

Resource Communities for Lead Service Line (LSL) Replacements

Utility	Website	Contact	Phone	Email	Ordinances	Small Community Issues	Inventory	Environmental Review Process	Technical Issues	Effective Customer Communications	Website	Cost Share	Municipal Contracting	RFQ and Prequalified List Development	Notes / Other
Fond du Lac Waterworks	https://www.fdl.wi.gov/water/programs/plslr/	Travis Kloetzke	(920) 322-3680	tkloetzke@fdl.wi.gov	x		x	x	x	x	x	x	x		
Green Bay Water	https://www.gbwater.org/#qsc.tab=0	Justin Hewitt	(920) 785-7904	justin.hewitt@greenbaywi.gov						x				x	
Hurley Public Works		Gary Laguna	(715) 862-0585	hrlydpw@hurleywi.org		x	x		x	x				x	
Kenosha Water Utility	https://www.kenosha.org/departments/water-utility	Curt Czarnecki	(262) 653-4306	cczarnecki@kenosha.org	x		x	x	x	x	x		x		Kenosha is also taking part in the federal lead accelerator program with EPA and is willing to offer lessons learned from participation in the accelerator program
Manitowoc Public Utilities	https://www.mpu.org/lead	Rob Michaelson	(920) 686-4354	rmichaelson@mpu.org			x	x	x		x		x		Manitowoc set up a cost share program including PSC approval to use as help with homeowner cost share.
Mayville Utilities	https://www.mayvillecity.com/	Courtney Steger	(920) 387-7906 ext. 1223	csteger@mayvillecity.com	x	x	x	x	x	x		x	x		Mayville has experience with community outreach as part of their LSL replacement project as well as Identification (using appraisal service to identify LSLs and Foundation Type LSL identification)
Menasha Utilities	https://www.menashautilities.com/	Melanie Krause	(920) 967-3412	mkrause@menashautilities.com	x	x	x	x	x	x	x		x		Menasha has a Mandatory Replacement Ordinance and PSC approval to use Water Rates and had homeowner cost share in their Private LSL Replacement project through WIFTA
Milton Water Utility	https://www.milton-wi.gov/	Mark Langer	(608) 868-6914	mlanger@milton-wi.gov		x	x	x	x	x			x		
Mount Horeb Utilities	https://mounthorebwi.info/	Josh Hyndman	(608) 437-9431	Josh.Hyndman@MountHorebWI.Info	x	x	x	x	x	x	x	x	x		Mount Horeb is willing to discuss what worked and didn't work when setting up their LSL replacement program. Josh is willing to answer questions as well as set up a virtual or sit down meeting for any lead line questions.
Neenah Water Utility	https://www.ci.neenah.wi.us/departments/water-department/	Tony Mach	(920) 886-6182	AMach@neenahwi.gov	x	x	x	x	x	x	x	x	x		
Oregon Water Utility		Lauren Striegl	(608) 835-6285	lstriegl@vil.oregon.wi.us	x	x	x		x	x					
Oshkosh, City of	https://www.ci.oshkosh.wi.us/PublicWorks/WaterUtility.aspx	Steve Gohde	(920) 236-5065	sgohde@ci.oshkosh.wi.us	x		x	x	x	x				x	
Platteville Water & Sewer Utility	https://www.platteville.org/publicworks/page/lead-service-line-lsl-replacement-program	Howard Crofoot	(608) 348-1826	crofooth@platteville.org	x	x				x				x	
Shawano Waterworks	https://www.cityofshawano.com/721/Lead-Service-Line-Replacement-Program	Matt Pleshek Patrick Bergner	(715) 509-0297 (715) 526-3512	mpleshek@cityofshawano.com pbergner@cityofshawano.com		x	x	x	x	x		x			City of Shawano created a GIS Map for their LSL Replacement program that was very helpful for everyone.
Sheboygan Water Utility	https://www.sheboyganwater.org/water-quality/lead-service-line-replacement-program-lslr-program/	Tamara Scheuren Dave McMillan Lisa Gottsacker	(920) 459-3801 (920) 459-3839 (920) 459-3804	tamarascheuren@sheboyganwater.org davemcmillan@sheboyganwater.org lgottsacker@sheboyganwater.org								x	x		
Stoughton Utilities	https://stoughtonutilities.com/residential/pb-pep	Jill Weiss	(608) 877-7423	jweiss@stoughtonutilities.com	x	x	x	x	x	x	x	x	x		Stoughton is happy to share their experience with LSL replacements in their community including working on an ordinance, specifications, bid documents, presentations, media for outreach and education materials and authorization forms
Viroqua Utilities	https://viroqua-wisconsin.com	Cheryl Purvis	(608) 637-8724	cpurvis@viroqua-wisconsin.com		x	x			x	x			x	Viroqua is prepared to share their experience dealing with plumbers, getting the documentation needed from customers and plumbers, filing disbursement requests and timing issues

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