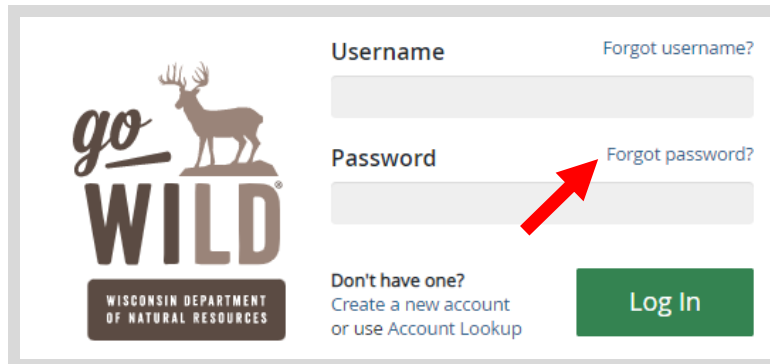


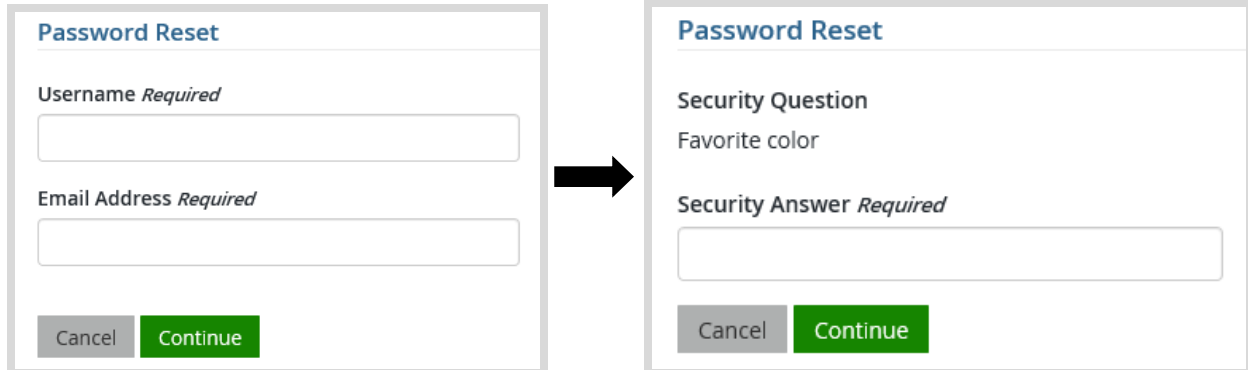
HOW TO: Reset password and view username Go Wild account

- Visit the website gowild.wi.gov. Locate the username/password entry area. Your reset options are dependant if you know your username that you originally set up. Select the appropriate option below:
 - Username is known = follow option 1 instructions.
 - Username is unknown = follow option 2 instructions.

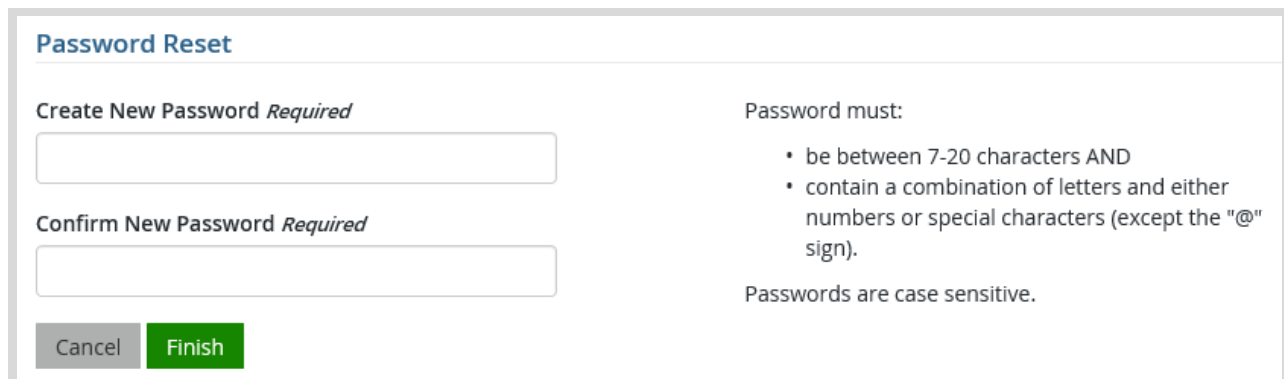
Option 1 [Username is known]: If you know your username, you may reset your password by selecting the **Forgot password** link from the login page. If you do not know your username, please go to **Option 2** below:



- **Begin reset:** You will reset your password by entering your (1) **username & email address**, and (2) **answer your security questions**. *Note: If you are unable to answer your security questions, skip to Option 2.*



- **Create new password:** Enter your new password, reenter to confirm, and select finish to complete.



- **Welcome Back!** Congratulations, your password has been reset! You may now continue through the login process to get to your homepage.

Option 2 [Username is unknown]: If you do not know your username, or can't answer your security questions, you will access your account using one of the other search criteria. Select the Account Lookup link and find your account using your own personal information. Note: *If you are an organization/business customers please contact the DNR Call Center 1-888-936-7463 for assistance to reset your username.*

The image shows two parts of the user interface. On the left is the login page with the 'go WILD' logo and 'WISCONSIN DEPARTMENT OF NATURAL RESOURCES' text. It has fields for 'Username' and 'Password', each with a 'Forgot' link. A 'Log In' button is highlighted with a red arrow. Below the fields is a link for 'Don't have one? Create a new account or use Account Lookup'. On the right is the 'Enter Your Personal Information' screen, which asks for 'ONE SET' of identifying information and lists four search options: 'Search by Customer Number', 'Search by Social Security Number', 'Search by Driver's License Number', and 'Search by Visa / Passport Number'. A black arrow points from the login page to the account lookup screen.

- **Welcome Back!** Your account has been found. Enter your **driver license number and state** (optional). If you do not wish to enter your driver license, leave **both** the DL state and DL number blank. Then select if you are a **resident of Wisconsin, or a nonresident**. Select Next when finished.

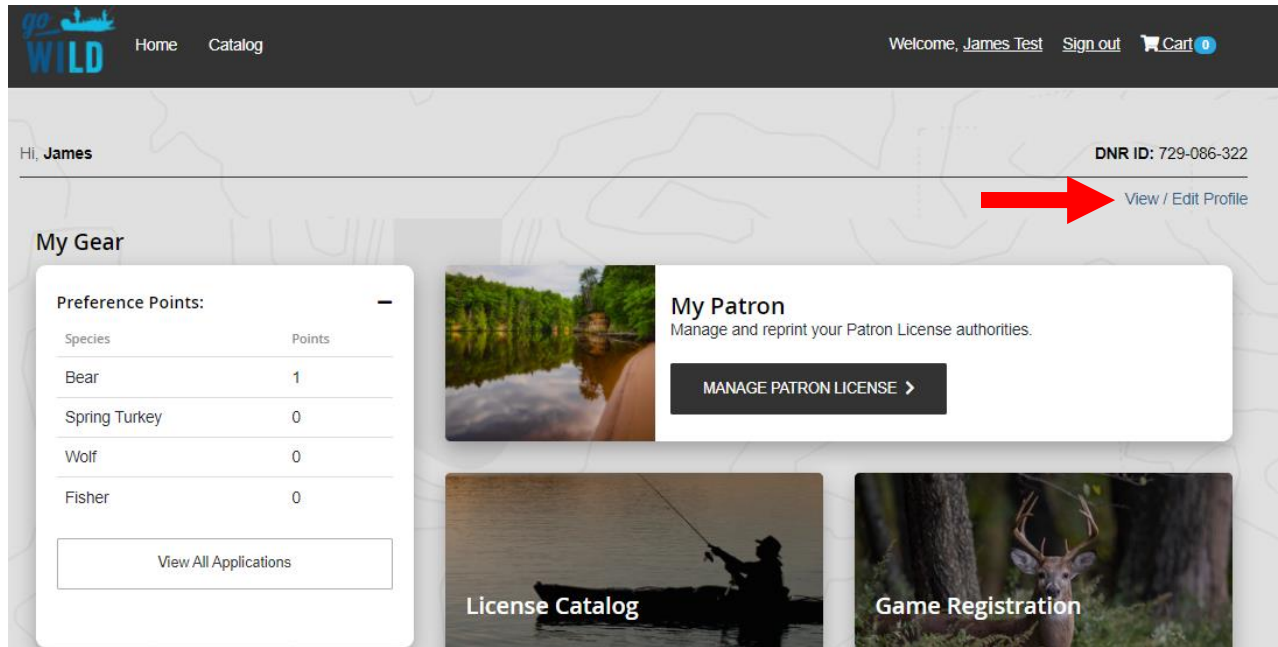
The screenshot shows a 'Welcome Back, James!' message. Below it is a blue box with instructions: 'Enter your Driver's License number and issuing state below. To qualify for Wisconsin Resident pricing online, you must provide a valid Wisconsin Driver's License if you are over the age of 18. If you do not have a valid Wisconsin Driver's License, you may continue as a nonResident or you can visit an agent location to provide evidence of residency. Only Wisconsin Driver's Licenses can be validated by the Dept of Transportation, if your license is validated, you can use your Wisconsin Driver's License as your hunting and/or fishing license in most instances (paper licenses are still required on boundary and outlying waters). Note: State law does not allow for the use of a Wisconsin state identification card as a hunting and/or fishing license.' Below this are three input fields: 'Social Security Number' (masked as '***.**-****'), 'Driver's License Issuing State' (a dropdown menu with 'Select' and a red box around it), and 'Driver's License ID' (a text field). Below these is a 'Residency Required' section with a red arrow pointing to it, asking 'Are you a Resident of the State of Wisconsin?' with radio buttons for 'RESIDENT' and 'NON-RESIDENT'. At the bottom are 'Cancel' and 'Next' buttons.

- **Review Summary.** Check your personal information (address, phone, email, etc) for accuracy. If changes need to be made, select the **Edit** icon. Once everything is confirmed correct, select the **Yes** button at the bottom.

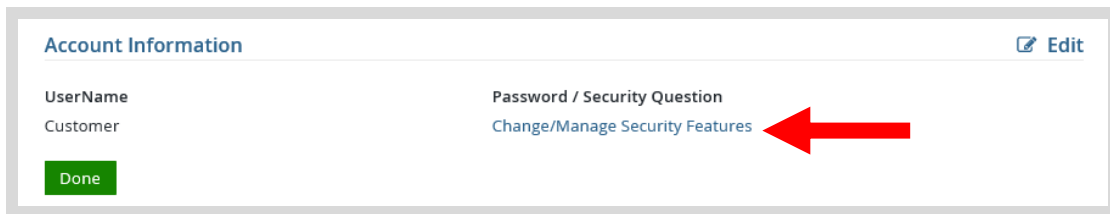
The screenshot shows the 'Review Summary' page. At the top is the title 'Review Summary'. Below it is the section 'Personal Information' with an 'Edit' icon (a pencil) and a red arrow pointing to it. The personal information is displayed in a table-like format:

CUSTOMER TEST 123 FAKE ST ANYTOWN, WI 55555 UNITED STATES (123) 456-7890	Social Security Number ***.**-**** Date of Birth 02/06/1975	Visa / Passport Number Issuing Country
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- **Customer Homepage** - Select the link to [View/Edit Profile](#) at the top right of the screen..



- **Customer Profile Page.** If you have already created a username and password for your online account, there will be a link at the bottom of your Customer Profile page: [Change/Manage Security Features](#). Select the link to open the Account Security Manager...



- **Manage Account Security.** You may now change your password and/or security question. Your username will stay the same. Select [Save Changes](#) when finished and your edits will be complete. Make sure to keep track and secure your security information for future use.

Manage Account Security

Change Password

Your Password must be between 7-20 characters and MUST contain a combination of letters and either numbers or special characters (except the "@" sign). Passwords and Security Answers are case sensitive.

Create New Password Required Confirm New Password Required

Update Security Question

Security Question Required

Security Answer Required

Cancel Save Changes

- **Congratulations!** your password has been reset! Select [Done](#) to continue to your homepage.