
September	82,629	85,968	75,171	78,190	80,089
October	77,646	79,025	81,541	72,560	72,004
November	72,272	70,015	70,273	62,958	73,160
December	71,970	66,381	65,077	76,754	72,203
<b>Total Annual Pumpage</b>	1,004,683	940,313	959,769	897,864	943,567
<b>Max Daily Pumpage</b>	4,684	4,347	5,919	4,432	4,838
<b>Max Daily Date</b>	July 20th	December 14th	May 28th	July 15th	August 20th
<b>Average Day</b>	2,745	2,576	2,630	2,360	2,578
<b>Peak to Ave Ratio</b>	1:1.59	1:1.69	1:2.25	1:1.81	1:1.87